

## राष्ट्रीय फ्रैशन प्रौद्योगिकी संस्थान, मुंबई

## (निफ्ट अधिनियम, 2006 के तहत एक सांविधिक संस्थान) NATIONAL INSTITUTE OF FASHION TECHNOLOGY

## (A statutory body governed by the NIFT Act 2006 and set up by the Ministry of Textiles, Govt. of India) NIFT CAMPUS, PLOT NO-15, SECTOR-4, KHARGHAR, NAVI MUMBAI-

## 401202 PHONE: (022)27747103,

## EMAIL ID- purchase.mumbai@nift.ac.in

## Global Tender No. 12/NIFT/MUM/PO/2019-20

#### **Time Schedule for Tender Process**

Date of Publication of Tender notification on Official website/E-portal	17.10.2019at 1700Hrs. (IST)
Download of Tender Document commence	17.10.2019at 1800Hrs. (IST)
from Pre Bid Meeting	14.11.2019 at 1100Hrs. (IST)
Last Date of download of Tender Document	18.11.2019at 1200Hrs. (IST)
Last Date for submission of duly filled in Tenders	18.11.2019at 1500Hrs. (IST)
Date and Time of the opening Technical Bids	18.11.2019at 1600Hrs. (IST)
Date and Time of the opening Price Bids	Will be notified to the technically qualified Bidders

Note: This tender document contains 46 pages (Total no. of pages including Annexure) and Bidders are requested to sign on all the pages.

I accept the above terms & conditions

<sup>(</sup>Full Signature & Stamp of the Bidder)

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### BACKGROUND

#### **ABOUT NIFT**

National Institute of Fashion Technology (NIFT) was set up by the Ministry of Textiles, Government of India in 1986 which has been accorded statutory status under the Act of Parliament in 2006 (NIFT Act 2006) for the promotion and development of education and research in field of Fashion Technology. NIFT provides fashion business education across the country through its network of 16 campuses. It provides four years under graduate (UG) program in design and technology, two years post graduate (PG) program in design, fashion management & fashion technology and short duration education program to address the specialized needs of professional and students in the field of fashion.

NIFT has its Head Office at New Delhi with its campuses located at Bengaluru, Bhopal, Bhubaneswar, Chennai, Gandhinagar, Hyderabad, Jodhpur, Kangra, Kannur, Kolkata, Mumbai, New Delhi, Patna, Raebareli, Shillong and Srinagar.

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## **TENDER OVERVIEW**

Online bids under two bid systems, through e-procurement are invited by National Institute of Fashion Technology (NIFT) from the reputed OEM/Manufacturer/Traders/Dealers for Eye tracker. The method of submission of tender, amount of Earnest money / Performance Security and General Terms and Conditions applicable to tender and the technical specifications have been given in the Tender document. The Proforma for submission of tender has been given in Eligibility- Annexure 1, Technical Bid - Annexure 2 Technical Conditions of Contract and detailed Technical Specifications and - Annexure 3 Price Bid.

This tender document is divided into IV Parts and 3 Annexure

- **1. Part I** Contains General Information & Instructions for the Bidders about the Tender such as the time, place of submission and opening of bids, Validity period bids, EMD etc.
- **2. Part II** Contains Standard Terms & Conditions of Tender, which will form part of the Contract/Supply Order with the successful Bidder
- **3. Part III** Contains Payment and delivery Terms & Conditions applicable to this Tender document and which will also form part of the Contract with the successful Bidder like Delivery Period, Terms of delivery, Mode of payment, Consignee details etc.
- 4. Part IV Contains Evaluation Criteria of Bids
- 5. Annexure 1Contains Eligibility for procurement of Eye tracker including bidders experience
- 6. Annexure 2 Contains Technical Conditions of Contract and detailed Technical Specifications
- 7. Annexure 3 Contains Price Bid Format

#### **ONLINE SUBMISSION OF TENDER**

Online submission of eligibility criteria and technical bid as prescribed in Annexure-1 & 2 are to be made along with scanned copies of Earnest Money Deposit (EMD) of USD 3000 (USD Three thousand only) or equivalent to INR in form of demand Draft in favor of 'National Institute of Fashion Technology' and payable at Mumbai with all relevant documents.

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Please refer Clause 1.2 of tender document on EMD. Online financial bid may be submitted /filled only as

per Annexure-3.

The online financial bid will be opened on the date, which will be communicated to only those bidders who

are found to be technically qualified after evaluation of technical bids.

# The interested bidders are advised to read carefully the entire tender document before submitting their tender. The tender documents not received online in prescribed format and/or are found incomplete in any respect will be summarily rejected.

Any further clarifications can be sought from the service provider for online submission of the tender on

e-portal i.e. Mr. Sandeep Bhandari Mobile No. +91 8826814007 & +911244302033/36/37 alternate number NIFT Assistant Director +91 22-27747103

You are required to sign each page of each part of this tender document for acceptance of terms and

conditions and submit along with your bid.

This tender document is being issued with no financial commitment and the buyer reserves the right to change or vary any part thereof or foreclose the procurement case at any stage. The Buyer also reserves the right to disgualify any vendor, should it be necessary, at any stage on grounds of National Security.

You may contact The Assistant Director, National Institute of Fashion Technology, NIFT Campus, Plot No-15,sector-4.,Kharghar,Navi Mumbai-401202, Phone No. +91 22 27747103, email- <u>purchase.mumbai@nift</u> <u>.ac.in</u> for grievance related to bidding condition, bidding process and/or rejection of bid. With regards to bidding condition, this shall be done in writing at least 10 days in advance of the stipulated date of submission of bid.

## **PROCESS OF ONLINE REGISTRATION**

The interested vendors should apply online and submit their tender and the bids along with scanned

copies of all the relevant certificates, documents, etc. in support of their technical & price bids, all duly

signed, on the https://nifttenders.eproc.in from 17.10.2019at 1800 Hours (IST) up to 18.11.2019at

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1500 Hours (IST). Tender document is also available for viewing on the "tenders" link of the NIFT website i.e. https://nifttenders.eproc.in ; http://www.nift.ac.in.

Applications to this tender will be accepted only through the online mode through

https://nifttenders.eproc.in.

No other mode of application will be considered.

For applying online, the firm should get itself registered at https://nifttenders.eproc.in by paying online.

Please note that

- a) The bidder needs to mention his Company Name, Address, User ID to register.
- b) Registration Charges of INR Rs. 2000/- + INR Rs. 360/- (18%GST) = INR Rs. 2,360/- (Two Thousand Three Hundred Sixty only – Non refundable are to be borne by Seller) to be made through NEFT.
- c) Bid Processing Fee charges of INR Rs. 3280/- + INR Rs 590 (18%GST) = INR Rs. 3870/- (Three thousand Eight hundred Seventy only, non refundable) to be made through NEFT.
- d) Bidders need to send the scanned copies of UTR no. to ancal.garg@c1india.com and sandeep.bhandari@c1india.com mentioning their Company Name, Address and User ID for

Approval of Registration and Tender ID and Tender Title for Approval of Bid Processing fees.

The basic requirements for registration and applying for tender online are as under:

- a) Operating System should be Windows 7 and above.
- b) Java version: Java 7 updates 51.
- c) Internet Explorer 8 and above or Mozilla Firefox.
- d) All java add-ons must be enabled in the system.
- e) Use Class III B Digital Signature Certificates (DSC) having Signing and Encryption both.

## **SCOPE OF SUPPLY**

#### Scope of supply comprises of the following, which are detailed in table below-

- I. Eye tracker system
- II. Training and Operational support
- III. Warranty, AMC, Product support and Local support
- IV. Logistics

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Sr.No	Items	Qty/Supporting documents
Eye Tracl	ker System	
1	Wearable Eye Tracker	1 Set 1 Set
3	Electro Encephalon Graphy (EEG)	1 Set
4	Galvanic Skin Response sensors	1 Set
5	Biometric integration software	1 Set
II. Trainii	ng and Operational support	
1	Training ,Technical & Operational support	<ol> <li>Supplier to provide training and refresher training as per the details provided in Training and operational support,</li> <li>Supplier to provide technical and operational support for installation (On stationary or mobile platform like trailers etc) Training and operational support.</li> <li>Supplier to provide consultant (From parent company / eye tracker company) for data analysis as per details provided in Annex-2-II, Training and operational support.</li> </ol>
III. Warra support	nty, AMC, Product support and Local	
1	Warranty &AMC, Product Support & Local Support	<ol> <li>Supplier to ensure warranty service level guarantee and AMC as per clause 3.16 of the tender document.</li> <li>Supplier to have presence (local officers and technical support in India either their own or through legally appointed agents who can provide reliable service on behalf of the supplier</li> </ol>

IV Logistics		
1	Eye Tracker Unit packaging box	<ol> <li>All the equipments should be provided with the appropriate robust, durable and reusable eco friendly containers.</li> </ol>

## **1. PA RT I – GENERAL INFORMATION AND INSTRUCTIONS**

#### **1.1. INFORMATION ON TENDER**

- 1.1.1. The Tender document in English may be downloaded free of cost from CPP Portal https://nifttenders.eproc.in and NIFT web site www.nift.ac.in, from 17.10.2019at 1800 Hours (IST).
- 1.1.2. A Pre-bid meeting to explain the exact scope of the work and to resolve queries of the participating agencies will be organized by NIFT on 14.11.2019 at 1100 Hours (IST) in the Boardroom of NIFT Mumbai, Plot No-15,Sector-4,Kharghar,Navi Mumbai-401202.
- 1.1.3. Interested agencies will be required to register online as indicated in Process of online registration page No. 8 & 9
- 1.1.4. The Bids (both Technical and Price bid), have to be submitted through online only. The responsibility to ensure this lies with the Bidder.
- 1.1.5. Last Date and Time for submitting the Bids: On 18.11.2019at 1500 Hours (IST).

#### 1.2. EARNEST MONEY DEPOSIT (EMD)

Bidders are required to submit Earnest Money Deposit (EMD), in favour of National Institute of Fashion Technology payable at Navi Mumbai, in USD 3000 ) & equivalent to INR in form of demand Draft or equivalent bank guarantee of any Indian Bank with minimum validity of 3 months along with the bids.

At present ICICI Bank Ltd., Axis Bank Ltd. and HDFC Bank Ltd. are the 03 private sector banks authorized to carry out government transactions. In case of foreign bidder, EMD is to be submitted in the form of appropriate Bank Guarantee from a first class bank of international repute.

#### 1.3. PROCEDURE FOR SUBMISSION OF BID

The tender document (technical bid and Price Bid) should be submitted through online process only. EMD should be submitted along with the bids.

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Only the Technical bids would be opened on the time and date mentioned. Date of opening of the Price Bids will be intimated after evaluation and acceptance of the Technical bids. The Price bid of the Bidders whose Technical bids are found non-compliant, will be rejected and the EMD returned. Bids should be submitted by Bidders only under their original Letter head inter alia furnishing details like GST number (if applicable), Bank address with EFT Account/ SWIFT, as applicable and complete postal and e-mail addresses of their office failing which the bid will not be considered.

#### **1.4.** CLARIFICATION REGARDING CONTENTS OF THE TENDER

A prospective bidder who requires clarification regarding the contents of the bidding documents shall notify to NIFT in writing about the clarifications sought not later than 02 (two) working days prior to the Pre-bid meeting on 14.11.2019. Copies of the query and clarifications by NIFT would be posted on the website. No clarification will be issued after opening of the bid.

#### **1.5. AMENDMENT OF THE TENDER CONDITIONS**

NIFT may amend the Tender conditions up to 05 days i.e. 14.11.2019 prior to the time fixed for last date of the Bid submission. Amendment to the tender, in response to clarifications sought by prospective Bidder's, is solely at the discretion of NIFT. Such amendments will be notified on eprocurement CPP portal and NIFT's website. NIFT, at its discretion, may or may not extend the due date and tie for the submission of bids on account of amendments. Extension of time, if any, will be notified on e-procurement CPP portal and NIFT's website. All the bidder's are advised to periodically browse NIFT website www.nift.ac.in and e-procurement CPP portal https://nifttenders.eproc.in for any amendments or corrigenda issued in connection with this Tender. NIFT will not be responsible for any misinterpretation of the provisions of this tender document on account of the Bidder's failure to update the bid documents based on changes announced through the website.

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#### **1.6. TIME AND DATE FOR OPENING OF BIDS**

Opening of Technical Bid date and time: 18.11.2019at 1600 Hours (IST).

Opening of Price Bid date will be intimated in due course to the technically qualified bidder. If due to any exigency, the due date for opening of the bids is declared a closed holiday, the bids will be opened on the next working day at the same time or on any other day/time, as intimated by NIFT.

#### **1.7. PLACE OF OPENING OF THE BIDS**

Boardroom, National Institute of Fashion Technology, Plot No-15,Sector-4,Kharghar,Navi Mumbai-401202. The Bidders may depute their representatives, duly authorized in writing, to attend the opening of Bids on the due date and time. This event will not be postponed due to non- presence of representative of any bidder.

#### **1.8. INDIAN FIRM**

An Indian agent can quote on behalf of their OEM only if they are either a 100% subsidiary of the OEM or an Indian Agent of the foreign OEM in accordance with their agency agreement. The firms claiming to be :

- 1.8.1. A 100% subsidiary would be required to submit documentary evidence in support of their claim along with their Technical bid failing which their bid would be disqualified.
- 1.8.2. An agent of foreign OEM, for submitting the bid on behalf of OEM, would be required to submit a copy of their agency agreement with their principals along with their Technical bid, failing which their bid would be disqualified.

#### **1.9. VALIDITY OF BIDS**

Minimum 180 days from the date of opening of the technical bid of the tender. Firms are required

to submit the EMD as specified in this tender before opening of the technical bid, failing which their

offer will be considered further incomplete and non responsive and shall not be opened/

considered further. It may also be noted that withdrawal/amendment to the offer by the bidder

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on suo-moto basis after the opening of the technical bid shall lead to forfeiture of the EMD and debarment of the firm from further cycles of procurement.

#### **1.10. MODIFICATION AND WITHDRAWAL OF BIDS**

A bidder may modify or withdraw his Bid after submission provided that the written notice of modification or withdrawal is received by NIFT prior to deadline prescribed for submission of bids. A withdrawal notice may be sent by e-mail; however, it should be followed by a signed confirmation cop y to be sent by post. Signed scanned copy and such signed confirmation of withdrawal should reach the buyer not later than the deadline for submission of bids. No bid shall be modified after the deadline for submission of bids. No bid may be withdrawn in the interval between the deadline for submission of bids and expiration of the specified period of bid validity.

#### **1.11. REJECTION OF BIDS**

Canvassing by the Bidder in any form including unsolicited letter and post- tender correction may invoke summary rejection with forfeiture of EMD. Conditional tenders will be rejected. Non-compliance to the conditions of General Information & Technical Bid will be liable to be disqualified.

#### 1.12. BIDS OF DEBARRED/BLACKLISTED FIRMS

Bids of debarred/blacklisted firms will not be considered for evaluation.

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## 2. PART II – STANDARD TERMS AND CONDITIONS

The Bidder is required to give confirmation of their acceptance of the Standard Terms and Conditions of the Tender mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (hence forth referred to as Seller) as selected by the Buyer. Failure to do so may result in rejection of the Bid submitted by the successful Bidder.

#### 2.1. EFFECTIVE DATE OF THE CONTRACT

In case of placement of a supply order, the date of the Supply Order would be deemed as effective date.

#### 2.2. GOVERNING LAW

The Contract shall be governed and interpreted in accordance with the laws of India and shall be subject to the exclusive jurisdiction of Courts at Mumbai only.

#### 2.3. ARBITRATION

All disputes or differences arising out of or in connection with the Contract shall be settled through mutual consent between the parties. Any dispute, disagreement or question arising out of or relating to the Contract or relating to product or performance, which cannot be settled amicably, shall be resolved by arbitration as follows-

- 2.3.1. The case of arbitration may be referred to Director of NIFT or a person appointed by him/her who will be the sole arbitrator and the arbitration proceeding shall be in accordance with the prevailing Arbitration and Conciliation Act, 1996 and Laws of India as amended or enacted from time to time.
- 2.3.2. The venue of the arbitration shall be Mumbai, India & the language of arbitration

shall be English. The fee & other charges of Arbitrator shall be determined by the

arbitrator in terms of the Act and shall be shared equally between the parties.

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- 2.3.3. The arbitrator shall have powers to award only such remedy as is contemplated by this Agreement, including as appropriate, injunctive relief.
- 2.3.4. The parties shall not be entitled to any pendent-lite interest during arbitration proceedings.

#### 2.4. PENALTY FOR USE OF UNDUE INFLUENCE

The Seller undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Buyer or otherwise in procuring the Contract or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the Contract or any other contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the Contract or any other contract with the Government of India. Any breach of the aforesaid undertaking by the Seller or anyone employed by him or acting on his behalf (whether with or without the knowledge of the Seller) or the commission of any offers by the Seller or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the Buyer to cancel the contract and all or any other contracts with the Seller and recover from the Seller the amount of any loss arising from such cancellation. A decision of the Buyer or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Seller. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the Seller towards any officer/ employee of the Buyer or to any other person in a position to influence any officer/ employee of the Buyer for showing any favour in relation to this or any other contract, shall render the Seller to such liability/ penalty as the Buyer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Buyer.

#### 2.5. AGENTS / AGENCY COMMISSION

The Seller confirms and declares to the Buyer that the Seller is the original manufacturer of the

#### stores/provider of the services referred to in this Supply Order and has not engaged any

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individual or firm, whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries, whether officially or unofficially, to the award of the Supply Order to the Seller; nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The Seller agrees that if it is established at any time to the satisfaction of the Buyer that the present declaration is in any way incorrect or if at a later stage it is discovered by the Buyer that the Seller has engaged any such individual/firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this Supply Order, the Seller will be liable to refund that amount to the Buyer. The Seller shall also be debarred from entering into any Supply Order with the Government of India for a minimum period of five years. The Buyer will also have a right to consider cancellation of the Supply Order either wholly or in part, without any entitlement or compensation to the Seller who shall in such an event be liable to refund all payments made by the Buyer in terms of the Supply Order along with interest at the rate of 2% per annum above Prime Lending Rate of State Bank of India for Indian bidders and (ii) London Inter Bank Offered rate (IBOR) for the foreign bidder. The Buyer will also have the right to recover any such amount from any Supply Orders concluded earlier with the Government of India.

#### 2.6. ACCESS TO BOOKS OF ACCOUNTS

In case it is found to the satisfaction of the Buyer that the Seller has engaged an Agent or paid commission or influenced any person to obtain the Supply Order as described in clauses relating to Agents/Agency Commission (Clause 2.5) and Penalty for Use of Undue Influence (Clause 2.4), the Seller, on a specific request of the Buyer, shall provide necessary information/ inspection of the relevant financial documents/information/Books of Accounts.

#### 2.7. NON-DISCLOSURE OF CONTRACT DOCUMENTS

Except with the written consent of the Buyer/ Seller, no other party shall disclose the Contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party under any condition what so ever.

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#### 2.8. WITHHOLDING OF PAYMENT

In the event of the Seller's failure to submit the Bonds, Guarantees and Documents, supply the stores/goods and conduct trials, installation of equipment, training, etc. as specified in the Contract, the Buyer may, at his discretion, withhold any payment until the completion of the Contract.

#### 2.9. LIQUIDATED DAMAGES

The Buyer may deduct from the Seller, as agreed, liquidated damages at the rate of 0.5% per week/part thereof, of value of stores that could not be put to use due to late delivery subject to a maximum of 10% of the total order value (inclusive of taxes and duty) of the Contract.

#### 2.10. FORCE MAJEURE

Force Majeure shall mean any cause which is beyond the control of a Party or Parties or the Party invoking force majeure, including but not limited to the following: any law, decree, regulation, order, or request of any governmental authority, nationalization, expropriation, confiscation, requisition, riot, war, hostilities, public disturbance, act of the public enemy, strike, lock out, or other labor dispute, fire, flood, earthquake, storm, explosion, or Act of God.

If either Party is prevented from or delayed in carrying out any provision of this Agreement by reason of Force Majeure the Party whose performance is so prevented or delayed, upon prompt written notice thereof to the other Party, shall be excused from such performance to the extent and during the period of such prevention or delay.

This clause shall not be available to a Party if such Party fails to use reasonable diligence to remedy by the applicable situation described in above clause hereof with reasonable dispatch or if such applicable situation is caused by such Party.

The party for which it becomes impossible to meet obligations under the Contract due to Force Majeure conditions, is to notify in written form to the other party of the beginning and cessation of the above circumstances immediately, but in any case not later than 10 (Ten) days from their commencement.

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Certificate of a Chamber of Commerce (Commerce and Industry) or other competent authority or organization of the respective country shall be considered as sufficient proof of commencement and cessation of the above circumstances.

If the impossibility of complete or partial performance of an obligation lasts for more than 6 (six) months, either party hereto reserves the right to terminate the Contract totally or partially upon giving prior written notice of 30 (thirty) days to the other party of the intention to terminate without any liability other than reimbursement on the terms provided in the agreement for the goods received.

#### 2.11. TRANSFER AND SUB-LETTING

The Seller has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the Contract or any part thereof without written consent of the Buyer.

#### 2.12. USE OF PATENTS AND OTHER INDUSTRIAL PROPERTY RIGHTS

The prices stated in the Contract shall be deemed to include all amounts payable for the use of patents, copy rights, registered charges, trademarks and payments for any other Industrial Property Rights. The Seller shall indemnify the Buyer against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or use. The Seller shall be responsible for the completion of the supplies including spares, tools, technical literature and training aggregates irrespective of the fact of infringement of the supplies or any or all the rights mentioned above.

#### 2.13. TERMINATION OF CONTRACT

The Buyer shall have the right to terminate the Contract in part or in full in any of the following cases in addition to the clauses heretofore provided, viz:-

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- 2.13.1. If the downtime of the scanning system exceeds 35 days and amount adjusted from performance security
- 2.13.2. The store/service is not received/rendered as per the contracted schedule(s) and the same has not been extended by the Buyer except in case of Force Majeure
- 2.13.3. The seller refuses to execute the order or shows inability to meet or keep up the performance guarantee level as specified in Clause 3.16
- 2.13.4. Seller commits breach of any terms and condition of the contract/bid or that of the service
- 2.13.5. The Seller is declared bankrupt or becomes insolvent

#### 2.14. AMENDMENTS

No provision of the Contract shall be changed or modified in any way (including this provision)

either in whole or in part except when both the parties are in written agreement for amending the

Contract.

#### 2.15. TAXES AND DUTIES

#### 2.15.1. **Customs Duty :**

- (a) NIFT is a Research Institution and has been exempted from the payment of Customs Duty, as per the description of stores and conditions thereon, under Government Notification No. 51/96- Customs dated 23 July, 1996 and Central Excise Duty exemption in terms of Government Notification No. 10/97 – Central excise dated 1 March, 1997 as amended time to time, valid till 2020.
- (b) The successful bidder would be issued a Customs Duty Exemption Certificate (CDEC) under the said notification at the time of import clearance for the goods being imported against the Contract. Sellers would be required to submit a copy of their order to buyer along with buyer's acceptance and proforma invoice at least four weeks in advance from the expected date of arrival of goods to this office for issuance of CDEC.
- (c) Bidders may note that Customs Duty Exemption Certificate (CDEC) would be issued

ONLY in favour of the seller.

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2.15.2. **In respect of Foreign Bidders:** All taxes, duties, levies and charges which are to be paid for the delivery of stores/services, including advance samples, shall

be paid by the parties under the Contract in their respective countries. However, the corporate/individual income tax, if applicable, will continue to be paid by the concerned party/individual.

#### 2.15.3. In respect of Indian Bidders

- (a) If the quoted prices exclude Customs Duty, GST or any other Statutory Duties/Taxes, the same must be specifically stated in separate statement showing applicable rates. In the absence of same, it will be presumed that the prices include all such charges and no claim for the same will be entertained. An omnibus declaration of "taxes extra" will not be accepted.
- (b) If reimbursement of any Duty/Tax is intended as extra over the quoted prices, the Bidder must specifically say so. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of such duty/tax will be entrained after the opening of tenders.
- (c) If a Bidder chooses to quote a price inclusive of any duty/tax and does not confirm that duty/tax so included is firm and final, he should clearly indicate the rate of such duty/tax and quantum of such duty/tax included in the price. Failure to do so may result in ignoring any request for change of duty/tax at a later date.
- (d) Any addition to duty/tax and change in any duty/tax upward/downward as a result of any statutory variation in duty/tax taking place within contract terms shall be allowed to the extent of actual quantum of such variation of duty/tax paid by the Seller. Similarly, in case of downward revision in any duty/tax, the actual quantum of reduction of such duty/tax shall be reimbursed to the Buyer by the Seller. All such adjustments shall include all reliefs, exemptions, rebates, concession etc., if any, obtained by the Seller.

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## **3. PART III – PAYMENT AND DELIVERY TERMS**

The Bidder is required to give confirmation of their acceptance of Payment and Delivery Terms of the tender mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder as selected by the Buyer. Failure to do so may result in rejection of Bid submitted by the Bidder.

#### 3.1. PERFORMANCE SECURITY DEPOSIT

- 3.1.1. Successful bidder will be required to submit performance security deposit within 30 days of contract for due performance of contract. The amount of performance security deposit will be 10% of contract value in USD. The Performance Security Deposit will be retained by the Buyer, in case the conditions regarding adherence to delivery schedule and/or other provisions of the contract are not fulfilled by the Seller.
- 3.1.2. Failure to submit performance security deposit may entail cancellation of contract and forfeiter of EMD. Bidder will be also liable to be blacklisted.
- 3.1.3. Indian suppliers: The performance security deposit will be in the form of demand draft or bank guarantee on non-judicial stamp paper in the specified format (will be provided to the successful bidder by NIFT). The Bank Guarantee shall be submitted from a public sector bank and should be valid up to 60 days beyond the contract period.
- 3.1.4. Foreign suppliers: The Seller will be required to furnish a Performance Security by way of a Bank Guarantee from the Seller's Bank through an internationally recognized first class Bank in favour of the National Institute of Fashion Technology, New Mumbai, India to be confirmed by an Indian public sector bank. Bank Guarantee should be valid up to 60 days beyond the contract period. The Bank Guarantee shall be considered open upon receipt by the Buyer's Bank. In case any claims or any other contract obligations are outstanding, the Seller will

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extend by the way of Bank Guarantee as asked for by the Buyer till such time as the Seller settles all claims and completes all contract obligations. The Bank Guarantee will be subject to encashment by the Buyer, in case the conditions regarding adherence to delivery schedule, settlement of claims and other provisions of the contract are not fulfilled by the Seller.

#### **3.2. OPTION CLAUSE**

The Contract will have an Option Clause, wherein the Buyer can exercise an option to procure upto an additional Eye tracker system at the original contracted quantity in accordance with the same terms and conditions of the Contract. This will be applicable within the currency of the Contract. It will be entirely the discretion of the Buyer to exercise this option or not.

#### **3.3. PURCHASE PREFERENCE CLAUSE**

Purchase preference will be granted to the nominated agencies for the specified quantity as per the

extant policy of Government of India.

#### 3.4. PERMISSIBLE TIME FRAME FOR SUBMISSION OF BILLS

To claim payment (part or full), the Seller shall submit the bill(s) along with the relevant documents

within 30 days from the completion of the supply.

#### **3.5. PAYMENT TERMS**

3.5.1. **For Indian Seller:** The payment will be made as per the following terms,

on production of the requisite documents:

- a) 70% payment within 30 days after receipt, acceptance and satisfactory installation at first venue of equipment in good condition or the date of receipt of the bill whichever is later.
- b) 20% after satisfactory completion of training.

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c) Balance 10% payment will be released after completion of warranty/guarantee period. This can also be released on furnishing an irrevocable bank guarantee/DD in the prescribed format for the equivalent amount valid for the duration of such warranty/guarantee, wherever applicable.

#### 3.5.2. For Foreign Seller:

- a) 70% payment within 30 days after receipt, acceptance and satisfactory installation of stores/equipment in good condition or after receipt of necessary documents warranted by delivery terms.
- b) 20% after satisfactory completion of training.
- c) Balance 10% payment will be released after completion of warranty/guarantee period. This can also be released on furnishing an irrevocable bank guarantee, from first class bank of international repute, for equivalent amount valid for the duration

of such warranty/guarantee, wherever applicable.

#### 3.6. ADVANCE PAYMENTS

No advance payment will be made.

#### 3.7. PART SUPPLY AND PRO RATA PAYMENT

Part supply will not be accepted.

#### **3.8. MODE OF PAYMENT**

3.8.1. **For Indian Seller:** It will be mandatory for the Bidders to indicate their bank account numbers and other relevant e-payment details to facilitate payments through ECS/EFT mechanism instead of payment through cheque wherever feasible.

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#### 3.8.2. **For Foreign Seller:**

- a) The payment will be arranged through Letter of Credit from Reserve Bank of India/State bank of India/any other Public Sector Bank, as decided by the Buyer, to the Bank of the Foreign Seller as per mutually agreed terms and conditions. The Letter of Credit will preferably be opened with validity of 90 days from the date of its opening, on extendable basis by mutual consent of both the parties. Letter of Credit opening charges in India will be borne by the Buyer. However, the extension charges, if any, will be borne by the party responsible for the extension.
- b) For contract, preferable mode of payment will be by Direct Bank Transfer (DBT). DBT payment will be made within 30 days of receipt of clean Bill of Lading / AWB /Proof of shipment and such other documents as are provided for in the contract, but such payments will be subject to the deductions of such amounts as the Seller may be liable to pay under the agreed terms of the Contract.

#### 3.9. DOCUMENTS TO BE FURNISHED FOR CLAIMING PAYMENT

- 3.9.1. **Indian Seller:** The payment of bills will be made on submission of the following documents by the Seller to the Buyer:
  - a) Ink-signed copy of Contingent Bill.
  - b) Ink-signed copy of Commercial Invoice / Seller's Bill.
  - c) Guarantee/ Warranty Certificate.
  - d) Bank Guarantee/ Indemnity Bond, if applicable.
  - e) Details for electronic payment viz. Bank name, Branch name and address, Account Number, IFS Code, MICR Number (if these details are not already incorporated in the Contract).
  - f) Original copy of the Contract and amendments thereon, if any.
  - g) Any other document/ certificate that may be provided for in the Contract.

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#### 3.9.2. **Foreign Seller:** In case of payment through Letter of Credit (LC), paid

shipping documents are to be provided to the Bank by the Seller as a proof of dispatch of goods as per contractual terms /LC conditions so that the Seller gets payment from LC. The Bank will forward these documents to the Buyer for getting the goods/stores released from the Port/Airport. However, where the mode of payment is DBT, the paid shipping documents are to be provided to the paying authority by the Buyer. Documents will include:

- a) Clean on Board Airway Bill/Bill of Lading
- b) Original Invoice
- c) Packing List
- d) Certificate of Origin from Seller's Chamber of Commerce, if any.
- e) Certificate of Quality and year of manufacture from OEM.
- f) Dangerous Cargo Certificate, if applicable.
- g) Insurance Policy of 110% value in case of CIF/ CIP contract
- h) Certificate of Conformity and Acceptance Test at PDI, if any.
- i) Phyto-sanitary/ Fumigation Certificate, if any
- j) Performance Bond / Warranty Certificate.
- k) Bank Guarantee/ Indemnity Bond, if applicable.
- Details for electronic payment viz. Bank name, Branch name and address, Account Number SWIFT Code (if these details are not already incorporated in the Contract).
- m) Original copy of the Contract and amendments thereon, if any.
- n) Any other documents as provided for in the Contract.

#### **3.10. EXPORT LICENSE**

The Bidder is required to furnish full details and formats of End Use Certificate required for

obtaining export clearance from the country of origin. This information will be submitted along

with Technical Bid. In the absence of such information, it would be deemed that no document is

required from the Buyer for export clearance from the country of origin.

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#### **3.11. DELIVERY PERIOD**

Expected Delivery Period for supply of items/rendering services would be 12 weeks from the Effective Date of the Contract. Please note that the Contract can be cancelled unilaterally by the Buyer in case items are not received within the contracted delivery period. Extension of contracted delivery period with/ without LD clause 2.9 will be at the sole discretion of the Buyer. Input services Distributors (ISD) clause available in GST can be used so centralized billing in the name of NIFT can be made by L1 bidder. However, the same is not applicable for those bidders are not registered in India in GST.

#### **3.12. TERMS OF DELIVERY**

- 3.12.1 Seller is required to quote CIP Mumbai .The delivery of goods shall be at National Institute of Fashion Technology NIFT at Navi Mumbai. (The seller will provide/supply the goods at NIFT Campus ,Sector-4,Kharghar,Navi Mumbai in good condition and all the charges viz. transportation, insurance, custom, GST, and other taxes etc and charges etc will be borne by the seller.
- 3.12.2 Location of delivery and subsequent shifting Seller will be responsible for transportation of eye tracker system to locations and associated activities like dismantling at current location, loading and unloading, packaging for transportation.
   Eye tracker systems will be delivered at NIFT Mumbai and the training will be organized at the site of the delivery.

#### **3.13. PACKING AND MARKING INSTRUCTIONS**

The Seller shall provide packing and preservation of the equipment and spares/goods contracted so as to ensure their safety against damage in the conditions of land, sea and air transportation, transshipment, storage and weather hazards during transportation, subject to proper cargo handling. The Seller shall ensure that the stores are packed in containers, which are made sufficiently strong. The packing cases should have provisions for lifting by crane/fork lift truck. Tags with proper marking shall be fastened to the special equipment, which cannot be packed.

The packing of the equipment and spares/goods shall conform to the requirements of specifications and standards in force in the territory of the Seller's country.

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#### **3.14. INSPECTION INSTRUCTIONS**

3.14.1	Post Delivery inspection of equipments on installation:	
3.14.2	Inspection Authority: NIFT Quality Control Committee. Firm should supply a test certificate from authorized reputed agency wherever specifically asked for or otherwise a certificate along with a firm's internal inspection report should be supplied along with the equipments.	
3.15. CLAIMS:		
3.15.1	The quantity claims for deficiency of quantity and/ or the quality claims for defects or deficiencies in quality noticed during the inspection shall be presented within 45 days of completion of inspection.	
3.15.2	The Seller shall collect the defective or rejected goods from the location nominated by the Buyer and deliver the repaired or replaced goods at the same location, within mutually agreed period, under Seller's arrangement without any financial implication on the Buyer.	

#### **3.16. WARRANTY, SERVICE LEVEL GUARANTEE AND AMC**

**3.16.1 Warranty:** The Seller will declare that the goods and services sold/supplied shall be of the best quality and workmanship and new in all respects and shall be strictly in accordance with the specifications and particulars

contained/mentioned in the contract. The Seller will guarantee that the said goods and services with spares would continue to conform to the description and quality for a period of 36 months from the date of installation of the said goods. If during the aforesaid period of 36 months, the said goods are discovered not to conform to the description and quality aforesaid, not giving satisfactory performance or have deteriorated, the Buyer shall be entitled to call upon the Seller to rectify the goods and services or such portion thereof as is found to be defective by the Buyer within a reasonable period without any financial implication on the Buyer. The suppler is required to undertake base

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calibration as per factory settings post installation at six locations of scanning survey.

# **3.16.2** Service level guarantees and consequences thereof :The bidder must commit to following

- a) **Performance guarantee** The uninterrupted availability of scanning system is key to the execution of the project. The bidder will ensure that during the period of 3 years from the date of first installation or warranty period, whichever is later, bidder will ensure uninterrupted working of the entire scanning system including scanner and all its associated components, software, hardware and consumables. For this purpose bidder shall maintain throughout this period adequate supply of spares and repair and support infrastructure and technical and support personnel. Bidder will guarantee that during this period the maximum downtime per <u>System/scanner</u> will not exceed 15 days per <u>System/scanner</u> in a period of 12 months.
- b) Any **preventive maintenance and/or repair or breakdown** during warranty period shall be carried out by the Bidder at his own cost. Entire charge on this account including cost of calibration, spare parts, wear parts, consumables to be changed during maintenance, and travel, accommodation expenses, etc. will be borne by the bidder. The preventive maintenance will be carried out by the seller at a frequency specified by the Bidder at time of Technical Bid Submission. Any downtime already specified at the time of the bid and accepted by NIFT for preventive maintenance may not be considered as downtime for performance guarantee purposes
- c) **Penalty clause** In case of failure to meet above performance guarantee the bidder will be liable to pay 0.2% of the contract value for every day of downtime of the scanning system over and above the limit specified under performance guarantee

clause above i.e. 15 days per scanner in a period of 12 months

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**3.16.3 AMC** -The seller agrees to undertake an Annual Maintenance Contract for a minimum period of 2 years. The seller is required to quote the price for comprehensive maintenance of the equipment after the expiry of the warranty period in price bid.

#### **3.17. CLOUD SERVICES**

- 3.17.1 Seller is required to integrated Eye tracker system with NIFT procured cloud services for storing, processing, retrieval of the scanned data including the Avatar which may be used for data analysis.
- 3.17.2 Seller is also required to provide entire data on local platform at NIFT.

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#### 4. PART IV – EVALUATION CRITERIA FOR BID

#### 4.1. BID SYSTEM AND EVALUATION

- 4.1.1. The selection of Bidder will be based on Two Bid System.
- 4.1.2. The Bid evaluation process involves two stages:In the first stage the Bid Evaluation Committee constituted for the purpose will evaluate all attachments related to eligibility criteria other than technical and financial bid.

#### 4.2. ELIGIBILITY CRITERIA FOR SELECTION

The Bidder should establish that it has the financial, technical and production capability necessary to perform the supply. The Bidder shall furnish, as part of its technical bid, documents establishing the bidder's eligibility to bid and its qualifications to perform the supply if its bid is accepted. In case of non compliance with any of the listed criteria the bid will be considered disqualified.

Eligibility criteria of the supplier to qualify for the bid evaluation is listed in table below-

NO.	ELIGIBILITY CATERIA	SUPPORTING DOCUMENTS	Tick
	Droof of Degistration		
a)	Proof of Registration The bidder should be an exclusively registered Company (Pvt. Ltd. Company/Partnership firm/LLP/Proprietorship firm) for not less than 3 years	<ul> <li>a. Registration certificate of the firm/ Partnership deed / Certificate of incorporation etc. a applicable.</li> <li>b. Article of Association &amp; Memorandum of association (If applicable) (If not attached give the remarks)</li> </ul>	
b)	Tax payer information	For Indian Bidder	
	The bidder firm should have been in existence and should have been registered with the Tax department of the country.	<ul> <li>a) Income tax Registration (PAN No/TAN No.)</li> <li>b) GSTIN Registration &amp; Validity</li> <li>For Foreign Bidder</li> <li>a) Relevant papers of the country, as applicable</li> </ul>	
<b>C)</b>	Turnover Certification & Income Tax		

	Return	
	The firm should be an income tax assessee	a) Certificate from Charted Accountant must be attached.
	at least for immediately preceding period of two financial years. (i.e. 2016-17 & 2017-18 or calendar years of 2017 & 2018 (Whichever is applicable) The Bidder's average gross turnover up to	b) Copy of audited/CA certified balance sheet and profit and loss account must also be attached.
	USD 1,20,000 for last two financial year or INR 84,00,000/- for last two financial years	c) Income tax return along with income computation sheet for last 2 years ((i.e. 2016-17 & 2017-18 or calendar years of 2017 & 2018 (Whichever is applicable),18-19 provisional balance sheet will be acceptable
d)	Experience Certificate	
	Experience of sale of the technology for purpose of National sizing survey (undertaken through consortium of	a) A list of organizations where the supplier has currently provided/ supplied the items covered in tender.
	multiple companies organizations academia government of the respective country) or any other purpose Bidders experience to be documented in the format provided	b) Copies of the work order and successful work completion certificate should be submitted duly signed by the competent authority in support of eligibility and qualification.
e)	Local Support	
	Supplier must have a local presence (local office/s in India) and technical support set up in India either own or legally appointed agents who can provide reliable service on their behalf	Self certified copy of the signed agreement between the two parties as proof of a working relationship should be submitted
f)	No Conviction certificate	
	Bidder should neither be a black listed firm nor have its contracts been terminated /foreclosed by any NIFT/Company/department/organization till date, due to non fulfillment of contractual obligations.	a) Self declared certificate to this effect on bidder firms' letter head signed by authorized signatory.
g)	Earnest Money Deposit	Farnest Money Deposit of USD 2000 or
		Earnest Money Deposit of USD 3000 or equivalent INR in form of DD in favor of NIFT-Mumbai or in the form of Bank Guarantee (Not exempted in any case except those bidders exempted from EMD, submit the certificate issued by the concerned department i.e. NSIC)

L)	Valid Liconco	
h)	Valid License	Copy of valid license from their respective government for manufacturing Eye tracker in case of foreign suppliers.
i)	Undertaking	An undertaking from the firms that they will not be part of cartel with other vendors and will quote competitive rates in the tenders on the company letter head duly signed by authorized signatory.
j	Proof of being 100% subsidiary of the OEM or an Indian Agent of the foreign OEM (Documentary evidence in support of their claim)	The firms claiming to be : a) 100% subsidiary would be required to submit documentary evidence in support of their claim along with their Technical bid failing which their bid would be disqualified. An agent of foreign OEM for submitting the bid on behalf of OEM would be required to submit a copy of their agency agreement with their principals along with their Technical bid, failing which their bid would be disqualified.
k	End use certificate or Export license	The Bidder is required to furnish full details and formats of End use certificate required for obtaining export clearance from the country of origin.
1	Technical Bid compliance statement	Duly signed on each and every page by the authorized signatory and stamped. Technical Evaluation criteria will be evaluated.
m	Price Bid	To be filled in the specified format.

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#### 4.3. TECHNICAL BID EVALUATION:

Once the eligibility of the bidder is established, the Technical bids will be evaluated by Bid Evaluation Committee. The committee will record acceptance or rejection of the technical bid basis the Annexure 2. The bidder needs to meet with all mandatory criteria listed in Annexure 2.

#### 4.4. FINANCIAL BIDS EVALUATION:

In the stage two the online financial bid (Annexure 3) of only those bidders who qualify in technical evaluation will be opened and evaluated by the Bid Evaluation Committee. The date and time of opening the financial bid will be communicated to all the technically qualified bidders separately and on the CPP Portal and NIFT's website.

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## 5. ANNEXURE 1-ELIGIBILITY FOR PROCUREMENT OF EYE TRACKER SYSTEM

:

:

:

:

:

- a) Name of the Agencyb) Name of the authorized person
- (Who signs on the tender document)c) Address of the Agency
- d) Phone No
- e) E-mail- address
- f) Mobile No.
- g) Fax

#### 5.1. ELIGIBILITY CRITERIA FOR SELECTION

No	ELIGIBILITY CRITERIA	SUPPORTING DOCUMENTS	Proof
NU		SOLLOKTING DOCOMENTS	Required
a)	Proof of Registration		Requireu
aj	1 1001 01 Registration		Scanned
	The bidder should be an exclusively	a. Registration certificate of the	copy of the
	registered Company (Pvt. Ltd.	firm/ Partnership deed / Certificate	document
	Company/Partnership	of incorporation etc. as applicable.	submitted
	firm/LLP/Proprietorship firm) for not	of meorporation etc. as applicable.	online
	less than 3 years	b. Article of Association &	011110
		Memorandum of association (If	
		applicable)	
		(If not attached give the remarks)	
b)	Tax payer information	For Indian Bidder	Scanned
,			copy of the
	The bidder firm should have been in	a) Income tax Registration (PAN	document
	existence and should have been registered	No/TAN No.)	submitted
	with the Tax department of the country.	b) GSTIN Registration & Validity	online
		For Foreign Bidder	
		a) Relevant papers of the country,	
		as applicable	
C)	Turnover Certification & Income Tax		
	Return		Scanned
			copy of the
	The firm should be an income tax assessee	a) Certificate from Charted	document
	at least for immediately preceding period	Accountant must be attached.	submitted
	of two financial years.		online
	(i.e. 2016-17 & 2017-18 or calendar years	b) Copy of audited/CA certified	
	of 2017 & 2018 (Whichever is applicable)	balance sheet and profit and loss	
	The Bidder's average gross turnover up	account must also be attached.	
	to USD 1,20,000 for last two financial		

f)	Local Support Supplier must have a local presence (local office/s in India) and technical support set up in India either own or legally appointed agents who can provide reliable service on their behalf No Conviction certificate Bidder should neither be a black listed firm nor have its contracts been terminated /foreclosed by any NIFT/Company/department/organization till date, due to non fulfillment of contractual obligations. Earnest Money Deposit	qualification.Self certified copy of the signed agreement between the two parties as proof of a working relationship should be submitteda) Self declared certificate to this effect on bidder firms' letter head signed by authorized signatory.Earnest Money Deposit of USD 3000	Scanned copy of the document submitted online Scanned copy of the document submitted online Scanned copy of the
	till date, due to non fulfillment of contractual obligations.	Earnest Money Deposit of USD 3000 or equivalent INR in form of DD in favor of NIFT-Mumbai or in the form of Bank Guarantee (Not exempted in any case except those bidders exempted from EMD, submit the certificate issued by the concerned department i.e. NSIC)	Scanned copy of the document submitted online
h)	Valid License	Copy of valid license from their	Scanned copy of the

		respective government for manufacturing Eye tracker in case of foreign suppliers.	document submitted online
i)	Undertaking	An undertaking from the firms that they will not be part of cartel with other vendors and will quote competitive rates in the tenders on the company letter head duly signed by authorized signatory.	Scanned copy of the document submitted online
j	Proof of being 100% subsidiary of the OEM or an Indian Agent of the foreign OEM (Documentary evidence in support of their claim)	The firms claiming to be : a) 100% subsidiary would be required to submit documentary evidence in support of their claim along with their Technical bid failing which their bid would be disqualified. An agent of foreign OEM for submitting the bid on behalf of OEM would be required to submit a copy of their agency agreement with their principals along with their Technical bid, failing which their bid would be disqualified.	Scanned copy of the document submitted online
k	End use certificate or Export license	The Bidder is required to furnish full details and formats of End use certificate required for obtaining export clearance from the country of origin.	Scanned copy of the document submitted online
1	<b>Technical Bid compliance statement</b> - Parameter specifications of items	Duly signed on each and every page by the authorized signatory and stamped. Technical Evaluation criteria will be evaluated.	Scanned copy of the document submitted online
m	Price Bid	To be filled in the specified format.	To be Submitted online

I accept the above terms & conditions (Full Signature & Stamp of the Bidder)

#### 5.2. **BIDDERS EXPERIENCE**

Information of past supply of Eye tracker to reputed organization may be provided in following format. Firms with no successful past track record of supplying subject item will not be considered technically acceptable.

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BID	DERS EXPEREI	NCE					
Sl.	Full address of	Country	Purpose of	Description of	Supply	Qty of the	Value of Supply
No,	Customers with	where	sale	Eye tracker	Order	Eye tracker	Orders/Contracts
	names of	technology			Nos. and	Supplied	
	contact persons,	was supplied	In case of		date	by the firm	
	Fax & Phone No.		National		along		
			sizing		with		
			survey		copy of		
			provide		Supply		
			No. of		Orders		
			Subjects				
			scanned				

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Bidders are required to furnish clause by clause compliance of specifications of this annexure bringing out clearly the deviations from specification, if any. Bidders are advised to submit compliance statement and description of parameters for evaluation of the Technical criteria. (in the provided format) . It is mandatory to enclose catalogue/technical brochure to support the claims. The evaluation will be basis the scores given in.

#### 6. ANNEXURE- 2

#### Detailed technical description of Mobile Eye Tracking System to be installed for NIFT Mumbai

Technical Specifications

#### A] Wearable Eye Tracker

- 1. Wearable binocular eye tracking device hardware & software should be from single OEM
- 2. System should be light weight and robust easy to handle in various conditions, in the lab or in the field.
- 3. Fixed geometry, no mirror and camera adjustment required
- 4. System should collect the data at 50 Hz sampling frequency
- 5. System should be Non-invasive video based glasses-type eye tracker; binocular view and provision to Insert sun glasses
- 6. Glasses weight - less than 50 g
- 7. Recording unit weight- less than 400g
- 8. Automatic Calibration
- 9. Validation- Live validation of gaze tracking quality
- 10. Parallax compensation Automatic parallax compensation
- 11. Field of View- 100° horizontal, 60° vertical; or larger
- 12. Scene camera Resolution: 1920 X 1080 at 25 fps; or better. Preferable 16:9 formatH.264
- 13. Scene camera field of view Field of view: 65° horizontal, 45° vertical; or better
- 14. Audio Integrated microphone –
- 15. Slippage compensation built-in
- 16. Gyroscope and Accelerometer preferred
- 17. Wireless live control and live annotations via Wi-Fi connected Windows device Wi-Fi standard 802.11 a/b/g/n/ac
- 18. International Safety Norm compliance- CE Declaration of ConformityIP Class: 20Eye Safety (EN 62471:2008)W-lan (RF)
- 19. Wireless control via Wi-Fi connected Windows device Wi-Fi standard 802.11 a/b/g/n/ac, 2.4 GHz and 5 Ghz
- 20. Recording time 100mins without battery exchange, Storage capacity of minimum 6 hrs recording
- 21. System should have Analysis Software With provision for generating Gaze plot, Heatmap on video snapshot; Data Aggregation- Automatic and/or manual, Area of Interest marking and statistics, Fixation filter feature with preset modes as well as capability to create new filters.
- 22. Software should have sync options with other biometric sensor.
- 23. Hardware should have Sync PortFor sending/receiving TTL signals to other biometric devices/sensors like G S R, E E G...)
- 24. Optional Accessory:Snap on Corrective lenses, –3.0 diopter to +3.0 diopter, in increments of 0.5 diopter
- 25. Platform Supported in Pro SDK:Windows (32 bit and 64 bit)Mac OS X Linux (32 bit and 64 bit)

#### B] Static Eye Tracker

- 1. Remote binocular eye tracking hardware with detailed analysis software from single OEM, (Hardware should be provided).
- 2. Data rate or Sampling rate:  $\geq$  120Hz, Binocular.
- 3. Accuracy: 0.5 degrees or better
- 4. Precision: 0.35 degrees or better
- 5. Head movement error: 0.2 degrees maximum
- 6. Tracking distance: 50-80 cm
- 7. Freedom of head movement (width x height)45 x 35 cm, at distance of 65 to 80 cm
- 8. Total System Latency: ≤ 20ms
- 9. Time to tracking recovery:  $\leq 150$ ms
- 10. Eye tracking technique: both bright and dark pupil tracking
- 11. Screen size: Up to 24" (16:9) or better
- 12. Hardware weight: < 120g, easy to carry and set up
- 13. No manual adjustments are required and no additional software needs to be installed
- 14. Automatic and Manual calibration procedure. 2 point,5 point & 9 point calibration
- 15. Should track eye gaze of virtually everyone, regardless of ethnic origin, age, or glasses/ contacts
- 16. Should have real-time tracking status meter as well as numerical validity measures for each gaze data point, which indicates the correctness of the data recorded.
- 17. Software should provide option for variety of stimulus for presentation with preset modes as well as capability to create new filters based on time and fixation such as images, text, videos, web, etc
- 18. Software should provide absolute raw data in terms of Eye and Gaze point co-ordinates, Pupil diameter, all relative to the frequency of tracking device
- 19. Software should support real time viewing of gaze data and provide visualizations such as heatmaps and gazeplots. Areas of interest and related metrics
- 20. Eye tracking data compatible with SPSS, MATLAB and other statistical software suites
- 21. Platform Supported in Pro SDK:Windows (32 bit and 64 bit)Mac OS X Linux (32 bit and 64 bit)

#### C] Electro EncephaloGraphy (E E G)

- 1. Application: Research to investigate the brain activity while doing a task
- 2. Standard 10-20 wireless EEG with minimum data transmission range of 8 m
- 3. Sampling rate  $\geq$  256 Hz
- 4. CMRR > 100dB
- 5. Noise level <  $3\mu V$
- 6. Input impedance >  $10 \text{ G}\Omega$
- 7. Li-ion battery capacity > 800mAh
- 8. Headset should come with variety sizing options and should be easily adjustable
- 9. Should have channel options for ECG, EMG and EOG minimum 8 channels are required.
- 10. System should synchronize with eye tracking machine via supplied integration software.
- 11. Should be compatible with operating systems such as windows 7 & above.
- 12. Should have module for data integration within MATLAB, E E G LAB and C++ etc.
- 13. Facility to edit, save and print summary report, EEG page and brain map page.
- 14. Output file should be saved in industry standard formats
- 15. Software should provide various metrics such as Cognitive workload, cognitive state metrics, stress level, etc

## D] Galvanec Skin Response Sensor

- 1. Hardware & software from single OEM.
- 2. Frequency -32 MHz processing -16 Bit
- 3. Gyro: +/- 250 to +/-1000

- 4. Pressure sensor 400 1000 hPa
- 5. Should Provide pre-amplification of GSR signal, can be converted to digital format, and can stream directly to a host PC through proprietary intermediate receiving unit.
- 6. Should provide real-time physiological data collection and streaming to a host PC for real-time display and storage.
- 7. Communication: Bluetooth/RF
- 8. Storage: Integrated MicroSD card slot
- 9. Battery: Rechargeable Li-ion
- 10. Weight should be < 35g
- 11. Input Protection: RF/EMI filtering, Current limiting
- 12. Frequency Range\*: DC-15.9Hz
- 13. Auxiliary input: 2 Channel Analog/I2C Digital input: via 3.5mm 4-position jack
- 14. Should allow studying Psychological Arousal (Mental Effort, Excitement, Shock), Stress Detection and Analysis, Marketing research
- **15**. Should have easy Sync capability with other biometric devices like supplied eye tracker via integration software.
- 16. Probes: Fingers Electrodes, Optical pulse sensor for finger and earlobe, Biophysical leads

#### **E] Biometric Integration Software**

- 1. Software for synchronization of eye tracking GSR & EEG recording & post synchronize with wearable eye tracker and real time with remote eye tracker.
- 2. Should be able to measure GSR readings with processing algorithm for automatic detection of arousal.
- 3. Should include Face reading module
- 4. Should generate statistics, heat maps, graphs, etc.

:

5. Perpetual licenses lifetime ownership and usage No need to upgrade on yearly basis by paying the fee to access the software.

Signature

Seal of Tenderer	:
Date	:
Place	:

Signature of Bidder :
Name of the Authorized Signatory :
Name of the Company/Firm :
Seal of the Company/Firm :
Address :
Contact No.:

I accept the above terms & conditions

## 7. ANNEXURE 3- PRICES BID FOR PROCUREMENT OF Eye Tracker System

**Price Bid Format**: The Price Bid Format as given below is required to be filled by Bidders:

NIFT Mumbai Office GSTIN. - 27AAATN2067J2ZF

NIFT is registered with the Department of Scientific and Industrial Research (DSIR) for the purpose of availing custom duty exemption in terms of Government Notification No. 51/96- Customs dated 23 July, 1996 and Central Excise Duty exemption in terms of Government Notification No. 10/97 – Central excise dated 1 March, 1997 as amended time to time<u>.</u>

Sr. No.	Description	Qty.	Unit Price (Currency *)	Total Price (Currency *)
A]	<b>Option -1 Item wise rates</b> (Price quoted must be CIP Mumbai)			
	Supply, Installation, Commissioning, Training & Maintenance of			
1	Wearable Eye Tracker	1 Set		
2	Static Eye Tracker	1 Set		
3	Electro EncephaloGraphy (E E G)	1 Set		
4	Galvanec Skin Response Sensors	1 Set		
5	Biometric Integration Software	1 Set		
		Total -		
In Wo	ords (			)
B]	Option – 2 Consolidated package for educational institute (Price quoted must be CIP Mumbai)			
1	1 Set of Wearable Eye Tracker, Static Eye Tracker, Electro EncephaloGraphy (EEG), Galvanec Skin Response Sensor and its Biometric Integration Software	1 Set		
		Total -		

2	1)	Training and Operational support: - Despite initial demo, the	
	-)		

	tenderer shall arrange 5 days training programme in NIFT premises	
	which includes hands on training. NIFT will provide the space and	
	infrastructure for the training. However, the training has to provide	
	by the tenderer without any additional cost to NIFT. Number of	
	NIFT participates for training would be decided by NIFT	
3	AMC (Comprehensive)	
4	<b>Logistics:-</b> Lump sum to be quoted (to be paid as per actual on production of original bills/ invoice subject to the maximum of amount quoted)	
5	Any other item (please specify)***	
6	Any other Taxes / Duties / Overheads / Other costs	
7	Custom Duty (CD) Details Total amount of Customs Duty payable	
	Total Amount	
	Total Amount (In Words)****	

\* Price will be quoted in US\$ or Euro or INR only. L1 will be decided on the conversion of US\$ or Euro or equivalent to INR. The exchange rate of RBI will be applied on the date of opening of price bid.

\*\* In Operational/Technical support please quote consultancy charges per day along with Boarding & Loading charges.

\*\*\*Any extra equipment or parts required to function completely to meet the objective of the procurement but missed above in the scope of supply by NIFT should also be listed with reason and quoted

\*\*\*\*In case of discrepancy in price quoted in words and figures, amount in words will prevail.

DIRECTOR, National Institute of Fashion Technology, Mumbai reserves the right to accept or reject any or

all the applications without assigning any reason thereof.

Signature of Bidder: ------Name of the Authorized Signatory: ------

I accept the above terms & conditions

Name of the Company/Firm :
Seal of the Company/Firm :
Address :
Contact No.:

#### PURCHASE OFFICER

NIFT-OFFICE, NEW MUMBAI

I accept the above terms & conditions