



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2025/B/5989321
Dated/दिनांक : 17-03-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	07-04-2025 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	07-04-2025 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Textiles
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	National Institute Of Fashion Technology (nift) Head Office New Delhi
Office Name/कार्यालय का नाम	Nift Campus Near Gulmohar Park Hauzkhass, New Delhi 110016
क्रेता ईमेल/Buyer Email	buycon1.nift.up@gembuyer.in
Item Category/मद केटेगरी	Annual Maintenance service-AIR CONDITIONER
Contract Period/अनुबंध अवधि	3 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	5 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	15000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

NIFT Raebareli

National Institute of Fashion Technology, NIFT Campus, Doorbhash Nagar, Raebareli - 229010 (Uttar Pradesh)
(Nift Raebareli)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Site Address/ Pre Bid Meeting venue and date:National Institute of Fashion Technology, NIFT Campus, Doorbhash Nagar, Sector - 2, Raebareli - 229010 (Uttar Pradesh).

Specific Scope:[1741090095.pdf](#)

Annual Maintenance Service-AIR CONDITIONER (4)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Amc Category	Air Conditioner-IS 1391
Type Of AIR CONDITIONER	Window AC
Amc Brand	Hitachi
Nominal Cooling Capacity in TON	2.0 Ton/6000 kcal/hr
Vintage	10 years and above
Technology of Air Conditioner	Non-Inverter (Fixed Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	As tender documents and Terms and Conditions
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Vivek Misra	229010,NATIONAL INSTITUTE OF FASHION TECHNOLOGY, DOORBHASH NAGAR, RAEBARELI- 229010	4	N/A

Annual Maintenance Service-AIR CONDITIONER (11)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Amc Category	Air Conditioner-IS 1391
Type Of AIR CONDITIONER	High Wall Split AC
Amc Brand	LG
Nominal Cooling Capacity in TON	1.5 Ton/4500 Kcal/hr

Specification	Values
Vintage	10 years and above
Technology of Air Conditioner	Non-Inverter (Fixed Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	As tender documents and Terms and Conditions
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Vivek Misra	229010,NATIONAL INSTITUTE OF FASHION TECHNOLOGY, DOORBHASH NAGAR, RAEBARELI- 229010	11	N/A

Annual Maintenance Service-AIR CONDITIONER (3)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Amc Category	Air Conditioner-IS 1391
Type Of AIR CONDITIONER	High Wall Split AC
Amc Brand	Hitachi
Nominal Cooling Capacity in TON	1.5 Ton/4500 Kcal/hr
Vintage	10 years and above
Technology of Air Conditioner	Non-Inverter (Fixed Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	As tender documents and Terms and Conditions
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Vivek Misra	229010,NATIONAL INSTITUTE OF FASHION TECHNOLOGY, DOORBHASH NAGAR, RAEBARELI- 229010	3	N/A

Annual Maintenance Service-AIR CONDITIONER (18)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Amc Category	Air Conditioner-IS 1391
Type Of AIR CONDITIONER	High Wall Split AC
Amc Brand	Hitachi
Nominal Cooling Capacity in TON	2.0 Ton/6000 kcal/hr
Vintage	10 years and above , 7 to 9 years
Technology of Air Conditioner	Non-Inverter (Fixed Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	As tender documents and Terms and Conditions
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Vivek Misra	229010,NATIONAL INSTITUTE OF FASHION TECHNOLOGY, DOORBHASH NAGAR, RAEBARELI- 229010	18	N/A

Annual Maintenance Service-AIR CONDITIONER (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Amc Category	Air Conditioner-IS 1391
Type Of AIR CONDITIONER	High Wall Split AC
Amc Brand	Vestar
Nominal Cooling Capacity in TON	2.0 Ton/6000 kcal/hr
Vintage	5 to 7 years
Technology of Air Conditioner	Inverter (Variable Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	As tender documents and Terms and Conditions
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Vivek Misra	229010,NATIONAL INSTITUTE OF FASHION TECHNOLOGY, DOORBHASH NAGAR, RAEBARELI- 229010	36	N/A

Annual Maintenance Service-AIR CONDITIONER (8)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Amc Category	Air Conditioner-IS 1391
Type Of AIR CONDITIONER	Window AC
Amc Brand	Hitachi
Nominal Cooling Capacity in TON	1.0 Ton/3000 kcal/hr
Vintage	3 to 5 years
Technology of Air Conditioner	Inverter (Variable Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	As tender documents and Terms and Conditions
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Vivek Misra	229010,NATIONAL INSTITUTE OF FASHION TECHNOLOGY, DOORBHASH NAGAR, RAEBARELI- 229010	8	N/A

Annual Maintenance Service-AIR CONDITIONER (66)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Amc Category	Air Conditioner-IS 1391
Type Of AIR CONDITIONER	Window AC
Amc Brand	LLOYD
Nominal Cooling Capacity in TON	1.0 Ton/3000 kcal/hr

Specification	Values
Vintage	Upto 3 years , 3 to 5 years
Technology of Air Conditioner	Inverter (Variable Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	As tender documents and Terms and Conditions
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Vivek Misra	229010,NATIONAL INSTITUTE OF FASHION TECHNOLOGY, DOORBHASH NAGAR, RAEBARELI- 229010	66	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

The Bidder should submit duly filled and signed Annexure-I, Annexure-II and Annexure-III in the prescribed format.

1. DOCUMENTS REQUIRED

Tender shall be accompanied by the relevant documents with Technical Bid (**Annexure-I**) duly certified by the firm: -

- (I) The annual financial turnover of the bidding firm during last three years ending 31.03.24 should be at least Rs.2.50 Lacs (Rupees two lacs fifty thousand only) for each financial year i.e. 2021-22, 2022-23 & 2023-24. Certificate depicting year wise financial turnover of the bidding firms during last three years ending 31.03.2024 (i.e. 2021-22, 2022-23 & 2023-24.) duly certified by Chartered Accountant must be attached (submit original scanned copy).

- (II) NIFT invites e-Tenders from reputed Agencies or Contractors having Experience of successfully completed works during last 04 years ending on previous day of last day of submission of tender:
 - a. Three similar works each of value not less than Rs.1,80,000/- (Rupees One lacs Eighty thousand only) OR
 - b. Two Similar works each of value not less than Rs.2,70,000/- (Rupees Two lacs seventy thousand only) OR
 - c. One similar work of value not less than Rs.3,60,000/- (Rupees Three lacs sixty thousand only).

- (III) **Relaxation in turnover & Experience:** As per the Govt. of India policy circular 1(2)/2016/MA dated 10th March 2016 relaxation shall be provided to Startups/MSME/MSE/NSIC in public procurement on prior experience & Turn over criteria subject to meeting quality and technical specifications.

- (IV) Solvency Certificate amount equal to (Rs.2.00 lacs) issued by scheduled bank should be enclosed.

- (V) Copy of Registration Certificate in support of GST and PAN No. (Submit original scanned copy online).

- (VI) The bidder shall be required to deposit the Earnest Money Deposit (EMD) amount of **Rs.15,000/-** (Rupees Fifteen Thousand Only) in form of Demand Draft / Banker Cheque in favor of NIFT payable at Raebareli. The **Insurance Surety Bonds/Account Payee Demand Draft /Fixed Deposit Receipt/ Banker's Cheque or Bank Guarantee** must be reached NIFT Raebareli Campus on or before 25.03.2025 at 03:00 PM, EMD received after due date will not be entertained.

- (VII) Those bidders exempted from EMD cost, submit the certificate issued by the concerned department like - "NSIC, MSME, Startup India etc." (Submit original scanned copy online).
- (VIII) Declaration on the Company letter head that the bidder has not been debarred /Blacklisted from participating in tender anywhere in NIFT HO and its Campuses and any Government Department / Public sector undertaking and also declaration to accept all the terms and conditions of tender document as Annexure III. (Submit original scanned copy online).

2. Terms & Conditions:

General Terms and Conditions

1. Tender shall be accompanied by the relevant documents including the Following: -
 - i. Certificate in support of experience in last four years for having undertaken comprehensive AMC of Window AC & Split AC. Proper documentary evidence should be attached.
 - ii. Copy of GST Firm Registration.
 - iii. Copy of the PAN no. of the Firm.
 - iv. List of Present Clients with proper documentary proof. Copy of work order/ or agreement.
2. The tenders shall submit the offer duly signed on all pages and sealed.
3. Tender shall be submitted in official tender form only. If submitted in any other form the same shall be summarily rejected. No tenderer shall be issued more than one tender form.
4. Tenders received without prescribed earnest money shall not be considered.
5. The schedule issued with the form of tender listing the details of items to be supplied must not be altered by the tenderer. Any modifications/alterations of the schedule considered necessary by the tenderer, should be in the separate letter accompanying the tender.
6. No paper shall be detached from the tender.
7. The name and address of the tenderer shall be clearly written in the space provided

and no overwriting, correction, insertion shall be permitted in any part of the tender unless duly countersigned by the tenderer. The tender should be filled in and submitted in strict accordance with the instructions laid down herein: otherwise the tender is liable to be ignored.

8. The tender is liable to be ignored if complete information is not given there-in, or if the particulars and data (if any) asked for in the schedule to the tender are not filled in on online submission and hard copies.
9. Individual signing the tender or other documents connected with the tender must specify whether he signs as
 - i. A sole proprietor of the concern or constituted attorney of such sole proprietor.
 - ii. A partner of the firm if it is a partnership firm, in which case he must have authority to execute contracts on behalf of the firm and refer to arbitration disputes concerning the business of the partnership either by virtue of the partnership agreement or by a power of attorney duly executed by the partners of the firms.
 - iii. Director or Principal Officer duly authorized by the Board of Directors of the Company.
 - iv. In case of (i) a copy of the partnership agreement or general power of Attorney, in either case attested by a Notary Public should be furnished or an affidavit on stamp paper duly sworn or affirmed by all the partners admitting execution of the partnership agreement or the general power the business of the partnership has been conferred on any partner, the tender and all other related documents must be signed by all the partners of the firm. In case of (ii) the person signing the tender should be authorized by a resolution passed by the Board of Directors and a copy of the resolution attested by the Principal Officer should be attached.
10. The bids should be valid in the case of all the tenders for at least 3 months from the date of opening of the tender. In the case of the successful tenderer, rates quoted shall be valid for the entire period of the contract.
11. The tender should accompany by an EMD as mentioned along with the tender in the form of Insurance Surety Bonds/Account Payee Demand Draft /Fixed Deposit Receipt

/ Banker's Cheque or Bank Guarantee drawn in favor of NIFT, Rae Bareilly payable at Rae Bareilly. Tenders without EMD will be summarily rejected.

12. Late tenders will not be considered.
13. National Institute of Fashion Technology reserves the right to accept or reject any or all the offers either fully or partly without assigning any reasons and is not bound to accept the lowest bid since due weightage shall be given to several factors besides the commercial bid.
14. The contract once awarded can be terminated by either party after giving one month notice to the other party. Nevertheless, NIFT may terminate the contract of the contractor without any notice in case the contractor commits a breach of any of the terms of the contract; NIFT's decision that a breach has occurred will be final and shall be accepted without demur by the Contractor.
15. NIFT shall in no way be responsible for any default with regard to any statutory obligation and the Contractor will indemnify NIFT in case of any damage or liability, which may arise on account of action of contractor.
16. Dispute, if any, arising out of the contract shall be settled by mutual discussion or arbitration by sole arbitrator to be appointed by the Director, NIFT, Rae Bareilly as per the provisions of the Indian Arbitration and Conciliation Act, 1996 and the Rules framed there under. Any Arbitrator appointed shall not have the jurisdiction to pass any interim awards, or to grant interest higher than 8% charged simply on the award amounts, or amounts payable to either party.
17. The Contractor will work in close co-operation with Building Dept, NIFT for the Repair & Maintenance services as per tender.
18. Payment shall be made quarterly on satisfactory completion of the job, Certified by Engineer-in-charge of NIFT Rae Bareilly and TDS as applicable will be deducted.
19. All statutory obligations under various laws from time to time will have to be borne by contractor for which no extra payment shall be made to him at any time during the contractual period.
20. The contractor shall at all times indemnify and keep indemnified the owner and its officers, servants and agents from and against all third party claims whatsoever (including time not limited to property loss and damage, personal accident, injury or death).

th of/or property or person of any sub-contract and or the servants or agents of the contractor any sub-contractor(s) and or the owner and the contractor shall at his own cost and initiative at all times, maintain all liabilities under Workman's Compensation Act/Fatal Accident Act, Personal Injuries, Insurance Act and/or their Industrial Legislation from time to time in force.

21. As per NIFT policy, payments and receipts to Government and Semi Government Agencies would be rounded off to the nearer higher rupee and in other cases the rounding off will be to nearest i.e. paise 50 or above will be rounded off to the nearer higher rupee and paise less than 50 will be ignored.
22. The rates quoted should be inclusive of all taxes and including GST.
23. The rates quoted should be on FIRM & FIXED basis.
24. Comprehensive AMC of Split & Window unit AC's including supply of all material spares, replacement /repairs of compressor from OEM's if within guarantee otherwise party has to change the compressor on own cost basis, gas charging, stabilizer, air filter, electrical parts, servicing, overhauling, greasing, starting relay, overload protector, wiring repairs, motor rewinding with bush and shaft, tapes including handling charges, blower motor/outdoor fan motor, remote set repairs, digital scanner, piping, insulation and spares of outdoor/indoor units replacement etc., complete in all respects, for ensuring the desired levels of cooling.
25. AMC shall also include deployment of full time mechanic (from 09.00AM To 12.30PM every day Monday to Friday (all working days) from 1st March to 30th October. He will report to NIFT-Civil Engineer for daily attendance and will take necessary instruction for effective coordination, fault analysis and trouble shooting.
26. A minimum stock of spares including compressors, fan & blower motors, fan blades & accessories etc. will have to be maintained at the premises for meeting immediate exigencies of work and upkeep of equipment at all times. Efforts should be made to ensure close to zero MTBF (Mean Time between Failures).
27. Contractor has to do quarterly service of the unit by trained personnel including the following and submit the report to Engineer

- r- in- charge of NIFT Rae Bareli.
- a). Rectification of defects observed during inspection.
 - b). Checking of electrical parts including motors & rectification.
 - c). Checking & adjustment of controls and lubricating of moving parts.
31. The rates shall be submitted in the prescribed Performa Annexure enclosed.
 32. After awarding the contract on the term & condition mentioned in the tender document if a contractor decline to offer service during the contract period EMD/Security deposit / performance guarantee will be forfeited.
 33. The penalty amount per complaint will be as follow:
 - (i) Fault not rectified within 6hour @ Rs 50/- per hour.
 - (ii) Major faults not rectified within 48 hours @ Rs 200/- per day.
 - (iii) If OEM or above specification component is not used as maintenance spare, the cost of the equipment will be paid by the vendor if the equipment becomes unserviceable.
 - (iv) Any delay beyond 10 days in rectifying the major fault, the penalty will be enhanced to Rs-1000/- per day.
 - (v) Beyond 15 days, if the equipment is getting repaired in the open market and the actual cost of the repairs shall be recovered from the contractor. In extreme cases, the action of forfeiture of security money/pending bill/blacklisting of the firm can be resorted at the discretion of the competent authority.
 34. Details of all minor/major, routine/preventive repair/maintenance job undertaken shall be entered into the history sheet.
 35. Complaint feedback/performance report:- The Contractor will maintain all records of the complaints in a Register to be provided later by the Engineer-in-Charge.
 36. After completion of the Agreement, contractor has to hand over the system in perfect running condition (complete in all respects as per inventory) to the department.
 37. Any damage to the building or the any part of the equipment which might result during the operation shall be repaired by the contractor.
 38. In case the Mechanic is found absent from

m his duty, recovery at the rate of Rs. 100 /- per day shall be made from the contractor's bill.

39. Mechanic should have his Mobile Phone with active connection at the time of Duty at NIFT.
40. NIFT shall in no way be involved in any dispute of whatever kind, between the contractor and the staff engaged by him.
41. Any damage resulting to the system on account of the negligence or mal-operation shall be made good by the contractor. Nothing extra will be paid for such work.
42. The contractor shall arrange to render efficient service as outlined in this specification. However, in case he fails to maintain the service to the satisfaction of the Engineer-in-charge then NIFT has to incur any expenditure to maintain the installation by alternative arrangement. The expenditure thus incurred will be recovered from the contractor.
43. The EMD of successful bidder will be returned only after the receipt of security deposit/Performance guarantee.
44. The contractor or his representative, labour should not remove, disturb, and dislocate the existing equipment and its parts from its positions until and unless it is authorized by the Engineer-in-Charge in writing. The entire installation should be intact at any time of inspection as was handed over to him at the time of initial taking over of its maintenance and operation. Care shall also be taken not to damage installation by improper handling.
45. Water and power shall be made available free of cost for bonafide use.
46. The material requires replacement shall be of same quality/manufacture and specifications. The dismantled material shall be the property of contractor.
47. The staff deployed by contractor shall be versed with the job requirement and shall not be changed without information to NIFT engineer.
48. The successful bidder shall deposit **Rs. 15,000/-** (including amount of EMD) as Security deposit /Performance guarantee with NIFT in shape of demand draft (in favour of NIFT, Rae Bareilly), fixed deposit receipt or bank guarantee. No interest shall accrue on this deposit which will be returned after expiring the AMC period and after adjusting dues, if any.
49. Initially maintenance contract shall remain valid for one year and it may be extended.

ded/renewed every year for further two years only subject to satisfactory performance during the contract period. Nevertheless, the first party may terminate the contract of the second party without any notice in case the contractor commits a breach of any of the terms of the contract. First party's decision that a breach has occurred will be final and shall be accepted without demur by the second party.

50. Tender once awarded may be extended further subject to satisfactorily performance of the Contract.
51. During the contract period, if the performance is not satisfactorily then performance guarantee may be forfeited.
52. The site can be inspected any time during working hours on any working days. No extra money shall be payable by NIFT for non-awareness of the site and conditions & constraints of Air Conditioner Unit. The interested firms are advised to inspect/check each & every AC unit before quoting their rate. The firms should ensure that all AC units must be in running condition during their CAMC period. No extra charge shall be payable for AC units which are not in working condition.

3. CONCILIATION & ARBITRATION

- (i) If any dispute(s) or difference(s) of any kind whatsoever arise between the parties, the parties hereto shall negotiate with a view to its amicable resolution & settlement through a Committee appointed by Director - NIFT Raebareli Centre.
- (ii) In the event no amicable resolution or settlement is reached between the parties within 30 days after receipt of notice by one party, then the disputes or differences as detailed above shall be referred to & settled by the sole Arbitrator to be appointed by Director - NIFT Raebareli Centre.
- (iii) The Arbitration proceedings shall be in accordance with the provision of the Arbitration & Conciliation Act, 1996 & Laws of India as amended or enacted from time to time.
- (iv) The venue of the Arbitration shall be based upon the NIFT Raebareli. The language of the arbitration proceedings shall be in English.
- (v) The Arbitrator will give the speaking & reasoned award.
- (vi) The cost incurred during arbitration, if any, shall be borne by the supplier.

4. APPLICABLE LAW & JURISDICTION

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All matters connected with this shall be governed by the Indian Law both substantive & procedural for the time being in force & shall be subject to the exclusive jurisdiction of Indian Courts at Raebareli.

- (i) NIFT reserves the right to annul the bidding process at any period to award of contract including rejection of any or all bids after the same have been received, without thereby incurring any liability to the affected bidder or any obligation to inform the affected bidders on the ground of NIFT action.
- (ii) The agency should not sublet the work or any part of the work to any other agency without written consent of NIFT.
- (iii) Decision of the Director-NIFT Raebareli will be final and binding in case of work requirement and in all the matters relating to technical and commercial terms and specifications including right reserved to reject the tender.

5. VALIDITY

- (i) Rates quoted should be valid for a period of 03 (Three) months from opening of Financial Bid.
- (ii) The Tender should be submitted and signed by a duly authorized person, giving full name of the firm with its current business address.
- (iii) The bidders should satisfy themselves before submission of the tender to NIFT that they meet the qualifying criteria and capability as laid down in the Tender document.

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Annexure - I

Technical Bid for “Comprehensive Annual Maintenance Contract of Split & Window Air Conditions installed in NIFT Rae Bareli Campus”

Name of the Agency

1. Agency :

Name of the authorized person

2. Authorized person :

(Who signs on the tender document)

Address of the Agency

3. Agency :

4. Phone No :

5. email- address :

6. Mobile No. :

Eligibility Criteria for Selection

S. No.	Documents to be submitted	Proof Required	Submitted (Yes/No)	Page No.
1.	The annual financial turnover of the bidding firm during last three years ending 31.03.24 should be at least Rs.5.00 Lacs (Rupees Five lacs only) for each financial year i.e. 2021-22, 2022-23 & 2023-24. Certificate depicting year wise financial turnover of the bidding firms during last three years ending 31.03.2024 (i.e.2021-22, 2022-23 & 2023-24.) duly certified by Chartered Accountant must be attached.	Submit original scanned copy online		

2.	NIFT invites e-Tenders from reputed Agencies or Contractors having Experience of successfully completed works during last 04years ending on previous day of last day of submission of tender: (i) Three similar works each of value not less than Rs.2,00,000/- (Rupees Two lacs only) OR (ii) Two Similar works each of value not less than Rs.3,00,000/- (Rupees Three lacs only) OR (iii) One similar work of value not less than Rs.4,00,000/- (Rupees Four lacs only).	Submit original scanned copy online		
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S. No.	Documents to be submitted	Proof Required	Submitted (Yes/No)	Page No.
3.	Relaxation in turnover & Experience: As per the Govt. of India policy circular 1(2)/2016/MA dated 10th March 2016 relaxation shall be provided to Startups/MSME/MSE/NSIC in public procurement on prior experience & Turn over criteria subject to meeting quality and technical specifications. Those bidders exempted from EMD cost, submit the certificate issued by the concerned department like - "NSIC, MSME, Startup India etc."	Submit original scanned copy of supply orders		
4.	Copy of Registration Certificate in support of GST and PAN No.	Submit original scanned copy online		
5.	Bidder is required to submit the Earnest Money Deposit (EMD) of Rs.15,000/- in form of Insurance Surety Bonds/Account Payee Demand Draft /Fixed Deposit Receipt/ Banker's Cheque or Bank Guarantee in favor of NIFT, payable at Raebareli as mentioned in para '5' "Document Required" & sub para 'vi' mentioned therein.	Submit original scanned copy online and enclosed DD separately		
6.	Solvency Certificate amount equal to (Rs.2.00 lacs) issued by bank should be enclosed.	Submit original scanned copy online		

7.	Declaration on the Company letter head that the bidder has not been debarred from participating in tender anywhere in NIFT HO and its Campuses and any Government Department / Public sector undertaking and declaration to accept all the terms and conditions of tender document, as per Annexure - III .	Submit original scanned copy online		
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Signature of Tenderer: -----

Name of the Authorized Signatory : -----

Name of the Company/Firm : -----

Seal of the Company/Firm : -----

Address : -----

Contact No.: -----

Annexure - II

Details & Specification of Work for "Comprehensive Annual Maintenance Contract of Split & Window Air Conditions installed in NIFT Rae Bareli Campus"

Sr. No.	Description of Items	Purchased Year	Make/ Brand	Qty.	Bidder Acceptance (Yes / No)
1.	Window AC 2.0 Ton	2011	Hitachi	04	
2.	Split AC 1.5 Ton	2013	LG	11	
3.	Split AC 1.5 Ton	2014	Hitachi	03	
4.	Split AC 2.0 Ton	2014	Hitachi	04	

5.	Split AC 2.0 Ton	2015	Hitachi	04	
6.	Split AC 2.0 Ton	2016	Hitachi	10	
7.	Split AC 2.0 Ton	2019	Vestar	36	
8.	Window AC 1.0 Ton	2021	Hitachi	08	
8.	Window AC 1.0 Ton	2022	Lloyd	16	
9.	Window AC 1.0 Ton	2023	Lloyd	24	
10.	Window AC 1.0 Ton	2024	Lloyd	26	
Total Air Conditioners for CAMC				146	

Work order will be awarded to the L1 bidder/s who will quote lowest rate for overall work in Indian Rupees (INR) including GST.

The bidders should have to quote for all component / specification of work as mentioned in the price bid/BOQ. If any bidder has not quoted or quoted 'Zero (0)' rate in any of the component/specification of works, it has been treated that all the particular / specification of the work should be carried out by selected agency within the overall price quoted.

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regard, GST reimbursement will be as per actual or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

Signature of Tenderer: -----

Name of the Authorized Signatory: -----

Name of the Company/Firm: -----

Seal of the Company/Firm: -----

Address: -----

Contact No.: -----

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Annexure - III

Sub: Undertaking/Acceptance of Terms & Conditions of Tender.

Tender Bid No.-

1. I / We have downloaded / obtained the tender document(s) for the above mentioned 'Tender' from the web site(s) / portal namely: - **https://eprocure.gov.in/eprocure/app** (CPPP Portal).

 2. I / We hereby certify that I / We have read entire terms and conditions of the tender document from Page No. 01 to 17 (including all annexures) and I / We shall abide by the terms / conditions / clauses contained therein .

 3. I / We hereby unconditionally accept the tender conditions of above-mentioned tender document(s).

 4. I / We do hereby declare that our Firm has not been blacklisted / debarred by NIFT Raebareilly & its Campuses and any Government Department / Public Sector Undertaking.
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4. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा

जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---