



राष्ट्रीय फैशन प्रौद्योगिकी संस्थान, चेन्नई

**NATIONAL INSTITUTE OF FASHION TECHNOLOGY, CHENNAI.**

A Statutory Institute governed by the NIFT Act, 2006  
(Ministry of Textiles, Govt. of India)  
An ISO 9001: 2015 certified Institution,  
Rajiv Gandhi Salai, Taramani, Chennai – 600 113.  
Phone: 91-44-22542657, 22542756, 22542767 and 68  
E-mail: [purchase.chennai@nift.ac.in](mailto:purchase.chennai@nift.ac.in)  
Website - <https://www.nift.ac.in/chennai/tenders>

Rs.590/-  
(in Cash/  
DD / PO)

**NAME OF WORK: EXPRESSION OF INTEREST FOR  
Managed Cloud Server for Web Hosting for CMS System**

सीमित निविदा/ईओआई दस्तावेज़ [दोहरी बोलियाँ]

**LIMITED TENDER / EOI DOCUMENT [Dual BIDS]**

1. Original : Limited Tender/ EOI document to be submitted in a sealed cover addressed to The Director, NIFT, Rajiv Gandhi Salai, Taramani, Chennai – 600 113.
2. Duplicate : To be retained by the Service Provider for reference.

Tender Form issued to : 23.08.2024  
Last date & Time for Submission Of Sealed Service Provider : 09.09.2024 up to 2.00 p.m.  
Tender Opening Date & Time : 4.00 pm on the same day  
EMD to be deposited along with Tender in separate cover : Rs.10,000/-

**Tender document will be available at our website. It is free of cost, if downloaded. <https://www.nift.ac.in/chennai/tenders>**



## **पररचय / Introduction**

National Institute of Fashion Technology (NIFT) was set up by the Ministry of Textiles, Government of India in 1986 which has been accorded statutory status under the Act of Parliament in 2006 (NIFT Act 2006) for the promotion and development of education and research in the field of Fashion Technology. NIFT provides fashion business education across the country through its network of 17 centers. It provides four years undergraduate (UG) program in design and technology, two years post graduate (PG) program in design, fashion management & fashion technology and a short duration education program to address the specialized needs of professionals and students in the field of fashion. NIFT has its head office at New Delhi with its campuses located at Bengaluru, Bhopal, Bhubaneswar, Chennai, Daman, Gandhinagar, Hyderabad, Jodhpur, Kangra, Kannur, Kolkata, Mumbai, New Delhi, Patna, Panchkula, Raibareli, Shillong and Srinagar.

NIFT, Chennai was established in the year 1995 and is situated at NIFT, Campus, Rajiv Gandhi Salai, Tiramani, Chennai – 600 113.

NIFT Chennai Campus invites a Limited Tender/EOI for the supply and Installation of a Managed Cloud Server for Web Hosting at ERP Section, NIFT, Chennai from the Manufacturers or their Authorized Agents or any service provider with an annual turnover of Rs.25.00 lakhs with five years' experience. Bidders should take care to submit the bid in accordance with requirements.

## **अनुसूची / SCHEDULE**

### **ननयम एवं शर्ते / Terms & Conditions:**

1. The bidder shall deposit Rs.10,000/- (Rupees Ten thousand only) as Earnest Money Deposit along with the tender form. Tenders received without EMD would be summarily rejected. The DD shall be drawn in favour of NIFT and payable in Chennai. The EMD of unsuccessful bidders will be returned to the concerned bidders within three weeks from the tender's opening date. The EMD of the successful bidders shall be returned/refunded after satisfactory supply and installation of the items purchased. No interest for EMD. If seeking EMD exemption, the bidder has to attach the MSME / NSC registration certificates.
2. The name and address of the bidder shall be clearly filled in the space provided and no overwriting corrections or insertion shall be accepted in any part of the tender unless duly countersigned by the bidder. The tender shall be filled in and submitted in strict accordance with the instructions laid down herein otherwise the tender is liable to be rejected.



3. The filled-in tender is to be submitted in a sealed envelope super scribing “Tender for Managed Cloud Server for Web Hosting” addressed to the Director, National Institute of Fashion Technology, Rajiv Gandhi Salai, Taramani, Chennai – 600 113 dropped in **Tender Box in the Institute on or before 2.00 pm on 09.09.2024. The tenders will be opened on the same day at 4.00 p.m.** in the presence of such of the bidders who may wish to be present, either by themselves or by their authorized representatives.
4. The bids shall be valid up to two months from the date of opening of the Tender. If bidder withdraws or wishes to modify the terms of the tender during the period, the Earnest Money Deposit shall be forfeited.
5. National Institute of Fashion Technology, Chennai reserves the right to accept or reject any or all the offers either fully or partly without assigning any reasons.
6. **For any query, kindly contact to the ERP Section, NIFT, Chennai, Phone No. 044 – 22542762, e-mail: [head.erp@nift.ac.in](mailto:head.erp@nift.ac.in)**
7. Annexure - II consists of detailed specifications for the Hiring of a Cloud Server for Web hosting required for the ERP section of NIFT, Chennai.
8. The Contract period shall be for one year from the date of the work order which can be extended for another 2 years on a yearly basis, subject to satisfactory performance with the same terms and conditions.
9. The vendor should place the Data backup in a cloud server which could be directly accessed by the NIFT ERP Unit.
10. Data security must be ensured with 3-layer security with state of art firewall. Vendors must ensure Zero data loss from the server with a best-in practice data protection.
11. Vendor must ensure 99.9% uptime of the server, failing which penalty will be laid as per GOI norms. 24X7 online support should be provided by the Vendor.
12. Vendor should provide affiliated services like domain name renewal, SSL certificate with multiple subdomains, email server, site lock on cost-to-cost basis (Details shown in the affiliated services of Annexure II). Invoice for affiliated services could be submitted separately.



13. Data center should be approved by MEIT (Ministry of Electronics and Information Technology).
14. Server performance should be reviewed on a monthly basis during the first week of every month, with the ERP Unit of NIFT. Vendor should be represented by the CEO or the top Management during the review meeting to address issues related to server performance.
15. Vendor must provide monthly statistics on the server performance before 7<sup>th</sup> of every month.
16. Vendor must ensure that the server should have a bandwidth to accommodate up to 1500 concurrent users during the peak time.
17. The contract once awarded can be terminated by either party after giving one month notice to the other party. Nevertheless, NIFT may terminate the contract of the contractor without any notice at the risk and cost of the contractor in case the contractor commits a breach of any of the terms of the contract. NIFT's decision that a breach has occurred will be final and shall be accepted without demur by the Contractor.
18. Warranty period for one year against all manufacturing defects should be provided by the vendor. Any damaged or defective piece will be returned to the vendor and should be replaced by defect free piece.
19. The Performance Security deposit (5 % of the total cost) should remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the supplier including warranty obligations.
20. In case of successful Tenderer, Earnest Money Deposit if paid may be adjusted towards Performance Security Deposit. The Security Deposit will not bear any interest.
21. On receipt of the security deposit remittance as in the Tender Document by DD or BG, NIFT Chennai will release the formal work order to the Tenderer.
22. **The Vendor has to participate the Review Meetings as per schedule sent through mail by ERP Section.**
23. **FORFEITURE OF EARNEST MONEY DEPOSIT** - If the Successful Tenderer (referred as "Tenderer") fails to act according to the tender conditions or backs out after the tender has been accepted, the Earnest Money Deposit will be forfeited by NIFT Chennai.



24. **RELEASE OF WORK ORDER** - It is not binding to accept the lowest or any other tender and Director reserves the right to reject or accept any tender fully or partly or re-tender without assigning any reason. The Director, NIFT Chennai reserves the right to accept and place the supply order to the successful tenderer. The Director, NIFT Chennai also reserves the right to relax or waive any of the tender conditions and reject the tender if any one of the conditions enumerated above, is violated or any counter condition is given by the tenderer.
25. **JURISDICTION FOR LEGAL PROCEEDING Suit** or any legal proceedings in regard to this matter arising in any respect under this contract shall be instituted in any court in Chennai only.
26. **PAYMENT TERMS** - The payment shall be made on production of a satisfactory supply/installation certificate issued by the user department on quarterly basis. The payment will be made within 21 days after satisfactory supply/installation of the items.
27. **GENERAL** - The tenderer while sending their tender should enclose Original Tender Documents in the respective envelopes with the conditions stipulated duly certified and attested by them in token of having accepted the Tender conditions that they understood and accepted them fully. The Tenderer should enclose proof of carrying out supplies, as specified, to various customers during the last two years, turnover details and financial statements, major work order copies and acceptance certificates by customers in the Technical Bid.
28. **The Technical bid documents will be opened on the same day at 16.00 p.m. in NIFT, Chennai, in the presence of such tenderers who may wish to be present, either by themselves or through their authorized representatives. Price Bid will be open after evaluation.**
29. **Price Bid should be covered in separate sealed envelope, details of prices and rates of taxes, duties and discounts, if any, to be quoted clearly by the bidders. This should be submitted in Dual Bid system can be given in the same cover along with Technical Bid and Price Bid.**
30. **In case of any dispute, the disputes will be settled in Chennai Jurisdiction Only.**

Place:

Signature

Name

Date:

Stamp of the Firm



**अनुलग्नक - I / ANNEXURE - I**

The Technical details for Managed Cloud Server for Web hosting at ERP Section, NIFT Chennai shall be filled in by the tendering party, duly signed, stamped and sealed

<b>S.No.</b>	<b>Particulars</b>	<b>Details</b>
1.	Name of Tenderer	
2.	Address of the Firm	
3.	Phone No. & Mobile No.	
4.	E-mail id:	
5.	Status whether firm is proprietary / partnership firm / company	
6.	Name (s) of the Director / Proprietor / Partners of the firm	
7.	Year of Commencement	
8.	Details of the EMD	
	Amount in Rupees	<b>Rs.10,000/-</b>
	DD No. and Date	
	Issuing Bank	



**Registration under various statues: (enclose certified copies)**

S. No.	Registration	Registration No.
a.	Shops and Establishment Act / Company registration, if any	
b.	GST Registration No.	
c.	Permanent Account No. (PAN)	

**Give details of major similar contracts handled by the tendered for the following format:**

S. No.	Name of the Client, Address, Telephone No.	Contract Value	Duration of Contract	
			From	To
1.				
2.				
3.				

**(Letters of satisfactory performance from the client (s) must be attached).**



Limited Tender Document  
for Hiring of Dedicated Server

**Financial turnover of the tenderer for the last 3 years (if the space provided insufficient, a separate sheet may be attached.)**

Financial year	Amount in Rs.	Remarks
2020-2021		
2021-2022		
2022-2023		

**The following self-attested documents needs to be enclosed.**

- i. Company Registration Certificate
- ii. GST Registration Certificate
- iii. PAN Details.
- iv. Past Experience in Government Educational Institute, if any (Copy of work order is to be enclosed Item wise Rate List to be enclosed).
- v. A pamphlet of the specifications to be attached.

**Note:** If the vendor has been registered in MSME, a copy of the MSME registration certificate should be enclosed (Relaxation for Prior Experience and Prior Turnover Criteria as per Department of Expenditure vide their OM No. F20/2/2014-PPD (Pt.) dated 20.09.2016 and MSME OM F.No.1(2)(1)/2014-MA Part dated 10.03.2016)

Place:

Signature

Date:

Name

Stamp of the Firm





**Price Bid**  
**अनुबंध – II / Annexure – II**

**Hiring of Managed Cloud Server for Web Hosting for CMS**

S. No.	Specification	Quantity	Hiring Charges/ per month (in Rs.)	Make/Brand
1.	<p><b>Managed Cloud Server</b> <b>Server Model:</b>1 A4m v2 (4 Cores, RAM:32GB) <b>Operating System:</b> Windows Server 2019 or above. <b>Database:</b> SQL Server Standard <b>Framework:</b> .NET Framework Installation 4.8 <b>Location:</b> Central/South India <b>Storage:</b> 1 TB Standard SSD, LRS Redundancy 3 Managed Disk <b>Snapshot:</b> 125 GB of Snapshot <b>Antivirus –</b> _Microsoft Defender for cloud <b>Transaction Units:</b> 100 X10,000 Transactions <b>Transfer:</b> Inter-region transfer type, 200 GB outbound data transfer from South India to East Asia <b>Licensing:</b> Microsoft Customer Agreement (MCA). <b>Control Panel:</b> Plesk Panel 11.0 or above <b>Internet Speed:</b> Minimum 100 mbps (Upload/Download speed ratio 1:1)</p> <p><b>FTP File access provision</b></p> <p><b>Data Migration:</b> Migrate the data from the existing server to the New Server</p> <p><b><u>Security features :</u></b> <b>Unified Security Management:</b> That Offers a single pane of glass for managing the security of all your cloud resources. <b>Threat Detection and Response:</b> Advanced analytics and machine learning to detect and respond to potential threats in real-time.</p>	1 No.		



Limited Tender Document  
for Hiring of Dedicated Server

	<p>To Provide actionable alerts and detailed reports to help you quickly address security incidents.</p> <p><b>Vulnerability Assessment:</b> Continuously assess resources for vulnerabilities and security misconfigurations Provide recommendations and best practices to mitigate risks and improve your security posture.</p> <p><b>Compliance and Governance:</b> To maintain compliance with industry standards and regulations Built-in policies and controls to enforce security best practices across your organization.</p> <p><b>Endpoint Protection:</b> Extended protection to your endpoints with capabilities such as antivirus, anti-malware, and threat detection.</p> <p><b>Affiliated services (on actuals)</b></p> <ul style="list-style-type: none"> <li>• Domain Name / SSL certificate renewal</li> <li>• E-mail &amp; SMS Gateway subscription</li> <li>• Apple store renewal for APP</li> </ul>			
2.	Any other Charges, if any			
3.	GST Taxes @ .....%			
4.	Grand Total for One month Hiring Charges Total Rupees in Words (one Month)			
5.	Grand Total for One year Hiring Charges Total Rupees in Words (one year)			

Place:

Signature

Name

Date:

Stamp of the Firm

Seal & Signature of the Firm