



ईओआई (रुचि की अभिव्यक्ति): निफ्ट दिल्ली छात्रावास के छात्रों को भुगतान के आधार पर निफ्ट दिल्ली में स्व-लॉन्ड्री सेवाएं प्रदान करने के लिए।

EOI (Expression of Interest): For providing Self-Laundry Services to NIFT Delhi hostel students on chargeable basis at NIFT Delhi.

प्रस्ताव के प्रकाशन की तिथि: **15/10/2024**

DATE OF PUBLICATION OF OFFER: 15/10/2024

प्रस्ताव जमा करने की अंतिम तिथि: **11/11/2024** (सुबह 10:00 बजे)

Last date of submission of offer: 11/11/2024 (10:00AM)

प्रस्ताव खुलने की तिथि: **11/11/2024** (सुबह 11:00 बजे)

Date of opening of offer: 11/11/2024 (11:00 AM)

संस्थान के संबंध में / ABOUT THE INSTITUTE

National Institute of Fashion Technology (NIFT) was set up by the Ministry of Textiles, Government of India in 1986 which has been accorded statutory status under the Act of Parliament in 2006 (NIFT Act 2006) for the promotion and development of education and research in field of Fashion Technology. NIFT provides fashion business education across the country through its network of 19 centers. It provides four years undergraduate (UG) program in design and technology, two years post graduate (PG) program in design, fashion management & fashion technology and short duration education Program to address the specialized needs of professional and students in the field of fashion. NIFT has its head office at New Delhi with its campuses located at Bengaluru, Bhopal, Bhubaneswar, Chennai, Gandhinagar, Hyderabad, Jodhpur, Kangra, Kannur, Kolkata, Shillong, New Delhi, Patna, Raebareli, Shillong, Srinagar, Panchkula, Daman and Varanasi.

(Expression of Interest): Providing Self-Laundry Services for NIFT hostel students on chargeable basis at NIFT Delhi.

NIFT Delhi, is looking for service providers for **Installation of Self Laundry Service** for our students in Girls Hostel located within the campus.



NATIONAL INSTITUTE OF FASHION TECHNOLOGY, DELHI

Dated: 15.10.2024

रुचि की अभिव्यक्ति आमंत्रित करने हेतु सूचना
NOTICE INVITING EXPRESSION OF INTEREST

"निफ्ट दिल्ली में शुल्क के आधार पर छात्रों के लिए स्व-लॉन्ड्री सेवाएं प्रदान करने" के लिए बोलीदाताओं से रुचि की अभिव्यक्ति (ईओआई) आमंत्रित की जाती है। Expression of Interest (EOI) are invited from Bidders for **“Providing Self-laundry services for the students on chargeable basis at NIFT Delhi.”**

2. ईओआई 11/11/2024 (सुबह 10:00 बजे) तक प्राप्त होनी चाहिए। EOI should be received upto **11/11/2024 (10:00AM)**

3. बोलीदाता अनिवार्य दस्तावेजों के साथ निदेशक निफ्ट दिल्ली को प्रस्ताव जमा कर सकते हैं और लिफाफे के ऊपर "निफ्ट दिल्ली में शुल्क के आधार पर छात्रों के लिए स्व-लॉन्ड्री सेवाएं प्रदान करना" लिखा होना चाहिए। The bidders may submit the proposal along with mandatory documents to Director NIFT Delhi and the envelope should be super scribed as **“Providing Self-laundry services for students on chargeable basis at NIFT Delhi.”**

4. निदेशक, निफ्ट दिल्ली को बिना कोई कारण बताए प्राप्त किसी भी या सभी ईओआई को अस्वीकार करने का अधिकार है। The Director, NIFT Delhi has the right to reject any or all the EOIs received without assigning any reason thereof.

बोलीदाताओं को निर्देश / Instruction to bidders

Please sign here ----- >



1. The EOI should be addressed to “The Director, NIFT-Delhi”.
2. The rates should be quoted both in figures and words and legibly written without any over-writings. In case of any correction, the same must be attested by the bidder with a full signature.
3. In case of any discrepancy between the rates in figures and in words, the rate in words will be accepted as correct.
4. Proposal submitted after the last submission date will not be accepted.
5. Intending bidder shall submit only one EoI. A bidder, who submits more than one EoI, shall be disqualified, and considered non-responsive.
6. The bidder has to put a seal and sign in full at all pages of the EoI notice including declaration and price bid failing which the bidder will be disqualified.
7. The bidder failing to provide the service as per tender or involved in any illegal practice will be debarred from NIFT-Delhi.
8. The rate quoted should be valid for one year from the award of the contract. The rate/price should remain fixed during the entire period of the contract, i.e., one year and should not be subject to variation on any account. The contract can be extended for further period based on the satisfactory performance and requirement of the institute.
9. The rate may be revised on mutual consent between students and the vendor during the extended period.
10. No claim for compensation or loss due to fluctuations in the market rate of any item or any other reasons/causes will be entertained.
11. The Firm/Agency/Company/Contract/bidder shall be responsible of all statutory compliance with the respect to the laundry services governed under Govt. of India and Govt. of Delhi.
12. The bidder is advised to discuss all the payment and refund rules in detail with the students’ committee and should be displayed on the notice board of the hostel.
13. Bidders should have their own accountant/manager to collect fees either online or from the students. NIFT will not bear any responsibility towards payment related issues with the students.
14. Bidder must be ready to provide laundry services even if less number of students/ users are available, at the same rate, terms and conditions.
15. The service provider should ensure that his company is registered, or he is the authorised dealer. The service provider must ensure providing all the supporting documents with respect to PAN Card, GST certificate and experience certificate with similar nature of services in premium institute like NIT, IIT, IIIT, Central University, etc. Further the service provider must attach all the authorised certificates of the company or authorised person on his behalf. The successful bidder must comply with all the terms and conditions mentioned in the EoI document.
16. The installation of the equipment and training cum demo should be provided (if required).

Please sign here ----- >



17. Any liability including GST will be of the supplier/bidder of the laundry services. Also, any obligations regarding Indian Acts will be the responsibility of the supplier/bidder only.
18. Bidders may visit NIFT Delhi campus for the installation of washing machines prior to the bid submission. There are approx 200 girls hostellers and number of machines to be installed may be assessed for catering to their needs.
19. The Director, NIFT Delhi reserves the right to withdraw/cancel the EoI/Tender process at any stage of the procurement without assigning any reason thereof.
20. The parties agree that in case of any dispute arising between the Parties in respect of this agreement, which cannot be settled mutually, the matter shall be referred to sole arbitrator appointed by the NIFT Delhi and jurisdiction will be Delhi court.
21. The bidder has to provide professional atleast 8 kg washers & dryers to the institute for the laundry purpose to NIFT students at no cost to the NIFT Delhi. The machines to be operated through mobile based applications.
22. The bidder must have app based application both android and ios for smooth operation of the machine by the NIFT students.
23. The selected bidder will provide the service, maintenance and installation of the machines in hostel at no costs to the institute.
24. The selected bidder must have the dedicated call centre nos. for raising the concern of the students.
25. The selected bidder will place at least one commercial washing machine for every 100 students which may be increased or decreased later after mutual review & agreement.
26. The institute will provide the WIFI, space, water, electricity & drainage facility in the hostel premises at no cost to the selected bidder.
27. The selected bidder will provide the adequate training to students & staff to ensure the smooth operations of Laundry application app and machines.
28. The institute will facilitate and give access to service engineer with prior permission for maintenance and servicing of machines.

Please sign here ----- >



EOI EVALUATION CRITERIA:

- a) The bidder must quote for all the items mentioned in the price bid. Failing to quote for one or more than one item will result in the disqualification of the bid. (EoI to be submitted on the firm letter head mentioning GST no., PAN no. etc)
- b) Signed and stamped copy of the entire EoI along with the Declaration, GST Registration Certificate and PAN Card to be submitted by the bidder.
- c) Work experience with Govt educational institute for providing laundry services is mandatory & certificates in support must be attached.
- d) The bidder must attach all the authorised certificates of the company.
- e) Bidder must place atleast 8 kg professional front load fully automatic washing machine.
- f) Bidder must provide the laundry service through mob based application through which students will pay, operate and use the washing machines for laundry purpose. (Provide the details of APP). The vendor interested to meeting the above requirements may prepare their offers and submit in sealed envelope super scribed “EOI (Expression of Interest) Proposal for providing self –laundry services for hostel students on chargeable basis at NIFT Delhi” on or before **11/11/2024 [10 AM]** at NIFT, Delhi Campus, Hauz Khas, Near Gulmohar Park, New Delhi-110016.

The offers will be opened on **11/11/2024 at 11:00 AM.**

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PRICE BID FORMAT

INVITING EOI FOR PROVIDING SELF LAUNDRY SERVICES AT NIFT DELHI

Sr. No	Wash mode	Duration (per wash cycle)	Rates (Including GST) Rs.
1	Normal Wash	40 Min	
2	Quick Wash	25 Min	
3	Dryer	8-10 Min	
Total: In Words ()			Total (Rs):

Note: Financial evaluation will be done based on overall quoted amount. Quoting incomplete data (Price) in the above column, EOI of such Agency will be automatically rejected.

Terms and conditions: -

1. Self-Laundry Service for providing washing machine facility for washing clothes to the students of NIFT Delhi on chargeable basis directly from students.
2. Commercial Washing Machines should be installed by the service provider at free of cost to NIFT Delhi.
3. All machines to be provided free of cost without any purchase cost to the Institute.
4. The machines should be installed on proportionate basis as per the student's strength approx. 1 machine per 100 students which may be increased or decrease later after mutual review & agreement.
5. The service provider should ensure the timely maintenance to be done on regular basis by company own appointed service team at their own cost.
6. Service provider should provide smart washing operation and advanced washing service through its mobile application on both IOS and Android.
7. All Washing Machines will be Front load and with a minimum capacity of 8 KG.
8. The company should give the presentation for the effective implementation of the washing machine services and the Standard operating procedure for making it effective.
9. The service provider should also ensure that the complaints should be address within 24 hours.
10. Service provider should provide dedicated call centre number to raise complaint by the students in case of any issue.
11. Service provider should provide the service, maintenance, and Installation of the washing machines at no cost to NIFT Delhi.
12. A separate meter will be installed and the vendor will pay electricity charges on actual reading at the fixed rate.

Date:

Place:

Name of the Bidder:

Signature of the Bidder:

Seal of the Firm:

Please sign here ----- >



DECLARATION

(To be printed on the letter head of the firm)

- This is to certify that all information provided in the tender document are true and correct to the best of my knowledge and belief. No forged/tampered document(s) are produced with tender form for gaining unlawful advantage. We understand that NIFT Delhi is authorized to make enquiries to establish the facts claimed and obtained confidential report from clients.
- In case it is established that any information provided by us is false/misleading or in the circumstance where it is found that we have any wrong claims, any penal action and other damages including withdrawal of all work will be initiated against us.
- Further NIFT Delhi is also authorized to blacklist our firm/company/agency and debar us for participation in any tender process/bid.
- I/We ensure the Institute that neither I/We nor any of my/our workers will do any act/which are improper/illegal during the execution in case the tender is awarded to us.
- Neither I/We nor anybody on my/our behalf will indulge in any corrupt activities/practices in my/our dealing with the Institute.
- Our firm/company/agency is not blacklisted or banned by any Govt. Department, PSU, University, Autonomous Institute, or any other Govt. Organisation.

Date:

Place:

Name of the Bidder:

Address of the Bidder:

Signature of the Bidder:

Seal of the Firm:

Please sign here ----- >