राष्ट्रीय फैशन प्रौद्योगिकी संस्थान

निफ्टकैंपस, दूरभाषनगर, आईटीआईपरिसर, रायबरेली - 229010

(फोन: 0535-2702426)

9404(129) / Admin/NIFT/RBL/Canteen Service Tender/2026 **दिनाँक: 10.11.2026**

निविदासूचना/ Tender Notice

राष्ट्रीय फैशन प्रौद्योगिकी संस्थान (निफ्ट), रायबरेली, निफ्ट कैंपस में लगभग 500 छात्रों के लिए **कैंटीन/मेस सेवाएं और कॉफी शॉप** प्रदान करने के लिए एक विशेषज्ञ एजेंसी का चयन हेतु दो-बिड सिस्टम के तहत ऑनलाइन ई-टेंडर आमंत्रित करता है, जैसा कि ई-टेंडर दस्तावेज़ में विवरण दिया गया है, यह एक वर्ष की अवधि के लिए है जिसे आगे दो साल तक वार्षिक आधार पर बढ़ाया जा सकता है। ई-टेंडर नोटिस और ई-टेंडर दस्तावेज़ CPP पोर्टल और www.nift.ac.in/Raebareli पर उपलब्ध हैं। निविदा भरने वाले से अनुरोध है कि वे निविदा सूची में दरें भरने से पहले ई-बिड दस्तावेज़ में दिए गए निर्देशों और शर्तों को ध्यान से पढ़ें और तभी बोली दर दें। निविदा के लिए आवेदन केवल ऑनलाइन CPP पोर्टल के माध्यम से स्वीकार किए जाएंगे, अन्य किसी भी तरीके से स्वीकार नहीं होंगे। निफ्ट संस्थान किसी भी कारण बताए बिना पार्टियों/फर्मों/एजेंसियों/निविदाओं को स्वीकार या अस्वीकार करने का अधिकार सुरक्षित रखता है।

National Institute of Fashion Technology (NIFT), Rae Bareli invites online e-Tender in two Bid systems for selection of an expert agency for providing **Canteen/Mess services and Coffee shop in Campus**" for approx. 500 students as per details of e-tender document for a period of one year which may be extended on yearly basis for further two years. E-tender notice and e-tender document are available on CPP portal & **www.nift.ac.in/Raebareli**. The tenderers are requested to read carefully the instructions and conditions laid down in the e-bid document before quoting the rates. Application for tender will be accepted through online CPP portal only as published, no other mode will be accepted. **NIFT Institute reserves the right to accept or reject the parties/firms/agencies/tender without assigning any reason.**

निविदा अधिसूचना की तिथि/Date of tender notification	**10.11.2026**
निविदा जमा करने की अंतिम तिथि/Last date for receipt of duly filled in tenders (Online):-	**02.12.2026**, 3:00 बजे अपराह्न
निविदा प्रपत्र खुलने का तिथि एव समय (तकनीकी)/Date and time of the opening of Technical bid of tenders -	**03.12.2026**, 3:30 बजे अपराह्न
पूर्व बोलियों की बैठक का स्थान, तारीख और समय/Pre Bid Meeting Venue, Date & Time	**17.11.2026 at 11:00 AM प्रशासन ब्लाक/Admin Block**
वित्तीय निविदा प्रपत्र खुलने का तिथि एव समय/Date and time of the opening of Financial bid of tenders -	तकनीकी योग्यता पूर्ण करने वाले निविदाकारो कोइलेक्ट्रॉनिक संचार माध्यम से अधिसूचित किया जाएगा/ The tenderers who have qualified the technical qualification will be notified through electronic communication medium.
आवश्यक बयाना राशि/Earnest Money Required	**Rs. 4,50,000/- (as per details of bid terms & condition/online portal)**

It is highly recommended that the bidders should not wait till the last date of bid submission to avoid complications like internet connectivity issue, network problems, system crash down, power failure, browser compatibility issue, system compatibility issue, improper digital signature certificate problem etc. National Institute of Fashion Technology will not be responsible for any such eventualities.

Joint Director
NIFT-Raebareli

Remark: This tender document comprises a total of 42 pages, including all annexures. All tenderers are requested to duly sign/initial in each and every page of the tender document, including the annexures.

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FULL SIGNATURE & STAMP OF THE TENDERER

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E-Tender Document
(Part-A)

1. INTRODUCTION

National Institute of Fashion Technology (NIFT) is a statutory Body governed by the NIFT Act 2006 & set up by the Ministry of Textile, Govt. of India for the promotion and development of education and research in field of Fashion Technology. NIFT provides Fashion business education across the country through its network of 20 centres. NIFT has its head office at New Delhi with its campuses located at Bangalore, Bhopal, Bhubaneswar, Chennai, Daman, Gandhi Nagar, Hyderabad, Jodhpur, Kangra, Kannur, Kolkata, Mumbai, New Delhi, Patna, Panchkula, Raebareli, Shilong, Srinagar, Varanasi and Raipur.

NIFT, Rae Bareli Campus was established in the year 2007 and imparting education to 5 (Five) undergraduate and 1 (One) post graduate programmes. Donations to NIFT are exempted u/s 80 (G) of Income Tax Act. and being registered with DSIR, NIFT is entitled for Custom/Central Excise duty Exemption.

2. Notice Inviting Tender

National Institute of Fashion Technology (NIFT), Rae Bareli invites online e-Tender in two Bid systems for selection of an expert agency for Providing Canteen/Mess services and Coffee shop in Campus" for approx. 500 students as per details of e-tender document for a period of one year which may be extended on yearly basis for further two years. E-tender notice and e-tender document are available on **CPP** portal & www.nift.ac.in/Raebareli. The tenderers are requested to read carefully the instructions and conditions laid down in the e-bid document before quoting the rates. Application for tender will be accepted through online portal only as in published, no other mode will be accepted. NIFT Institute reserves the right to accept or reject the parties/firms/agencies/tender without assigning any reason.

Time Schedule for Tender Process:

निविदा अधिसूचना की तिथि/Date of tender notification	**10.11.2026**
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आवश्यक बयाना राशि/Earnest Money Required	**Rs. 4,50,000/- (as per details of bid terms & condition/online portal)**

The price bid will be opened of the bidders only who will qualify the technical qualification.

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3. Eligibility Criteria for Selection

(1) Experience certificate for running Mess/Canteen Services for at least 5 years in last 5 Financial Years [2021-22, 2022-23, 2023-24, 2024-25, 2025-26] years for successfully carried out the Mess/Canteen services to the reputed government/Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central Universities/government universities or equivalent. (Work order & Experience/completion certificate issued by concerned institution must be attached as a token of proof). Technical Marking would be done as per the technical evaluation matrix-**Annexure-Y**

(2) The Caterer must have a Minimum average annual turnover 4 Crore Rupees or more (In case of MSEs/NSIC/DPIIT Startup firms in the relevant field, it should be minimum 2 Crore) in the Catering Services during the last 3 (Three) Financial Years [2023-24, 2024-25, 2025-26] in the books of Account and need to submit CA Certified Audited Profit & Loss Accounts and Balance Sheet of the Caterer during 01.04.2023 to 31.03.2026. Technical Marking would be done as per the technical evaluation matrix-**Annexure-Y**

(3) The MSEs/NSIC/DPIIT Startup firms in the relevant field will be given relaxation in minimum turnover and experience criteria as per prescribed required technical criteria mentioned in the Annexure-I of the technical bid, however, Technical Marking would be done as per the technical evaluation matrix-**Annexure-Y**

(4) The Caterer must be registered with Income Tax, GST, EPF, ESI, Shop and Establishment Certificate for which the agency has to submit copy of the PAN, GSTN, EPF & ESI Registration etc. relevant certificate.

(5) The Caterer must submit the Income Tax return for last 3 Financial Years 2023-24, 2024-25, & 2025-26.

(6) The Caterer must have Contract Labor License and valid Food License from FSSAI.

(7) Bank Solvency certificate (not older than last six month from the date of opening of tender) for an amount not less than Rs. 80 Lakh.

(8) The Caterer must submit an undertaking that the Catering Agency has not been blacklisted in any organization as per **Annexure-X** and Integrity Pact as per **Annexure-H.**

(9) Required Earnest money deposit with the Technical bid. "MSEs/NSIC/DPIT Startups organization in the relevant field participating in the tender are exempted to submit EMD while submitting tender as per Govt. rule

(10) The Caterer must submit valid ISO certification(s) related to Quality Management/Food Safety Management Systems.

(11) The bidder having fulfills all the required technical criteria as mentioned in the **Annexure-I** of specific conditions for Mess/Catering services of the bid documents will be considered for Technical Evaluation (QCBS-Part A) process and called for presentation regarding the credential, Overview of the company strength & client list, performance, plan and services including handling kitchen equipment before the Committee as part of technical parameter marks evaluation as per **Annexure -Y**. Original copies of all the relevant documents uploaded shall be checked at the time of presentation. Date of presentation will be informed accordingly.

(12) Minimum qualifying marks would be 70 out of a maximum of 100 as a benchmark to quality technical proposal. Below this benchmark are not considered for Financial evaluation.

(13) Financial Evaluation will be done as per the criteria mention in Annexure 'Z' i.e. by complying weightage average method as prescribed with Financial evaluation matrix (QCBS- Part B) out of the maximum 100 marks.

(14) The Final selection will be done using Quality cum Cost Based Selection (QCBS) process. 30% weightage would be given to the Quality/ Technical scores based on specified quality criteria and 70% weightage would be given for price bids received from technically qualified bidders.

(15) Copy of terms and conditions and every page of the tender duly signed with seal of the firm, in token of acceptance of terms and conditions.

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4. Scope of work for providing Mess Services at NIFT Raebareli by Caterer

1. The caterer/vendor will provide Canteen/Mess services and Coffee shop facility in Institute at NIFT Campus, Doorbhash Nagar, Raebareli to the students (approximately 500 nos.) in a very high standard. Most of them will take all food – from breakfast to dinner and few day-scholars will also take food except dinner in the Campus.

2. The student numbers mentioned above are tentative and prior information about the number of Hostler availing mess facility will be intimated.

3. The caterer must provide cooking and serving meals at specified time and place on their own arrangement as per requirement as under:

   a) Procurement of raw materials
   b) Cooking utensils as per need.
   c) All category of serving utensils (stainless steel jugs, plates, breakfast plates, milk/tea utensils, cutleries, glasses for milk and water) as per required number at any given point of time.
   d) Cleaning of utensils, kitchen and serving items.
   e) Cleaning of cooking, dining, utensil washing, hand washing and appropriated cleaning materials.
   f) Security of the equipment, utensils and other items of the mess.
   g) Maintenance of complain-books, ledgers, other records related to running the mess and performance of service.
   h) Deployment and supervision of required man power include Manager, Supervisor, Chef, and trained staff etc. for the above-mentioned task.
   i) Solid waste management of kitchen mess.

4. NIFT will provide some of the basic furniture, Drinking Water cooler and kitchen base area. A list of such inventory, will be provided by NIFT at the start of the contract and verified again at its end. Loss or damage beyond normal wear shall be recovered from the Contractor. However, it will be sole responsibility of the caterer to arrange utensils and any additional equipment required for cooking food in kitchen(s), and serve it in Mess/dining halls. Caterer will not make any demand for any extra equipment and utensils for food preparation and catering.

5. Daily maintenance of the equipment is the sole responsibility of the Caterer. Caterer will bear the complete cost of the repairing and maintenance of the issued equipment. It is the responsibility of the caterer to return back all the issued equipment and utensils in the working condition at the end of contract.

6. Permission for use of paper plates, paper glasses in case of any special need, must be taken from the competent authority. Use of any polyethylene utensils is strictly prohibited in the mess.

7. Drain connected to kitchen area needs to be cleaned on regular basis by the caterer. If the caterer fails to clean, then the office will arrange for immediate cleaning and the cost with appropriate expenses/ penalty will be deducted from the mess bill.

8. On demand, the caterer will also facilitate short meals/refreshment items in the late night till 12:00 a.m. at single point of the Girls & Boys Hostel or any dedicated area provided by NIFT on cash and carry basis directly to students as per tender approved rate.

9. Details of minimum staff required to be deployed in the Mess per **shift** (6:00 AM-2.30 PM and 2.30 PM-11.00PM including 30 Min break time) are as follows:
   a. Mess Manager- 1

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b. Mess Supervisor-1
c. Executive Chef 1
d. Cooks 1 for every 250 students
e. Assistant Cook 2 for every 100 students

f. Food Counter Staff 1 for every 100 students
g. Serving Staff 1 for every 200 students
h. Cleaner/Washer- 2 for every 100 students
i. Peak Hour staff: 2 (As per requirement).

The above ratios apply separately to each shift, and fractions shall be rounded up to the next whole number.

10. All staff deployed in the Mess shall wear clean, appropriate uniforms in different colors as per category-wise.

11. The Contractor shall get police verification done for all staff before deployment and shall keep a valid annual medical fitness certificate (as required under FSSAI regulations) for every food handler available for inspection.

12. The age of all employees deployed by caterer should not be below 18 and above 58.

13. Quality of food served at the Mess is of prime importance. Students are the users and payers for the food. The institute's role is to act as facilitator to identify a professional vendor which can provide quality food at a reasonable rate. In addition to students, other staff /visitors may also avail the Mess/canteen/Refreshment facility in the campus as well in the office meeting room.

14. The Mess Contractor shall provide the unlimited diet in Lunch & Dinner to the hosteller, days scholars including NIFT employees and visitors for Lunch & Dinner as per the quoted price.

15. The standard menu of Thali for Lunch and Dinner is attached at Annexure 'A'. However, days wise menu including Breakfast, Snacks will be decided by the Mess Committee in consultation with the Mess Contractor. Besides, the Mess Contractor shall provide the packing facility as and when required for academic deliverances/ student's tours/ visits on no additional cost.

16. Further, caterer will have to supply breakfast/lunch/dinner in the Mess/Academic/ Admin Block/designated area on various occasions such as official meetings, conference, juries, spectrum, converge, Graduation Show, Convocation etc. as per requirement and schedule drawn for the purpose by the concerned authorities of the Institute at approved rate mentioned/quoted price as per details Annexure- 'B' ,'C','D', 'E'.

5. Mandatory Documents Copy Required to be submit by the agency

(i) Shop and establishment certificate

(ii) GST Registration certificate along with GSTIN No

(iii) PAN

(iv) EPF registration certificate

(v) ESI registration certificate

(vi) Valid Labour License/Registration under Contract Labour Act.

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(vii) Valid Food License from FSSAI.

(viii) Valid ISO certificate related to Quality Management/Food Safety Management System

(ix) Experience Certificate for providing Mess services for a minimum of 5 years during last 5 financial years, as per the eligibility criteria for selection specified in the bid document.

(x) Audited financial Accounts (Profit- Loss and Balance Sheet) during last 3 financial years stating annual turnover for the last 3 financial years (2023-24, 2024-25, 2025-26).

(xi) Income Tax return for last 3 financial years (2023-24, 2024-25, & 2025-26).

(xii) Bank Solvency certificate for minimum 80 Lakh.

(xiii) Undertaking for non-blacklisting/termination on the stamp paper of Rs. 100/- as per annexure 'X'

(xiv) The copy of Earnest Money amount of Rs. 4,50,000/- (Rupees Four Lakhs Fifty Thousand only) in form of DD/FDR/Pay order/online transaction) must be attached and original EMD reached in the envelope with caption Bid No. & date within the last date of opening of technical bid to "Joint Director, NIFT Campus, Raebareli-229010.

(xv) The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as applicable. The MSEs/NSIC/DPIIT Startup firms in the relevant field for relevant goods and Service Providers are eligible for exemption from paying the EMD as per rule.

(xvi) Copy of Terms & condition and every page of tender and attached document duly signed with seal of the firm.

(xvii) MSEs/NSIC/DPIT startup certificate in the relevant field, if applicable.

(xviii) Copy of signed integrity pact in prescribed format Annexure- 'H' as per Buyer organizations policy along with bid.

(xix) Compliance with all other essential eligibility criteria as specified in Section- "Eligibility Criteria for Selection" and Technical bid **Annexure-I.**

6. General Instructions:

(i) Evaluation Criteria for Technical Bid:

(a) **Qualification:** Bidder meeting all the technical criteria as mentioned in the **Annexure-I** will be considered/qualified for QCBS evaluation process and called for presentation.

(b) **Presentation**: Qualified bidder must present Company profiles, overview of the company strength & client list, performance, plan and services including handling kitchen equipment, operation before the Committee as per **Annexure -Y.**

(c) **Verification**: Original copies of all the relevant documents uploaded shall be checked at the time of presentation before finalization of the Tender. Date of presentation will be informed accordingly.

The bidder who will not considered for QCBS, will not eligible for the subsequent stage of the selection process, i.e. for the presentation as well as evaluation of the Price Bid.

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(ii) Evaluation Criteria for selection of caterer:

A two-stage procedure shall be adopted in evaluation the proposals. The selection will be done using Quality cum Cost Based Selection (QCBS) process. The total score will be calculated as per evaluation procedure given below:

a) Technical Parameter (As per Annexure 'Y'): 100 scores **(weightage 30%)**
b) Financial Parameter (As per Annexure 'Z'):100 scores **(weightage 70%)**

Minimum qualifying marks 70% (i.e. 70 out of a maximum of 100) as a benchmark for the quality of the technical proposal is counted as per Technical evaluation matric **Annexure-'Y'** and proposals below this benchmark are not considered for Financial evaluation.

- **Note:** No price or financial details shall be disclosed in the Technical Bid. The Price Bid must be submitted online exclusively under the designated Price Bid category on CPP Portal. Any bidder disclosing price details in the Technical Bid shall be summarily rejected. However, the calculation/evaluation of Financial Bid will be done manually as per **Annexure – 'Z'.** The successful bidder will be notified accordingly.

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Annexure 'Y'

Technical Evaluation Matrix (QCBS- Part A) – 100 scores (weightage 30%)

Bidders are required to submit all the necessary documents as mentioned in the heading "Mandatory Documents Copy Required to be submit by the agency' and checklist as per Annexure 'I' of the bid documents in order to get eligible for the technical evaluation. On the basis of technical credential and presentation, the bidders will be assessed by Committee and price bid only of suitable qualified bidder/s will be opened online for further evaluation.
The technical evaluation matrix would be based on the following criteria:

S. N	Description	Marks Criteria	Max Marks
1.	Number of years in Mess/Canteen service to reputed government/ Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central / Government universities or equivalent.	1.5 marks for each completed year of relevant institutional mess/canteen service during the preceding 10 financial years. (work order and completion/ performance certificate issued by concerned institution must be attached in support of evidence.	15
2.	Nos. of mess service currently running as on date of publishing of tender in reputed government/ Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central /Government universities or equivalent.	1 mark will be awarded per current institutional contract serving minimum 400 person/day. (copy of work order/agreement issued from the different institution must be attached in support of evidence).	10
3.	Performance Certificate in canteen/mess services during the last five years (i.e. 01.04.2021 to 31.03.2026/till date) from above institution.	2 mark will be awarded for each Work Performance/completion Certificate for the work/service of value ₹1 crore or above annually issued from a different institution meeting the prescribed contract threshold and excellent/very good/satisfactory rating by the issuing authority. [For MSEs/NSIC/DPIIT Startup firms in relevant field the work performance certificate worth would be considered Rs. 50 Lakh or above and 2 marks will be awarded for each work performance certificate].	10
4	Experience of Mess/canteen services for serving large institutional/ residential populations at any reputed government/ Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central Universities/Govt. universities or equivalent. in last 3 years (i.e. 01.04.2023 to 31.03.2026/till date).	2 marks for each qualifying assignment demonstrating service to 1000 persons/day or above. (work order and completion/ Experience certificate issued by different institutions must be attached in support of evidence).	10
5	Number of food service, other than regular Mess/Canteen services, such as catering services for a minimum of 400 persons/day per contract, successfully executed at reputed Government/Autonomous Educational Institutions or equivalent, including	1 mark will be awarded for each Work experience/completion/Performance Certificate issued by different institutions must be attached as a token of proof.	10

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	NIFT, IIMs, IITs, NITs, Central Universities and Government Universities or equivalent, during the last 5 years (i.e. 01.04.2021 to 31.03.2026/till date).		
6	Average Annual Turnover from catering/food services (During last 3 financial years i.e. 2023-24,2024-25, 2025-26).	Rs. 10 Crore or above: 10 marks Rs. 8 Cr to less than 10 Cr: 8 marks Rs. 6 Cr to less than 8Cr: 6 marks Rs. 4 Cr to less than 6 Cr. : 4 marks Less than Rs. 4 Cr : 0 marks Supported by CA certificate. [For MSEs/NSIC/DPIIT Startup firms in relevant field as per the eligibility criteria] for 2Cr to less than 6 Cr: 4 marks & Less than Rs. 2 cr.: 0 marks	10
7.	Food safety, Hygiene, quality-management system, Manpower and operational Plan.	Food-safety SOP: 2 marks; Food-handler/Raw-material/storage controls SOP: 2 marks; Cleaning/sanitation schedule SOP: 2 marks; Complaint/food-incident response SOP: 2 marks Proposed staffing structure with Peak-Hour service plan SOP:2 marks (In support of above, a specific technique with SOP must be enclosed)	10
8.	Waste management and sustainability	Previous experience in : 1.Installation of Compost Machine:- 5 marks; 2.Used oil Disposal: 3 marks; 3. Plastic /sustainability measures: 2 marks; (In support of above, a specific machine/ tools used in the previous contract certified by the relevant Institution with detailed specification must be enclosed)	10
9.	Presentation as per general instruction for evaluation criteria for Technical bid	Understanding of NIFT requirement (2); operational plan (2); food safety/hygiene (2); student service/grievance handling (2); manpower/contingency (2); waste management (2); Technology/ feedback/innovation (2) Communication (1) Same agenda/questions for all bidders.	15
	Total Technical Score (TS)		**100**
	FTS	**TS x .30**	

Minimum qualifying marks 70% (i.e. 70 out of a maximum of 100) as a benchmark for the above quality of the Technical evaluation matric and proposals below this benchmark are not considered for Financial evaluation.

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Financial Evaluation Matrix (QCBS-Part-B) -100 scores (weightage 70%)

The financial bid shall be judged on the basis of online quoted price by the bidders as per following parameter.

S.N.	Description	Marks Criteria	Max Marks
1.	Monthly Price (including GST) quoted for serving lunch and dinner per day to each student as per tentative weekly/monthly menu chart as per **Annexure –A.** (The minimum reasonable monthly price is fixed Rs. 3600/- per month/student as per prescribed norm fixed by the NIFT committee. The bidders quoting Rs. 3600/- or more will be considered for financial evaluation and marking under QCBS)	The lowest bid shall be given a financial score (FS) of 80 points. The financial score (FS) of other bidders will be determined using the formula: **FS = 80 x FP/F**, in which FP is the lowest financial bid, and F is the financial bid of the particular bidder.	**80**
2	Price of Optional meal per plate including GST quoted for **Standard/Special/VIP** Thalis per **Annexure-D** and High Tea as per details in **Annexure -E**	The lowest bid shall be given a financial score (FS) of 20 points. The financial score (FS) of other bidders will be determined using the formula: **FS = 20 x FP/F**, in which FP is the lowest financial bid, and F is the financial bid of the particular bidder.	**20**
	FS		**100**
	FFS	**FS x .70**	

Scores obtained on financial offer will be added to scores obtained on technical offer to get a consolidated score (CS) according to the formula: CS=FTS+FFS. Bidder with the highest consolidate score(H-1) i.e. CS=FTS+FFS will be selected.

I ACCEPT ALL TERMS & CONDITIONS MENTIONED IN ABOVE TENDER DOCUMENTS
FULL SIGNATURE & STAMP OF THE TENDERER

7. Specific Terms & Conditions: Mess Service Contract:

i. The contract will be initially valid for a period of one year and can be extended for further period of two years on year to year basis thus making a total of 3 years on the terms & conditions envisaged in the tender depending upon the satisfactory services of contractor.

ii. Caterer's performance will be evaluated at any time by the designated Mess Committee of NIFT Raebareli during each month based on various factors including quality and quantity of food, cleanliness and hygiene, service quality and punctuality, feedback of students, Feedback of Mess Committee. Non-compliance with the menu, serving unhygienic food, poor performance in a month as per monthly feedback of Mess committee may result in an immediate monetary fine or contract termination as per penalty Clause and General Terms & Conditions.

iii. Yearly escalation of 5% for 2nd and 3rd year shall be allowed on quoted price including (Standard/Special/VIP and High Tea) depending on the market rates/scenario at that time. However, the escalation clause may be reviewed by the constituted committee during renewal of the contract.

iv. The bidder must visit the campus to see the infrastructure or participate in pre-bid meeting as per tender schedule before bidding.

v. The Mess Contractor shall provide Breakfast, Lunch, Dinner and other Fooding service to the hosteller, days scholars, NIFT employees and visitors as per the quoted price as rate contract as per "Scope of work for providing Mess Services at NIFT Raebareli" of the tender documents.

vi. The Contractor will use only branded raw material for preparation of items. The permissible brands of various items are given in **Annexure-C**.

vii. The charges for morning breakfast and evening snacks will be collected by the contractor directly from the students. The list of items for breakfast & snacks is attached at **Annexure "B".** The other items rate shall be based on the prevailing market rates and as decided jointly by the Contractor and the Mess Committee after approval of NIFT Authority.

viii. The Mess shall remain open throughout the year, even during the vacations in order to facilitate food for faculties, staff and others. A separate coffee shop has to be run by the Mess contractor for which no extra maintenance charges will be collected. In addition, on demand the caterer will also facilitate short meal/refreshment items in the late night till 12:00 a.m. at single point of the Girls & Boys Hostel or any dedicated area provided by NIFT on cash and carry basis directly to students as per tender approved rate

ix. The Contractor shall have to pay fixed monthly Maintenance Charges of **Rs. 60000/-** excluding GST for running the Mess/Canteen & other food service in the NIFT Raebareli campus. The monthly maintenance charges along with applicable rate of GST are to be paid for **10 months** with an exemption of maintenance charges for June and July as it is summer break.

x. The monthly Maintenance Charges along with applicable rate of GST to be paid by the contractor to the institute through Online/Demand Draft in favour of NIFT, Raebareli payable at Raebareli by **10th of every month**. In case of non-payment of monthly maintenance charges within the stipulated time period, a penalty will be levied **Rs.500/- per week.**

xi. The monthly Maintenance Charges will be **increased by 5%** every year on renewal of contract.

xii. **Actual consumption of the electricity** for Mess and coffee shop will be paid on monthly meter reading basis. The Contractor will be required to pay electricity charges on actual basis (excluding air-conditioning system installed in the Mess area to facilitate the students), for which submeters shall be provided for kitchen and service area. Out of the total bills received by the Institute for electricity consumption, the amount in respect of the units consumed by the Contractor shall be paid by him /her to the Institute. No separate water charges will be charged by the institute.

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xiii. The actual electricity charges to be paid by the contractor to the institute through Online/Demand Draft in favour of NIFT, Raebareli payable at Raebareli by **10th of every subsequent month**. In case of non-payment of monthly Electricity charges in a stipulated time period, a penalty will be levied **Rs.200/- per week.**

xiv. LPG/PNG and other cooking fuel shall be arranged by the Contractor at its own cost.

xv. The contractor shall have to make his own arrangements for the accommodation of its Mess staff. The Mess staff shall leave the campus latest by 11.00 pm and shall be granted permission to enter the campus not earlier than 05:00 am. Only a few canteen staff will be allowed to stay night in the canteen at the designated canteen staff room with prior approval of NIFT Authority.

xvi. The contractor shall not be allowed to prepare food in the institute's premises other than NIFT.

8. GENERAL TERMS AND CONDITIONS:

i. Please read the Terms & Conditions carefully before filling up the document. Incomplete E-tender Documents will be rejected.

ii. Any conditional offers made by the tenderer or any alternations/corrections made in the tender form shall not be considered. Similarly, incomplete and unsigned tender documents are liable to be rejected.

iii. NIFT reserves the right to obtain feedback from the previous/present clients of the tenderer and also depute its team(s) to inspect the site(s) at present contract(s) for on-the-spot first-hand information regarding the quality of food and services provided by the tenderer. Decision of NIFT with regard to award of the contract will depend upon the feedback received by it from the previous/ and present clients and also from its team(s) deputed for the purpose. The decision of the Institute in this regard will be final and binding on all bidders.

iv. The tender submitted by the bidders should remain valid for a period of 90 days from the date of opening of tenders.

v. Each tender must be accompanied by an Earnest money deposit of Rs. 4,50,000/- (Rupees Four Lakh Fifty Thousand Only) without which the tender shall be summarily rejected. "MSEs/NSIC/DPIIT Start-ups firms participating in the tender are exempted to submit EMD while submitting tender.

vi. The prior experience and Average annual turnover in case of MSEs/NSIC/DPIIT Start-up firms in the relevant field will be considered as mentioned under heading "Eligibility criteria for selection" i.e. prior experience certificate for successfully carried out Mess services should be of last 5 financial years and Minimum average turnover for last 3 financial years should be 2.0 Crore as per prescribed required technical criteria mentioned in the Annexure-I of the technical bid, and technical marks shall be awarded as per the technical evaluation matrix Annexure-Y.

vii. Individual signing the tender or other documents connected with the tender must specify whether he signed as:

(i) A sole proprietor of the concern or constituted attorney of such sole proprietor.
(ii) A partner of the firm if it is a partnership firm, in which case he must have authority to execute contracts on behalf of the firm and refer to arbitration disputes concerning the business of the partnership either by virtue of the partnership agreement or by a power of attorney duly executed by the partners of the firms.
(iii) Director or Principal Officer duly authorized by the Board of Directors of the company.

viii. In case of (ii) a copy of the partnership agreement or general power of attorney, in either case attested by a Notary Public should be furnished or an affidavit on stamp paper duly sworn or affirmed by all the partners admitting execution of the partnership agreement or the general power of attorney should be furnished. The attested copy of the certificate of registration of firm should be attached along with the tender papers. In case of partnership firm, where no authority to refer dispute concerning the business of the partnership has been conferred on any partner, the tender and all other related documents must be signed by all the partners of the firm. In case of (iii) the person signing the tender should be authorized by a resolution passed by the Board of Directors and a copy of the resolution attested by the Principal Officer should be attached.

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ix. The Contractor and his staff must abide by various rules and regulations of NIFT as prevalent from time to time.

x. The Contractor shall comply with all existing labour legislations and Acts, such as Contract Labour Regulation Act, Workmens' Compensation Act, Minimum Wages Act, Payment of Wages Act, Provident Fund Act, ESI Act, Shop & Establishment Act, FSSAI etc. For any lapse or breach on the part of the Contractor in respect of non-compliance of any Labour legislation in force during the validity of the contract, the Contractor would be fully responsible and would indemnify the Institute, in case the Institute is held liable for the lapse if any, in this regard.

xi. The Contractor shall submit to NIFT a list of all workers engaged to carry out the contract work, indicating name, age, home address, qualifications, etc, and would also intimate as and when any change takes place. Employment of child labour is strictly prohibited under the law. Therefore, the Contractor shall not engage any child labour to carry out the work under the contract.

xii. The Contractor shall undertake that any act of omission or commission including theft, by his staff shall be his sole responsibility and further that he would compensate the Institute immediately, any loss or damage or theft occurring on account of his staff individually or collectively.

xiii. Once the contract awarded, the contract may be terminated by either party, i.e., NIFT or the Contractor, by giving three months' prior written notice. However, such termination shall not take effect during the ongoing academic session and shall remain subject to the finalization of a new tender to ensure uninterrupted Mess/Canteen services. However, NIFT reserves the right to terminate the contract without giving any notice in case the contractor commits breach of any of the terms of the contract. NIFT's decision in such a situation shall be final and shall be accepted by the Contractor without any objection or resistance.

xiv. The Contractor and his staff shall comply with all instructions and directions of the NIFT authorities given from time to time. In the event of any emergent situation, the staff of the Contractor shall comply with instructions given by the NIFT authorities, without waiting for confirmation by the Contractor.

xv. All the workers engaged by the Contractor for carrying out tasks under this contract, shall be deemed to be the employees of the Contractor only. The contractor shall be solely responsible for their conduct, wages, fringe benefits, conduct, duty roster, leave-records, relievers, etc. The contractor shall also provide its Workers photo-identity cards which shall be checked by the NIFT as and when necessary.

xvi. Housekeeping, drains and sewers cleaning and routine maintenance expenses of the canteen and dining area will be borne by the caterer. The disposal of solid waste and garbage shall be responsibility of the caterer.

xvii. The caterer will be responsible for safe disposal of the leftover food/vegetable peels/other kitchen garbage as per the prevailing norms of the Nagar Palika Parishad Raebareli. The Contractor shall install Compost Machine for disposal of waste of mess at his own cost. Only space will be provided by NIFT.

xviii. Noncompliance of any terms and conditions enumerated in the contract shall be treated as breach of contract and necessary penalty will be imposed or contract shall be terminated.

xix. The minimum monthly mess charges will be calculated on daily basis for both the meal i.e. Lunch and dinner which should not less than the Rs. 3600/- per month per student (including GST), failing which tender will not be considered. Bidders are expected to offer the rates accordingly.

xx. Generic Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact in prescribed format Annexure- 'H' as per Buyer organizations policy along with bid.

xxi. In case of any discrepancy or inconsistency between the Hindi and English versions of this tender document, the **English version shall prevail and shall be considered final**.

I ACCEPT ALL TERMS & CONDITIONS MENTIONED IN ABOVE TENDER DOCUMENTS
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9. FINANCIAL TERMS & CONDITIONS:

i. Semester fees from the students for providing catering services at approved rates shall be collected by the Institute. Payments of mess fees to the Mess Contractor shall be made on monthly basis. Mess fee are not charged from the students for the month of June and July. Thus, the contractor would be paid for 10 months i.e from August to May. Since the contractor will get the payment for 10 months including academic breaks, he has to compensate by providing food to few students who are present due to academic reasons during all breaks including June and July.

ii. Charges for the lunch, snacks etc. provided on occasions as per the orders of NIFT shall be paid on submission of bills.

iii. The payment towards hospitality bills of NIFT office shall be released on a monthly basis after scrutiny of authorization of supply and the prices claimed by contractor. Any supply of food items without proper authorization by the designated authority of NIFT shall not be paid for.

iv. The Contractor will have to supply breakfast/lunch/dinner in the Mess/Academic/ Admin Block/designated area on various occasions such as official meetings, conference, juries, spectrum, converge, Graduation Show, Convocation etc. as per requirement and schedule drawn for the purpose by the concerned authorities of the Institute. The contractor shall also ensure proper office services for the NIFT officials.

v. The payment in respect of official meetings/ conference/ hospitality bills of the Institute shall be paid on production of bills duly verified by the concern department/authorities.

vi. In addition to catering services to students for Lunch & Dinner included in the mess fees, if any student buys beverages/bakery items/fruits etc. available at the Mess Counter, the Contractor shall charges the prescribed rates directly from the students in cash. The Institute shall not be responsible for any such dues from students. Also, if any student entertains their friends/guests/family members at the mess/Mess, such charges should be collected by the Contractor, directly from students.

vii. Similarly, as and when faculty/staff/visiting faculty avail Mess/mess services, such charges should be collected by the contractor directly, and the Institute shall not be responsible for the same.

viii. NIFT shall not be responsible for the release of benefits, such as Provident Fund, ESI, Pensionary benefits or allowances. Any changes in the Minimum Wages Act, or in any other labour legislation or other statutory obligations during the validity period of the contract shall be the responsibility of the Contractor.

ix. Income tax, as per prevalent laws, shall be deducted at source while making payment of Contractor's bills.

x. The contractor shall be required to deposit 5% of the estimated cost i.e. as security deposit immediately within a month of issue of Work Order in the form of FDR/BG/DD of nationalized bank/schedule bank only in favour of NIFT payable at Rae Bareli. No interest shall be paid on such security deposit, which shall remain with Institute during the continuance of the contract and it shall be released only three months after the expiry or termination of the contract, subject to clearance of all dues by the contractor.

xi. EMD deposited by successful bidder shall only be refunded after the firm furnishes performance security guarantee. In case of successful Tenderer, Earnest Money Deposit if paid may be adjusted towards Performance Security payable. The EMD/ Performance Guarantee will be forfeited in the event of withdrawal of awarding contract by the service provider before the expiry of the contract period or in the event of termination of the contract attributable to the unsatisfactory performance of the contract or for violation of any of the terms and conditions of the contract.

xii. The EMD of unsuccessful bidders shall be refunded [without interest] within [30] days of the award of contract or expiry of the bid validity period, whichever is earlier. The EMD shall be forfeited if a bidder withdraws or modifies its bid during the validity period, or if the selected bidder fails to furnish the security deposit or sign the agreement within the stipulated time.

xiii. From among the bidders short-listed after the evaluation of the Technical Bid, the Bidder with the highest consolidate score (H-1) i.e. CS=TS+FS will be selected. In case two or more tenderers got the same consolidated score, preference will be given to the tenderer having maximum experience of running Mess service in similar Govt. educational

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institutes/government universities as per the records submitted by the bidder at the time of submitting the tender or as tool available on online CPP portal.

xiv. The prospective bidders should also note that the documents submitted at the time of e-tendering process will only be considered for the evaluation in technical bid. Thus, bidders are required to be ensured to submit all the relevant documents as per terms & conditions of the tender document at the time of submitting the tender. The decision of Competent Authority will be final in this regard.

10. Other TERMS & CONDITIONS:

i. ARBITRATION:

All disputes arising between the parties shall be referred to and settled through Arbitration conducted in accordance with the provisions of the Arbitration & Conciliation Act, 1996 and the rules framed there under. Such Disputes shall be adjudicated by an arbitral tribunal comprising of three arbitrators, one to be appointed by each party and the two appointed arbitrators shall jointly appoint the third arbitrator for the purposes of constituting the arbitration tribunal. The arbitrators shall have powers to award only such remedy as is contemplated by this Agreement, including as appropriate, injunctive relief. The place of arbitration shall be Rae Bareli. The language of arbitration shall be English.

ii. JURISDICTION:

Notwithstanding any other court or courts having jurisdiction to decide the question(s) forming the subject matter of the reference if the same had been the subject matter of suit, any and all actions and proceedings arising out of or relating to the contract (including any arbitration in terms thereof) shall lie only in the court of competent civil jurisdiction in this behalf at Rae Bareli and only the said courts shall have jurisdiction to entertain and try such action(s) and/or proceedings to the exclusion of all the other courts.

iii. WAIVER:

No failure or delay by NIFT in enforcing any right to remedy of NIFT in terms of contract or any obligation or liability of the contractor in terms thereof shall be deemed to be a waiver of such right, remedy obligation or liability, as the case may be, by NIFT and notwithstanding such failure or delay, NIFT shall be entitled at any time to enforce such right, remedy, obligation or liability, as the case may be.

iv. Force majeure:

Neither party shall be liable for failure to perform due to events beyond its reasonable control (natural calamity, epidemic, government order, strike not caused by the Contractor's default). The affected party shall notify the other promptly. No mess fee shall be payable for periods when the mess is closed by NIFT.

v. Continuity of service:

If the Contractor fails to provide the service, NIFT may arrange alternate catering at the Contractor's risk and cost and recover the extra cost from bills or the security deposit.

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11. Penalty Clause:

Caterer's performance will be evaluated at any time by the designated Mess Committee of NIFT Raebareli during each month based on various factors including quality and quantity of food, cleanliness and hygiene, service quality and punctuality, feedback of students, Feedback of Mess Committee.

Non-compliance with the menu, serving unhygienic food, poor performance in a month or poor performance twice in a month as per monthly feedback of Mess committee may result in an immediate monetary fine or contract termination. The Penalty also will be imposed in monthly bill in accounts of delayed in scheduled time limit for submission of monthly maintenance charge and/or Electricity bill amount payable to NIFT. On account of above, following penalty clause shall be applicable on recommendation of mess committee:

1. Food Poisoning in group of minimum 10 person at a time shall invoke a fine of at least Rs. 1 Lakh or termination of the Contract,
2. For any rule stated in the agreement, first violation of the rule will issue warning and on second and subsequent violations of the same rule on a different day within 30 days of previous violation will attract Rs. 5000/- per case on the caterer.
3. Severity of hygiene failure shall be assessed and decided by the mess committee and fined up to Rs. 5000/- per case. In case of gross failure/negligence, a severe penalty will be imposed, which could be a hefty fine of Rs. 50000/- or termination of the Contract.
4. Segregation of Cooking Utensils for Non-Vegetarian Items: All utensils used for cooking non-vegetarian items must be clearly marked in red and to be used exclusively for that purpose. If non-vegetarian food is found to be cooked in utensils (marked in green) designated for vegetarian food, a fine of Rs. 5000 shall be imposed.
5. To ensure the quality of paneer, the mess caterer must regularly get paneer tested, when asked by NIFT, at an FSSAI-notified/NABL laboratory for analogue, synthetic, or adulterated paneer, besides routine in-house checks. If the use of such paneer is detected, the caterer will be held responsible and a fine of Rs. 10,000 will be imposed.
6. The storage or use of Vanaspati/hydrogenated ghee, Monosodium glutamate/MSG) in food preparation is strictly prohibited. A penalty of ₹10,000 shall be imposed on the Caterer for each instance of violation.
7. Kitchen appliances provided by the Institute shall be used properly. Any misuse, negligence, or failure to ensure proper utilization shall attract penalties, as decided and imposed by the Mess Committee.
8. In case of any un-clean or not properly clean serving utensils, kitchen and serving items., a penalty of Rs. 500/- on each case as decided by the Mess committee will be imposed.
9. In case of non-payment of Monthly Electricity charges in a stipulated time period, a penalty will be levied Rs.200/- per week
10. In case of non-payment of monthly maintenance charges in a stipulated time period, a penalty will be levied Rs.500/- per week.

Note: The Performance security deposited to the institute will not be refunded to caterer if the contract is cancelled for the above reason.

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Annexure-'I'

Documents required for Technical Bid Evaluations

The bidder having fulfills all the required technical criteria as per Mandatory documents required of the bid documents are given below will be considered/qualified for QCBS evaluation process and called for presentation:

1. Name of the Agency : _____
2. Address of the Agency : _____
3. Phone No.: _____Mob: _____e-mail: _____
4. Whether proprietor/ partnership Firm / Company:_____
5. Name of Owner / Partners_____
6. Contact official's name & Designation_____

S.N.	Required Documents	Attached/ Not Attached	If attached, Page No.
1	Copy of Shop and establishment certificate		
2	Copy of GST Registration certificate along with GSTIN No.		
3	Earnest Money deposit of Rs. 4,50,000/- (Four Lakh Fifty Thousand only) The copy of EMD to be attached and original EMD (in form of DD/FDR/Pay order) must be reached on or before due date & time of technical bid opening or may be paid directly in NIFT Accounts. **NIFT Accounts No. 302402050000136** **Bank: Union Bank of India, Raebareli** **IFSC code: UBIN0530247** **Address: Joint Director, NIFT Campus, Doorbhash Nagar, Raebareli-229010** The MSEs/NSIC/DPIIT Startup firms in relevant field seeking exemption in EMD must need to submit copy of valid registration/certificate	DD/FDR/Pay order No. Amount Rs. Online Transaction Ref/ID/UTR code: Amount Rs Date:	
4	Copy of Registration/certificate of MSEs/NSIC/Startups in relevant field (If applicable)		
5	Copy of PAN card		
6	Copy of EPF registration		
7	Copy of ESI Registration		
8	Copy of License/Registration under Contract Labour Act. issued from Assistant Labour Commissioner (C)/Regional Labour Commissioner (C)		
9	Copy of valid license of FSSAI		
10	Copy of valid ISO certificate related to Quality Management/Food Safety Management System.		
11	Bank Solvency certificate for minimum 80 Lakh.		
12	Income Tax return for last 3 Financial Years 2023-24, 2024-25, & 2025-26.		
13	CA Certified document in support of average annual turnover of Minimum **Rs.4 Crore** for last 3 Financial years (2023-24, 2024-25, 2025-26) of the agency with Book of Accounts for audited Profit & Loss , Balance sheet and Turn over of last three financial years. [For MSEs/NSIC/DPIIT Startup firms, average annual turnover should be minimum **Rs. 2 Cr**.) (However, Technical score will be awarded as per technical evaluation matrix)		
14	Copy of signed integrity pact in prescribed format **Annexure- 'H'** as per Buyer organizations policy along with bid.		
15	Copy of work order and completion/ performance certificate for Mess/canteen services during the preceding 10 financial years to reputed Government/ Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central Universities/ government or equivalent Issued by concerned institution. (Minimum experience of last 5 financial years is required). Details should be enclosed as per **Annex-'M'**		

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16	Copy of work order/agreement issued from the different institution (reputed Government/Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central Universities/ government or equivalent) for currently running of mess/canteen services contract serving minimum 400 person/day with details of client as in prescribed format **Annex- 'N' (If applicable)** (However, Technical score will be awarded as per technical evaluation matrix)	.	
17	Copy of Performance/Completion certificate issued from different institution(reputed Government/ Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central Universities/ government or equivalent) for providing Mess/Canteen service in last 5 years (i.e. 01.04.2021 to 31.03.2026/till date) for annual contract/paid amount of Rs. 1 Crore or above meeting the prescribed contract threshold with excellent/very good/satisfactory rating by the issuing authority. Details should be enclosed as per **Annex-'O' (If applicable).** (However, Technical score will be awarded as per technical evaluation matrix)	.	
18	Copy of work order and completion/ Experience certificate issued from different institution (reputed government/ Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central Universities/Govt. universities or equivalent) for Mess/canteen services for serving large institutional/residential populations for assignment/demonstrating service to 1000 persons per day or above in last 3 years (i.e. 01.04.2023 to 31.03.2026/till date). Details should be enclosed as per **Annex-'P' (If applicable).** (However, Technical score will be awarded as per technical evaluation matrix)		
19	Copy of work completion/Experience/Performance certificate issued from different institution (reputed Government/ Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central Universities/ government or equivalent) for food services other than regular Mess/Canteen services, such as catering services for a minimum of 400 persons/day per contract, successfully execution during the last five years (i.e. 01.04.2021 to 31.03.2026/till date) . Details should be enclosed as per **Annex-'Q' (If applicable).** (However, Technical score will be awarded as per technical evaluation matrix)		
20	Copy of SOP, planning structure and other relevant documents related to "Food safety, Hygiene, quality-management system, Manpower and operational Plan" as mention at point **no. 7 of Annexure 'Y' (Technical evaluation matrix), If applicable).** (However, Technical score will be awarded as per technical evaluation matrix)		
21	Copy of experience letter for a specific machine/tools related to "Waste management and sustainability" used in the previous contract certified by the relevant Institution and other relevant documents as mention at **point no. 8 of Annexure 'Y' (Technical evaluation matrix), If applicable**). (However, Technical score will be awarded as per technical evaluation matrix)		
22	Tenderer should not be blacklisted by any Department of the Central or State Government or any PSU or any other organization. An affidavit **(in prescribed format Annexure- 'X') in this effect must be enclosed.**		
23	Terms and conditions and every page of the tender document along with attachment duly signed with seal of the firm, in token of acceptance of terms and conditions of tender.		

Note:

1. The documents mentioned in the above table on Sl. No. 1 to 23 (except sr. no. 4, 16,17,18,19, 20 & 21, if applicable as required for only technical score purpose) are mandatory for eligible for Technical Evaluation, absence of any required document the bidder will not be considered for Technical Evaluation (QCBS).
2. In case any bidder (MSEs/NSIC/DPIIT Startup firms) is seeking relaxation from EMD/Experience/ Turnover Criteria, the supporting documents to be provide his eligibility for exemption. However, Technical score will be awarded as per technical evaluation matrix)
3. Attach a statement showing details of for the items Sr. no. 14,15,16, 17,18,19 & 22 as per prescribed format annex at Annexure- 'H', 'M', 'N','O','P','Q' & 'X'.

I ACCEPT ALL TERMS & CONDITIONS MENTIONED IN ABOVE TENDER DOCUMENTS
FULL SIGNATURE & STAMP OF THE TENDERER

FORMAT FOR INTEGRITY PACT

Annexure-'H'

INTEGRITY AGREEMENT

This Integrity Agreement is made at _____ on this _____ **of** _____

BETWEEN

The Director, National Institute of Fashion Technology, Raebareli (Hereinafter referred as the institute, " Principal/Owner", which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)

AND

_____

_____

(Name and Address of the Individual/firm/Company) through ..... (Hereinafter referred to as the (Details of duly authorized signatory)

"Bidder/Contractor" and which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)

Preamble

WHEREAS the Principal / Owner has floated the Tender (_____) (hereinafter referred to as **"Tender/Bid"**) and intends to award, under laid down organizational procedure, contract for **'** _____

_. (Name of work)

Here in after referred to as the **"Contract**".

AND WHEREAS the Principal/Owner values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Agreement (hereinafter referred to as **"Integrity Pact"** or **"Pact"**), the terms and conditions of which shall also be read as integral part and parcel of the Tender/Bid documents and Contract between the parties.

NOW, THEREFORE, in consideration of mutual covenants contained in this Pact, the parties hereby agree as follows and this Pact witnesses as under:

I ACCEPT ALL TERMS & CONDITIONS MENTIONED IN ABOVE TENDER DOCUMENTS
FULL SIGNATURE & STAMP OF THE TENDERER

Article 1: Commitment of the Principal/Owner

1) The Principal/Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:

(a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender, or the execution of the Contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

(b) The Principal/Owner will, during the Tender process, treat all Bidder(s) with equity and reason. The Principal/Owner will, in particular, before and during the Tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in relation to the Tender process or the Contract execution.

(c) The Principal/Owner shall endeavor to exclude from the Tender process any person, whose conduct in the past has been of biased nature.

2) If the Principal/Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal code (IPC)/Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there be a substantive suspicion in this regard, the Principal/Owner will inform the Chief Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

Article 2: Commitment of the Bidder(s)/Contractor(s)

1) It is required that each Bidder/Contractor (including their respective officers, employees and agents) adhere to the highest ethical standards, and report to the Government / Department all suspected acts of fraud or corruption or Coercion or Collusion of which it has knowledge or becomes aware, during the tendering process and throughout the negotiation or award of a contract.

2) The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Tender process and during the Contract execution:

a) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal/Owner's employees involved in the Tender process or execution of the Contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the Tender process or during the execution of the Contract.

b) The Bidder(s)/Contractor(s) will not enter with other Bidder(s) into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to cartelize in the bidding process.

c) The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act. Further the Bidder(s)/Contract(s) will not use improperly, (for the purpose of competition or personal gain), or pass on to others, any information or documents provided by the Principal/Owner as part of the business relationship, regarding plans, technical proposals and business details, including information contained or

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transmitted electronically.

d) The Bidder(s)/Contractor(s) of foreign origin shall disclose the names and addresses of agents/representatives in India, if any. Similarly, Bidder(s)/Contractor(s) of Indian Nationality shall disclose names and addresses of foreign agents/representatives, if any. Either the Indian agent on behalf of the foreign principal or the foreign principal directly could bid in a tender but not both. Further, in cases where an agent participates in a tender on behalf of one manufacturer, he shall not be allowed to quote on behalf of another manufacturer along with the first manufacturer in a subsequent/parallel tender for the same item.

e) The Bidder(s)/Contractor(s) will, when presenting his bid, disclose (with each tender as per proforma enclosed) any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the Contract.

3) The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

4) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm indulge in fraudulent **practice means a willful misrepresentation or omission of facts or submission of fake/forged documents in order to induce public official to act in reliance thereof, with the purpose of obtaining unjust advantage by or causing damage to justified interest of others and/or to influence the procurement process to the detriment of the Government interests.**

5) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm use Coercive Practices (means the act of obtaining something, compelling an action or influencing a decision through intimidation, threat or the use of force directly or indirectly, where potential or actual injury may befall upon a person, his/ her reputation or property to influence their participation in the tendering process).

Article 3: Consequences of Breach

Without prejudice to any rights that may be available to the Principal/Owner under law or the Contractor its established policies and laid down procedures, the Principal/Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder(s)/Contractor(s) and the Bidder/ Contractor accepts and undertakes to respect and uphold the Principal/Owner's absolute right:

1) If the Bidder(s)/Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article 2 above or in any other form, such as to put his reliability or credibility in question, the Principal/Owner after giving 14 days' notice to the contractor shall have powers to disqualify the Bidder(s)/Contractor(s) from the Tender process or terminate/determine the Contract, if already executed or exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by the Principal/Owner. Such exclusion may be forever or for a limited period as decided by the Principal/Owner.

2) **Forfeiture of EMD/Performance Guarantee/Security Deposit:** If the Principal/Owner

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has disqualified the Bidder(s) from the Tender process prior to the award of the Contract or terminated/determined the Contract or has accrued the right to terminate/determine the contract according to Article 3(1), the Principal/ Owner apart from exercising any legal rights that may have accrued to the Principal/Owner, may in its considered opinion forfeit the entire amount of Earnest Money Deposit, Performance Guarantee and Security Deposit of the Bidder/ Contractor.

3) **Criminal Liability:** If the Principal/Owner obtains knowledge of conduct of a Bidder or Contractor, or of an employee or a representative or an associate of a bidder or Contractor which constitutes corruption within the meaning of Indian Penal Code (IPC)/Prevention of Corruption Act, or if the Principal/Owner has substantive suspicion in this regard, the Principal/Owner will inform the same to law enforcing agencies for further investigation.

Article 4: Previous Transgression

1) The Bidder declares that no previous transgressions occurred in the last 5 years with any other Company in any country confirming to the anticorruption approach or with Central Government or State Government or any other Central/State Public Sector Enterprises in India that could justify his exclusion from the Tender process.

2) If the Bidder makes incorrect statement on this subject, he can be disqualified from the Tender process or action can be taken for banning of business dealings/ holiday listing of the Bidder/Contractor as deemed fit by the Principal/ Owner.

3) If the Bidder/Contractor can prove that he has resorted / recouped the damage caused by him and has installed a suitable corruption prevention system, the Principal/Owner may, at its own discretion, revoke the exclusion prematurely.

Article 5: Equal Treatment of all Bidders/Contractors/Subcontractors

1) The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder/Contractor shall be responsible for any violation(s) of the principles laid down in this agreement/Pact by any of its Subcontractors/ sub-vendors.

2) The Principal/Owner will enter into Pacts on identical terms as this one with all Bidders and Contractors.

3) The Principal/Owner will disqualify Bidders, who do not submit, the duly signed Pact between the Principal/Owner and the bidder, along with the Tender or violate its provisions at any stage of the Tender process, from the Tender process.

Article 6- Duration of the Pact

This Pact begins when both the parties have legally signed it. It expires for the Contractor/Vendor 12 months after the completion of work under the contract or till the continuation of defect liability period, whichever is more and for all other bidders, till the Contract has been awarded.

If any claim is made/lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Pacts as specified above, unless it is discharged/determined by the Competent Authority, NIFT Raebareli.

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Article 7- Other Provisions

1. This Pact is subject to Indian Law, place of performance and jurisdiction is the **Headquarters of the Division** of the Principal/Owner, who has floated the Tender.
2. Changes and supplements need to be made in writing. Side agreements have not been made.
3. If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners or by one or more partner holding power of attorney signed by all partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by board resolution.
4. Should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intensions.
5. It is agreed term and condition that any dispute or difference arising between the parties with regard to the terms of this Integrity Agreement / Pact, any action taken by the Owner/Principal in accordance with this Integrity Agreement/ Pact or interpretation thereof shall not be subject to arbitration.

Article 8- LEGAL AND PRIOR RIGHTS

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Integrity Pact will have precedence over the Tender/Contact documents with regard any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact at the place and date first above mentioned in the presence of following witnesses:

(For and on behalf of Principal/Owner) **(For and on behalf of Bidder/Contractor)**

WITNESSES:

1.	1. .....
2.	2. .....
(signature, name and address)	(signature, name and address)
Place :	Place :
Date :	Date :

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Annexure-'M'

Experience /Completion certificate issued by the concerned Institute in last 10 financial years

S. No.	Year of service	Name and Address of the firm	Order No. /Agreement No. & Date	Duration of Mess Service (i.e. Jan- Dec)	Copy of order/agreement attached at Page No.	Copy of experience /work completion certificate issued from the concerned organization at Page no.
1	2016-17					
2	2017-18					
3	2018-19					
4	2019-20					
5	2020-21					
6	2021-22					
7	2022-23					
8	2023-24					
9	2024-25					
10	2025-26					

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Annexure-'N'

Statement of the clients where the mess/Canteen service (serving minimum 400 person/day) currently running by the bidder as on date of publishing of tender

S. No.	Name and Address of the firm	Name/ Designation and Contact Phone no. of the official in-charge	Number of person availing Mess/Canteen service on monthly basis	Order No. /Agreement No. & Date	Start date of the Mess Service	End date of the Mess Service	Copy of order/agreement attached at Page No.
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							

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Annexure-'O'

Performance/Completion certificate issued from different Institute for providing Mess service in last 5 years for annual contract/paid amount of Rs. 1 Crore or above (for MSEs/NSIC/DPIT startup, annual contract/paid amount may be considered Rs. 50.00 lakh or above) with excellent/very good/satisfactory rating

S. No.	Year	Name and Address of the Institution	Annually work/service value paid for the Mess/Canteen	Order No. /Agreement No. & Date	Duration of Catering/ Mess Service (i.e. Jan- Dec)	Copy of order/Agreement attached at Page No.	Copy of experience /work completion certificate with grading issued from the concerned institution at Page no.	Performance Rating (excellent/very good/satisfactory)
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								

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Annexure-'P'

Experience serving large institutional/residential populations demonstrating service to 1000 persons/day or above at any reputed government/ Autonomous bodies educational institutes like NIFT, IIM, IIT, NITs, Central Universities/Govt. universities etc. in last 3 years.

S. No.	Year	Name and Address of the firm	Nos. of person serving per day for institutional/residential populations Mess/Canteen /Catering service	Order No. /Agreement No. & Date	Duration of Catering/ Mess Service (i.e. Jan- Dec)	Copy of order/Agreement attached at Page No.	Copy of experience /work completion certificate with grading issued from the concerned organization at Page no.
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

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Annexure-'Q'

Experience/completion/Performance certificate issued from institution for providing food service, other than Mess/Canteen services like catering (minimum for 400 persons/day/contract) in a single order in last 5 years.

S. No.	Year	Name and Address of the firm	Number of person availing Catering/Food Service	Order No.	Duration of Catering/ Food Service	Copy of order attached at Page No.	Copy of experience /work completion certificate issued from the concerned organization at Page no.
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

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Annexure-'X'

Affidavit on prescribed format

शपथपत्रप्रारूप/Affidavit Format:-

DECLARATION HAS TO BE SUBMITTED ON NON-JUDICIAL NOTARIZED STAMP PAPER OF RS. 100/- SEPARATELY FORALL FORMATS MENTIONED BELOW (Failing which the Bid of the Firm will be cancelled):-

1- I/We_____representing, M/s _____as authorized signatory hereby, declare that M/s _____ has not been blacklisted, debarred, banned, suspended or terminated due to default in contract terms in the past by any State Government/Central Government institutions or any State/Central PSU during the last 5 years.

2- I/We hereby declare that I/We are capable to pay performance security as per tender document.

3- I/We, hereby declare that the Particulars furnished by me/us in this offer are true to the best of my/our knowledge and I/We Understand and accept that, if at any stage the information furnished by me/us are found to be incorrect or false, I/We am/are liable for disqualification from this tender and also liable for any penalty that may arise due to the above, besides being blacklisted.

4- I/We hereby accepted all terms and conditions mentioned in the tender document and BOQ.

Signature: Name: Designation:
Name of the Agency: Address of the Agency:
Phone No.& Mob. No.: Email Address:
Date:
Place:

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अनुलग्नक – क / ANNEXURE – A

Menu for Lunch and Dinner

दोपहर के भोजन/रात के खाने की थाली में निम्नलिखित शामिल होंगे/Lunch/Dinner Thali shall consist of the followings:

1) Green salad/Mixed Salad/Kachumar Salad
2) 2 प्रकारकीसब्जियाँ (अधिमानतःमौसमकेअनुसारएकहरीसब्जी)/Vegetables 2 varieties(preferably one green vegetable as per season)
3) सादाचावल / जीराचावल / तलेहुएचावल /पुलाव/Plain Rice / Jira Rice / Fried rice / Pulav
4) दाल (कालाचना/राजमा/लोबिया/दालें/मिश्रितदाल/अरहर/दालमखनी)/Dal (Kala chana /Rajma/Lobia/Pulses/Mixed Dal/Arahar/Dal Makhni).
5) दही / छाछ / बूंदीरायता / सब्जीरायता / फलरायता/Dahi / Butter milk / Bundi raita / Vegetables raita / Fruit raita
6) चपाती / बटररोटी / नान / तंदूरीरोटी / पराठा / भरवांपराठा/Chapati / Butter Roti / Nan / Tanduri Roti / Paratha / Stuffed Paratha
7) अचार/Pickles

- (चिकन मसाला, चिकन भुर्जी, बटर चिकन, तंदूरी चिकन आदि जैसे चिकन आइटम) सप्ताह में एक बार डिनर में (बुधवार को) और अंडा करी सप्ताह में एक बार डिनर (रविवार को) में परोसा जाना चाहिए।). शाकाहारियों के लिए दोनों (बुधवार और रविवार) दिन पनीर अलग-अलग काउंटर से परोसा जाएगा।/Non-vegetable (Chicken items such as chicken masala, chicken bhurji, butter chicken, tandoori chicken etc.) to be served once in a week in Dinner (on Wednesday) and egg curry to be served once in a week in Dinner (on Sunday). On both (Wednesday & Sunday) days Paneer to be served for vegetarians from separate counters.

- रात के खाने के दौरान दैनिक मिठाई (गुलाब जामुन / रसगुल्ला / कस्टर्ड / मूंग दाल हलवा / कई स्वादों की आइसक्रीम के 2 पीस) परोसी जानी चाहिए।/Daily Sweets have to be served during Dinner (2 pieces of Gulab Jamun/ Rasgulla/Custard/Moong Daal Halwa/ Ice creams of multiple flavour).

नोट/Note:

1. खाना पकाने के लिए उपयोग किए जाने वाले सभी खाद्यान्न, मसाले, तेल अनुबंध सी में निर्दिष्ट ब्रांड के होने चाहिए। ठेकेदार को दूध के सामान/सॉस आदि में सभी मानक ब्रांडों का उपयोग करना चाहिए जैसा कि अनुबंध सी में बताया गया है।/All food grains, spices, oils used for cooking purpose should be of brand specified in Annexure C. The contractor should use all standard brands in milk item/sauces etc as entailed in Annexure C.
2. ठेकेदार को भोजन परोसने के लिए दो हॉट बेन मैरी काउंटरों की व्यवस्था करनी होगी।//The contractor must arrange two hot Bain Marie counters to serve the food.
3. **दोपहर के भोजन और रात के खाने के लिए उपरोक्त सभी खाद्य पदार्थ असीमित रूप से परोसे जाने हैं।/All above food items for lunch and dinner are to be served unlimited.**

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Tentative Weekly Mess Menu (sample)

DAY	*BREAK FAST*	*LUNCH*	*SNACKS*	*DINNER*
COMPULSORY ITEMS (EVERY DAY)	TEA, COFFEE, MILK, SPROUTS, EGG, MAGGIE, RED GREEN CHUTNEY, KETCHUP,BANANA	FRIED RICE , PAPAD, SALAD, ACHAR	TEA, COFFEE, MILK, EGG, MAGGIE, RED GREEN CHUTNEY, KETCHUP.	SALAD, ACHAR, KHICHDI, WHITE RICE.
MONDAY	POHA, SABJI PURI	BHINDI DOPYAZA, RAJMA MASALA, DAL FRY, ROTI,BUTTER MILK, RICE	TIKKI CHAT, CHICKEN ROLL, ALOO CHOP,	MIX VEG , DUM ALOO, MASOOR DAL, MOONG DAL HALWA, ROTI.
TUSEDAY	VERMICELLI, MIX PARATHA	ALOO PATTAGOBHI, MALAI KOFTA, MIX DAL FRY, ROTI, DAHI, RICE	BURGER, SAMOSA BHELPURI	BENGAN CHOKHA, ALOO TAMATER GRAVY, BATI, , DAL TADKA, ROTI, BUNDI,
WEDNESDAY	POHA, UTTAPAM SAMBHAR	ALOO KUNDROO. SOYABEEN CURRY, DAHI, RICE, ROTI,CHANA DAL FRY.	EGG ROLL, CHANA CHAT SPRING ROLL	CHICKEN CURRY, PANEER, SHAHI TOST, ALOO MATAR DRY, DAL MAKHANI, NAAN, ROTI.
THURSDAY	PANEER PARATHA POHA	BAIGAN MASALA, VEG KOFTA, LAL MASOOR DAL, DAHI, RICE, ROTI	VADAPAV, SWEET CORN CHAT, BREAD ROLL	VEG JAIPURI, MANCHURIYAN GRAVY, MOOG DAL, JALEBI, ROTI
FRIDAY	PANEER CHILLA, POHA.	CHOLE BHATURE, ALOO BHAJI, PURI, PULAV, BUNDI RAITA.	NOODLS, PAPDI CHAT, SEVROLL,	ALOO FOOLGOBHI, MATAR MASHROOM, DAL TADKA, , SUJI HALWA, ROTI,
SATURDAY	SABJI PURI, POHA,	ALOO PYAJ BHUJIYA, KADHI PAKODA, VEG KHICHDI, RICE, PLAIN PARATHA, DAHI,	DAL VADA, CHINESE SAMOSA, DAHI PURI,	DOSA, IDLI, SAMBHAR, VADA, NARIYAL CHUTNE,
SUNDAY	ALOO PARATHA, POHA,	NOODLES, PAVBHAJI, PANIPURI, VEG BIRYANI, LASSI, WATER MELON	PYAJ BHAJIYA, PANEER ROLL, BREAD PAKODA	EGG CURRY, PANEER, ALOO LAHSUNI, DAL TADKA, NAAN, ROTI, GULAB JAMUN.

***The above menu is tentative and changed weekly on the basis of seasonal food/vegetable as per recommendation of NIFT Mess Committee**

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अनुलग्नक – ख Annexure-B

3 वर्षों के लिए दरों सहित नाश्ते और नाश्ते की अस्थायी सूची

Tentative List of Breakfast and Snacks along with rates for 3 Years

Sl. No.	Item & Quantity	Rate
1	Tea Regular (100 ml) one cup	8
2	Tea Bag Tea (100 ml) one cup	10
3	Coffee (100 ml) one cup	12
4	Cold Coffee (250 ml)	30
5	Lassi (Sweet) 150/250 ml	20/30
6	Lassi (salted) 150/250 ml	20/30
7	Shake one glass 250 ml	30
8	Fresh Lime water one glass 250 ml	10
9	Fresh Lime Soda one glass (Sweet) 250 ml	15
10	Ice cream	MRP
11	Veg. Sandwich (per piece)	15
12	Cheese Sandwich (per piece)	30
13	Paneer Sandwich (2 slice of Bread, Butter and Paneer)	30
14	Butter Toast (per piece)	10
15	Veg. Cutlet (2 piece)	15
16	Bread Pakora (per piece)	15
17	Paneer Pakora (100 gm)	25
18	Veg. Pakora (Mix) 100 gm.	20
19	Samosa Regular (2 piece)	20
20	Cheese Patty (per piece)	25
21	Veg. Patty (per piece)	15
22	Idly Sambar 4 pcs. with chuttni	30
23	Poha / Uppma-1 plate	20
24	Bread Omlette (1 egg + 2 slice)	20
25	Bread Omlette (2 egg + 2 slice)	30
26	Stuffed Paratha with curd & pickle (2 Nos.)	40
27	PuriSubzi (4puri)	25
28	Veg. Burgar (per piece)	25
29	Chicken Burger (per piece)	40

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30	ChholeBhature (2 Bhature + Chhole)	40
31	Chana Kulcha 2 pcs.	30
32	Plain Dosa 1 piece with sambhar and chutnee	30
33	Masala Dosa 1 piece with sambhar and chutnee	40
34	PanneerDosa 1 piece with sambhar and chutnee	50
35	Veg. Chowmeen/Pasta per plate	25
36	Egg Chowmeen with 1 egg per plate	35
37	Chicken Chowmeen per plate	50
38	Uttapam (Onion / Tamoto) with sambhar and chutnee	20
39	Veg. Momos one trey 10 pcs with chutnee .	30
40	Cheese Momos 10 pcs with chutnee .	50
41	Chicken Momos 10 pcs with chutnee .	50
42	DahiBhalle per piece	10
43	Chicken Biryani with Basmati rice and 3 chicken pieces per plate	60
44	Veg. Biryani per plate	30
45	Gulab Jamun/Rasgulla per piece	15
45	Bundi Laddu (per piece)	8
46	Maggi cooked -1 Plate	20
47	Maggi – Veg cooked-1 Plate	25
48	Vada 2 pieces with Sambhar	20
49	2 stuffed parantha with one egg Omlette and tea	50
50	Paw Bhaji with two Paw	30
51	Uttapam 2 nos (Onion / Tomato) with sambhar and chutnee	30
52	Aloo Paratha (1 pc)	15
53	Paneer Paratha (1 pc)	25
54	VermiSilli (80gm/ 150 gm)	15/25
55	Tikki Chat- 2pc/PapdiChaat- 4pc	25
56	Spring Roll (1 No..)	20
57	Egg Roll (1 No.)	30
58	Paneer Roll (1 No.)	35
59	PaniPuri (6 pcs)	10

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60	DahiPuri (6 pcs)	20
61	BhelPuri (1 Plate -150 gm)	25
62	Raj Kachwdi Chat (1 No.)	15
63	Chinese Samosa (2 Pcs)	15
64	Chicken Roll (1 No.)	50
65	Aloo Chaap (2 Pcs)	15
66	Finger Chips (1 Plate)	15
67	Milk (200 ml)	15
68	Sweet Corn Chaat (1 Plate- 150 gm)	30
69	Fruit Chaat	30
70	Sprouts (80gm/150gm)	10/20
71	Tikki Sabut Dana (2 Pcs)	15
72	Fasting snack (Falahari)	20
73	Cornflakes 45gm with milk 200 ml	30
74	Seasonal fruits (250 ml)- Mausammi, Pine apple, Mixed fruit, Watermelon etc	40
75	During offseason Juices on demand as per market rates	Market rates

- निफ्ट के छात्रों, कर्मचारियों और छात्रों के माता-पिता/रिश्तेदारों सहित निफ्ट के मेहमानों के लिए नाश्ते और नाश्ते की वस्तुओं (उपर्युक्त सूची में उल्लिखित अन्य वस्तुओं सहित) की 'ऑन-स्पॉट-भुगतान' दर और मेनू इस प्रकार होगा सक्षम प्राधिकारी के अनुमोदन के अधीन मेस समिति और ठेकेदार द्वारा संयुक्त रूप से लिए गए निर्णय अनुसार लिया जाएगा।/The 'on-spot-payment' rate & menu of the breakfast and snacks items (including other items not mentioned in the above list) for the NIFT students, staff, and guests of NIFT including the parent/relatives of the students would be as decided jointly by the Mess Committee and the Contractor subject to approval of Competent Authority.

- **जी एस टी लागू**/GST as applicable

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अनुलग्नक – ग/Annexure-C

उपभोग्य सामग्रियों के अनुमत ब्रांड

PERMISSIBLE BRANDS OF CONSUMABLES

ITEM	BRAND	ITEM	BRAND
Salt	Iodized salt such as Tata, Annapurna, Nature Fresh	Tea	Brook Bond, Lipton, Tata, B\Tajmahal, Wagh Bakri
Spices	MDH,MTR,Catch,Ashok,Everest or equivalent quality brands or Agmark brand	Coffee	Filter Coffee
Ketchup	Maggi, Kissan, Heinz	Biscuits	Britannia, Parle, Good Day, etc.
Refined Oil	Refined oil such as Sundrop, Nature Fresh, Godrej	Ice Cream, Lassi, Curd	Mother Dairy, Amul, Cream Bell - all varieties, Top & Town, Vadilal,Baskin Robbins
Mustard Oil.	Dhara, Dabur, Engine, Patanjali, Fortune, Kacci Ghani	Mixtures/Chips	Haldiram/Bikaner or any top brand
Pickle	Mother's or Priya or Tops	Mineral Water	ISI marked Kinley/Bisleri/Ganga
Atta	Aashirvad, Reliance, Pillbury, Nature Fresh, Annapurna, Shaktibhog, Patanjali	Besan	Rajdhani or Top brand
Butter	Amul, Britania, Mother Dairy, Sanchi, Parag	Rice	Basmati of reputed brand
Bread	Harvest/Britania make / Top & Town / Modern / Avon	Cold Drinks	Pepsi, Coke etc.
Jam	Kissan, Nafed	Juices	Real, Tropicana /Other reputed brand
Milk	Toned milk of Mother Dairy/Amul/other good brand locally available.	Pulses	Unpolished reputed/quality brands
Paneer	Amul/Mother Dairy / Gyan/Parag		

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अनुलग्नक -घAnnexure-D

विभिन्नश्रेणियोंकेभोजन (मानक/विशेष/वीआईपी/औरवीवीआईपीभोजन)/Meals of different categories (Standard/Special/VIP meals)

Sl no.	Type of meal	Menu	Other arrangements
1.	**Standard Thali**	1. Roti, 2. Kachori 3. Poori 4. Rice 5. Paneer vegetable 6. Mix Veg 7. Dal Fry 8. Raiyata Boondi 9. Pickle 10. Papad 11. Salad 12. Sweet Dish	Water dispenser with disposable glass has to be provided by the Mess contractor.
2.	**Special Thali**	1. Roti, 2. Kachori 3. Poori 4. Rice Plain/Fried 5. Paneer vegetable 6. Mix Veg 7. Non Veg. 8. Dal Fry OR Dal Makhani 9. RaiyataBoondi OR Mix Fruit 10. Achar 11. Ice Cream -Normal 12. Papad, 13. Salad 14. Sweet Dish	Water dispenser with disposable glass along with all necessary arrangement for buffet system has to be provided by the Mess contractor
3.	**VIP Thali**	1. Vegetable Soup 2. Roti 3. Kachori 4. Poori 5. Tandoori Roti 6. Rice Plain/Fried 7. Matar Mushroom OR Kofta (As Per Demand) 8. Stuffed Tava Sabzi 9. Paneer vegetable 10. Dahi Vada 11. Mix Veg	Water dispenser with disposable glass & Water bottles along with all necessary arrangement for buffet system has to be provided by the Mess contractor

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		12. Non Veg. 13. Dal Fry OR Dal Makhani, 14. Raiyata Bondi OR Mix Fruit, 15. Rusmalai 16. Ice Cream- Special 17. Halua (Gajar,Moong Dal Etc.) 18. Sprout 19. Achar 20. Papad 21. Salad	

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अनुलग्नक -घ/ Annexure-E

हाई-टी निफ्ट रायबरेली परिसर के लिए आवश्यक मेनू का विवरण।/Details of Menu to be required for Hi- TEA NIFT Raebareli Campus.
(Qty.: 100 to 500 persons approx./as required)

Item Number	Item Title	Item Description
1	Tea/Green Tea (Multiple flavours) & Coffee	The items must be of high quality, from required quantity and material as per approved standard. **Tea/Green Tea:**Tately/Organic India/Lipton **Coffee:** Nestle/Bru (including providing services in VIP Room) **Qty.: per cup 100 ml**
2	Fresh Juice in Glass (Multiple Fruits Flavor)	All items must be of high quality, from required packed, quantity and material as per approved standard like Real/Tropicana/Paper Boat **Qty.: 150 ml. per glass**
3	Vegetable Soup (Multiple options)	All items must be of high quality, from required quantity and material as per good quality & Fresh soup (including providing services in VIP Room). **Qty.: 150 ml. per bowl**
4	Paw Bhaji	All items must be Fresh & Hot and high quality, from required quantity and material as per approved standard. (including providing services in VIP Room)
5	Chhole–Bhature/Other equivalent	All items must be Fresh & Hot and high quality, from required quantity and material as per approved standard. (including providing services in VIP Room)
6	Veg Cheese Sandwich	All items must be of Fresh, high quality, from required quantity and material. The bread for sandwich must be fresh sandwitch bread & good quality chees & other toppings as per approved standard like Amul, Britannia & Mother Dairy. (including providing services in VIP Room)
7	Veg Roll / Veg Kabab	The items must be Fresh & Hot and high quality, from required quantity and material as per approved standard. (including providing services in VIP Room)
8	Paneer Pakauda	The items must be Fresh & Hot and high quality, from required quantity and material as per approved standard. (including providing services in VIP Room)
9	Vada Sambhar	The items must be Fresh & Hot and high quality, from required quantity and material. (including providing services in VIP Room)
10	Live Mini Dosa Counter	The items must be of Fresh & hot, high quality, from required quantity and material as per approved standard. (including providing services in VIP Room)

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11	Crispy Paneer Chilly dry	The items must be of Fresh & hot, high quality, from required quantity and material as per approved standard like Amul, Britannia & Mother Dairy. (including providing services in VIP Room)
12	Rasmalai/Other sweets as required	The items must be of Fresh, high quality, from required quantity and material as per approved standard. (including providing services in VVIP Room)
13	Pudding in cups/Muffin/Fruit Cake	The items must be of Fresh, high quality, from required quantity and material as per approved standard. (including providing services in VIP Room)
14	Pastry (Multiple flavours)	Pastery must be very good quality & fresh and different flovoursas per approved standard. (including providing services in VIP Room)
15	Ice-creame (Multiple flavours)	The items must be of high quality, from required quantity and material like Vadilal/Baskin Robin/ Kwality/Creambell as per approved standard. (including providing services in VIP Room)
16	Mineral Water	The items must be of high quality, from required quantity and material like Aquafina/Bisleri/Kinley/Himalaya.Water Facility with disposal packed glass water with 150/200 ml. & packed bottles with 250 ml. as per requirement should be placed at all the time on the day of events.

<u>नोट/Note:</u>

1. आयोजनों के दौरान पर्यावरण-अनुकूल डिस्पोजल ग्लास के साथ पानी की सुविधा हर समय रखी जानी चाहिए।Water Facility with eco-friendly disposal glass should be placed at all the time during the events.
2. कैटरर आयोजन के दौरान खानपान की सेवा और प्रबंधन के लिए पर्याप्त कार्यकारी नियुक्त करेगा।Caterer will depute sufficient executive to serve and manage the catering during the event.
3. सभी वस्तुएं आवश्यक मात्रा एवं सामग्री से युक्त उच्च गुणवत्ता वाली होनी चाहिए।All the items must be of high quality, from required quantity and material.
4. निफ्ट के निर्देशानुसार आयोजन के समय सामग्री तैयार होनी चाहिए।The material should be ready at the time of event as per instruction of NIFT.
5. निफ्ट प्राधिकरण की वास्तविक आवश्यकता और निर्देश के अनुसार पैक्स की संख्या बढ़ाई या घटाई जा सकती है।The nos. of pax may be increase or decrease as per actual requirement and instruction of NIFT Authority.

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ANNEXURE- F

PART-II: FINANCIAL BID (GUIDELINES)

To be filled online

1. The bidders should download the BOQ from CPP Portal and filled in the blank spaces provided for mentioning the name of bidder and rates. Bidders need not modify any other text or background shown in the BOQ template or replace it with any other copy of same BOQ in given format. CPP portal will accept the BOQ template only and hence the rate should not be quoted in any other place except online BOQ template.

2. The Financial bid (price bid) i.e. Bill of Quantity (BOQ) of only technically qualified bidders will be opened online by a committee member and the result will be displayed on the https://eprocure.gov.in/eprocure/app which can be seen by all bidders who participated in the tender.

3. Financial Bid to be quoted as per details as per Annexure -G i.e. Monthly Price to be quoted for serving one lunch and one dinner per day to each student & (Plus) Price of meal per plate including GST to be quoted for Standard/Special/VIP Thali and High Tea. Financial ranking will be taken based on only overall total rates.
4. A sample BOQ is placed herewith in format as per Annexure -G

5. All the required column must be filled , in case of any column is blank or zero the bid treated as non-responsible and shall be disqualified for whole bid evaluation. The BOQ is in excel sheet, as such only number will be taken calculable.

6. Any aspect of financial bid should not be quoted in technical bid and in the event of the same, the bid of the bidder is liable to be rejected.

Signature of Tenderer
Name
Business Address
Date: _

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Annexure –'G'

A sample BOQ is placed herewith in excel sheet format.

S.N.	Description	Unit	Qty	Rate (In Rs.)
1.	Monthly Price (including GST) quoted for serving one lunch and one dinner per day to each student as per tentative weekly/monthly menu chart as per **Annexure –A** (The ceiling amount of minimum monthly price should not be less than **Rs. 3600/-** for serving both the meal per student as per prescribed norm fixed by the NIFT committee)	Monthly (of 30 days)	**1**	**To be filled only online**
2	Price of meal per plate including GST quoted for **Standard Thali** as per details in **Annexure -D**	Per unit	**1**	**To be filled only online**
3.	Price of meal per plate including GST quoted for **Special Thali** as per details in **Annexure -D**	Per unit	**1**	**To be filled only online**
4.	Price of meal per plate including GST quoted for **VIP Thali** as per details in **Annexure -D**	Per unit	**1**	**To be filled only online**
5.	Price of meal per plate including GST quoted for **High Tea** as per details in **Annexure -E**	Per unit	**1**	**To be filled only online**
	Total			

Note: The Bidder shall carefully quote the rates for **each and every item** online, strictly as per the applicable unit of measurement specified above, such as **monthly, per unit, per item, etc.** Any vague, ambiguous, incomplete, or unspecified rate quoted by the Bidder shall be treated as an **unresponsive price bid**, and such offer shall not be considered for further evaluation or award of the tender.

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