



राष्ट्रीय फैशन टेक्नोलॉजी संस्थान

(बस्त्र मंत्रालय, भारत सरकार द्वारा स्थापित एवं निफ्ट अधिनियम, २००६ के तहत एक सांविधिक निकाय)
(आईएसओ ९००१:२००८ मान्यता प्राप्त)

National Institute of Fashion Technology

(A Statutory body under the NIFT Act 2006 and setup by Ministry of Textiles, Govt. of India)
(An ISO 9001:2008 Certified Institute)

5405(21/Bldg./A.M.C./ R.O. System/16

18th September 2019

Limited Tender

Sub: Rates Inquiry for Providing Comprehensive Annual Maintenance Contract of 4 nos. of Ion Exchange make RO Systems and water purifier system (model Zero-B 4L model) installed at NIFT Campus Gandhinagar.

With reference to above cited subject, we invite rates for **providing Comprehensive Annual Maintenance Service Contract of 4 nos. of Ion Exchange make RO Systems and water purifier system (model Zero-B 4L model) installed at NIFT Campus Gandhinagar. Rates must be quoted for all items in this format and inquiry letter only otherwise it would not be considered.**

Table A:

Sr. No.	Description	Qty.	Unit	Rate per unit per year in Rs.	Total Rate per year per unit in Rs.
1	Canteen Block, NIFT, Gandhinagar, 200 LPH	1	No.		
2	Girl's Hostel, NIFT, Gandhinagar, 200 LPH	1	No.		
3	Staff Quarter, NIFT, Gandhinagar, 50 LPH R.O. System (model-25 LPH with H.N. Tank	1	No.		
4	Admin block, NIFT, Gandhinagar, 25 LPH	1	No.		
	Total Inclusive of all charges (Rs.)				
	GST (___%) (Rs.)				
	Total (Rs.)				
Amount in Words: -					

Table B:

Sr. No.	Description	Qty.	Unit	Rate per unit per year in Rs.	Total Rate per year per unit in Rs.
1	Water purifier system (model ZERB-B 4L model)	15	No.		
	Total Inclusive of all charges (Rs.)				
	GST (___%) (Rs.)				
	Total (Rs.)				
Amount in Words: -					



ngvan

The Tender Document shall be available **from 19/09/2019 to 09/10/2019 during 10.00 am to 5.00 pm on working days** from the Building department at the above address or can also be downloading from our website www.nift.ac.in/gandhinagar. **The bid shall have to be dropped in Tender Box kept in Administrative Block**, duly filled, sealed and signed at the above mentioned address. All the bidders should also enclose a demand draft of Nationalised Bank/ Scheduled Bank of Rs. 1000/- (Rupees One Thousand only) (refundable) drawn in favour of "**National Institute of Fashion Technology**" payable at Gandhinagar/Ahmedabad, as the non-interest bearing **Earnest Money Deposit** with Technical Bid.

Terms & Conditions:

1. The rates must be submitted in this original format to the Building Department in sealed envelope marked with "**Rates Providing for Comprehensive AMC of ION EXCHANGE RO Systems and Water purifier system (model Zero-B 4L model) at NIFT Campus Gandhinagar**" or else liable to be rejected.
2. All the items used for the AMC work should be of ISI/Standard mark and of approved quality as per instruction of NIFT's Authority.
3. The rates quoted above shall be inclusive of all charges.
4. These rates should be valid for three months from the date of opening of quotations.
5. L-1 party will be decided on the basis of allover rates quoted parties.
6. The period of contract would be for one year and extendable upto two year on the basis of requirement by NIFT only.
7. Last date of receipt of sealed quotations is **09/10/2019 up to 15:00 pm** and shall be opened on the same day at 16:00 pm in the presence of attending bidder, quotations received after due date and time will not be entertained.
8. Security Deposit of **Rs. 10000/-** have to be submitted by successful bidder before issuing work order. The Security Deposit will be return after completion of contract period without interest.
9. S.D. / P.G shall be returned after completion of AMC period of defect liability period.
10. RO Systems and water purifiers shall be covered by a Comprehensive AMC for one year from the date of receipt of AMC work order. The performance of the RO Systems & water purifiers along with the quality of output water shall be successfully demonstrated and recorded by the agency in presence of NIFT representative prior to acceptance of RO Systems & water purifiers by NIFT. Any defect noticed during the AMC period shall be attended by agency within 4 hrs. including replacement of sediment filter, Activated Carbon filter, and membranes, High pressure pump, Dosing pump, mono block pump, water level senses, water meters etc. without any additional charge. In case major repairs, requiring the unit to be taken out by the agency at his workshop, all arrangements including TO and FRO Transportation shall be made by the agency without any additional charges and the work shall be completed within 24 hours without fail.
11. The rate shall remain valid for a period of one year from the date of issue of work order for Comprehensive AMC and it may be renewed on mutually acceptable same terms and



N. V. Vasani

- conditions and rate for further two years, period of the services are found satisfactory by NIFT Authorities.
12. The agency has to attend to complete the complaint within 4 hours after receiving of complaint.
 13. The defective items shall be replaced by the agency without any additional charge during AMC period.
 14. In case of non-performance, in respect of stipulated time period for completion of work or defect liability of during AMC period of RO Systems & water purifiers depending upon the case, the penalty amount shall be deduct from the payment and the decision of Director, NIFT shall be final.
 15. During AMC period, for specific item, the agency shall be responsible for dealing such cases with company on behalf of NIFT. The agency shall be responsible for settling such issues.
 16. The reject water shall be used for purpose other than drinking, so it shall be chlorinated by chemical dosing system.
 17. The output water from the RO Systems & water purifiers shall be free from all the impurities. Regarding the quality of the water from the output end of RO Systems & water purifiers, all the parameters must be within the desirable limits as specified in the Indian Standard Drinking water specification IS: 10500.1991, fourth reprint July 1999 with latest amendments at all times.
 18. During the AMC period monthly checking of the RO Systems & water purifiers and quarterly testing report of product water quality, recording the same and also recharging the RO Systems & water purifiers regularly as and when required is to be done by agency and report shall be furnished to NIFT's authorities which essentially from the part of scope of AMC work. This aspect is included in the scope of AMC work.
 19. Applicable TDS & other Taxes shall be deducted from the bill.
 20. All call for services will be attended immediately at NIFT - Gandhinagar Campus.
 21. The penalty amount per complaint will be as follow:
 - Major faults not rectified within 24 hours @ 500/- per day.
 - If OEM or above specification component is not used as maintenance spare, the cost of the equipment will be paid by the agency or if the equipment becomes unserviceable.
 - Any delay beyond 10 days in rectifying the major fault, the penalty will be enhanced to Rs1000/- per day
 - Beyond 15 days if the equipment gets repaired in the open market, the actual cost of the same shall be recovered from the agency. In extreme cases, the action of forfeiture of security money/pending bill/blacklisting of the firm can be resorted at the discretion of the competent authority or NIFT Gandhinagar.
 22. In the event of any breach of the terms of the contract, the contractor shall have to bear as penalty specified in the present terms. However, upon a material breach of the contract terms which is not remedied by the contractor within 7 days, NIFT shall be entitled to terminate the present contract without any notice and the contractor shall be required to make good any damage incurred by NIFT.
 23. In case of any dispute the Jurisdiction of Court will be Gandhinagar.



Handwritten signature

24. Any defect noticed during the AMC period shall be attended by agency within 24 hrs. including replacement of sediment filter, Activated Carbon filter, and R.O. membranes, High pressure pump, mono block pump, etc. without any additional charge. In case major repairs, requiring the unit to be taken by the agency at his workshop , all arrangements including TO and FRO Transportation shall be made by the agency without any additional charges.
25. NIFT reserves the right to reject any quotation or all quotations without assigning any reason thereof.
26. The defective items shall be replaced by the agency without any additional charge during AMC period.
27. In case of non-performance, in respect of stipulated time period for completion of work or defect liability of one year after completion of installation of RO System depending upon the case, the SD/PG shall be forfeited and the decision of Director, NIFT shall be final.
28. The unit shall be able to give output water at the rate of 200 Liters /Hour continuously for RO Systems.
29. The unit shall be capable of rejection of approx. of 90 % TDS of raw water with 50% recovery for RO Systems.
30. The reject water shall be used for purpose other than drinking, so it shall be chlorinated by chemical dosing system and attached with 2nd tank appropriately to optimise the use without wasting.
31. The output water from the water purifier unit shall be free from all the impurities. Regarding the quality of the water from the output end of water purifier unit, all the parameter must be within the desirable limits as specified in the Indian Standard Drinking water specification IS: 10500.1991, fourth reprint July 1999 with latest amendments at all times. The TDS of Raw water may be in the range in the range of 650 to 1500.
32. RO System units fixed over terrace of Canteen Block, Girl's hostel building and Staff quarter and water purifier units installed at main building, RDTC and Student Activity Center.
33. Water purifier unit contained all the necessary components and accessories like inlet, outlet, and drain water connection arrangement, Sediment pre-filter of 5 micron or better to remove sediments, dirt and other physical impurities. Activated Carbon Block of 05 micron or better to remove unwanted colour chlorine, organics and odor from water, Reverse Osmosis membrane elements having 4" Dia and 40" long with pressure tube. To reduce TDS (Total Dissolved Solids) by 95%, Pressure switch, tank level sensor (controller), Auto flush timer with auto shut off valve, high performance boost pump (min 1 HP capacity) with one No. Only suitable for operation in single phase supply.
34. The water purifier unit also included all the components accessories, which are essentially required but not specifically indicated above.
35. The Water Purifier system consist of ultra violet sterilization which ensures that the product water is always pure and safe for drinking even in accident failure of R.O membranes.
36. The water purifier unit contained dry run protection of pump, R.O. Pressure indicator gauge and water quality monitor system to show as TDS bar graph.



M. G. Raw



37. Any deviation from the Technical Specification shall be clearly indicated by the agency in his offer. In case on deviation is not indicated it will be presumed that agency is agreeable to all specification and Terms and Conditions of NIFT.
38. During the AMC period, monthly checking of the unit including testing of product water quality, recording the same and also recharging the RO system regularly as and when required is to be done by agency and report shall be furnished to NIFT's authority which essentially form the part of scope of work. This aspect shall be included by the agency in his scope of work.
39. The rate for Comprehensive Annual Maintenance Contract is to be quoted in the format for detailed evaluation.
40. The payment for Comprehensive Annual Maintenance Contract shall be released on half yearly basis on satisfactory completion of applicable period under NIFT's general provision of payment for such Comprehensive Annual Maintenance Contract.
41. No additional item shall be fixed unless prior approval or instruction of NIFT's authority.
42. In case of any dispute the Jurisdiction of Court will be Gandhinagar.
43. Tenderer without payment of EMD Rs.1000/- shall be straightway rejected.
44. **Tenderer will have submitted certificate of authorized of ION EXCHANGE RO Systems & purifier systems, as separate attachment.**
- The agency must visit the site for physical assessment of proposed AMC work of RO System and water purifiers before quoting the competitive rates.
 - Agency is supposed to inspect and verify location before quoting competitive rates, since no extra payment shall be made on account of additional work.
 - Signature with firm's seal at the right bottom corner of this inquiry letter is must and to be return the same in the office.
 - A formal contract agreement on non-Judicial stamp paper of Rs. 100/- for the work will be signed as per terms and conditions with eligible agency to whom the contract will be assigned.

N.B. Vaishnav

(N.B.Vaishnav)
O.S.D.

***Signature & Name of the authorized
signatory of bidder with the seal of the
firm & date**

To,
«F2»

Encl: 1. Abstract of Registration and offer against applicable



Mandatory Documents to be submitted by the agency along with the bid:

1. Copy of PAN Card
2. Copy of GST Registration
3. Copy of certificate of authorization of ION EXCHANGE RO Systems & purifier systems
4. **Turnover:**
Turnover of Agency must be of Rs: 2.50 Lakh per year in last two financial year (2017-18 & 2018-19) Copies of turnover certificate certified by Chartered Accountant must be provided in support.
5. **Experience:**
Please indicate below, Comprehensive AMC for RO Systems carried out by your firm for similar type of AMC.

Sr. No.	Organization / Institution	Brief Description of AMC work	Year
1.			
2.			
3.			
4.			
5.			

(Please attach Photo copies of AMC work orders)

Details of Demand Draft/pay order attached:

Sr. No.	DD/pay order No.	Amount (Rs.)	Bank Name	Issue date
1.				
2.				

Signature & Name of the authorized person of bidder with the seal of the firm



Agarwal