

NATIONAL INSTITUTE OF FASHION TECHNOLOGY

(A statutory body governed by the NIFT Act 2006 and set up by the Ministry of Textiles, Govt. of India)

TENDER DOCUMENT FOR CANTEEN/MESS SERVICES

NIFT, Srinagar

NIFT Campus, Rangreth, Srinagar – 191 132, J & K

Time schedule for tender process:

Date of publication of tender notification on official website and News papers	29/06/2018
Sale of tender document commence from	02/07/2018
Last date for Sale of tender document	23/07/2018, 2:00 pm
Last date for receipt of duly filled in tenders	23/07/2018, 3:00 pm
Date and Time of the opening Technical Bids	23/07/2018, 4:30 pm
Date and Time of the opening Financial Bids	will be notified to the technically qualified tenderers

Note: This tender document contains 24 pages and bidders are requested to sign on all the pages.



1. INTRODUCTION:

National Institute of Fashion Technology (NIFT) was set up by the Ministry of Textiles, Government of India in 1986 which has been accorded statutory status under the Act of Parliament in 2006 (NIFT Act 2006) for the promotion and development of education and research in field of Fashion Technology. NIFT provides fashion business education across the country through its network of 16 centres. It provides four years under graduate (UG) program in design and technology, two years post graduate (PG) program in design, fashion management & fashion technology and short duration education program to address the specialized needs of professional and students in the field of fashion. NIFT has its head office at New Delhi with its campuses located at Bengaluru, Bhopal, Bhubaneswar, Chennai, Gandhinagar, Hyderabad, Jodhpur, Kangra, Kannur, Kolkata, Mumbai, New Delhi, Patna, Raibareli, Shillong and Srinagar.

NIFT, Srinagar, J&K was established in the year 2016 with undergraduate courses and presently running its campus at Rangreth, Srinagar (J&K).

2. NOTICE INVITING TENDER:

The NIFT, Srinagar Centre invites sealed tenders under "TWO BID SYSTEM" for selection of a reputed firm for providing Canteen/Mess Services at the Campus and Hostel.

The details of the tender are given below:

- a. Closing date & time for submission of bids 23/07/2018 (02:00 pm)
- b. Date & time of opening of Bid:
 - i. Technical bid: 23/07/2018 (03:00 pm) (in presence of the tenderers or their authorized representatives.
 - ii. Financial bid: After evaluation of Technical Bid
 - iii. Bid validity upto: 90 days from the date of opening of financial bid
- c. Correspondence Address: Director, National Institute of Fashion Technology, Campus, SIDCO Electronic Complex Rangreth, Srinagar – 191 132, J & K.

"TWO BIDS SYSTEM" shall be followed for this tender. Tenderer should take due care to submit the tender in accordance with requirement in sealed covers. Bids received shall be evaluated as per the Criteria prescribed in the tender document. NIFT will not entertain any modifications subsequent to opening of bids and bids not conforming to tender conditions shall be liable to be rejected. Therefore, bidders are advised to submit their bids complete in all respects as per requirement of tender document specifying their Acceptance to all the clauses of Bid Evaluation Criteria, General terms and conditions and compliance to the Scope of Work requirement etc.

NIFT/SGR/NIT/Canteen Services/227/2018

Tender documents for providing Canteen/Mess Services can be obtained from the Administrative Department, NIFT, Srinagar from 02/07/2018 to 23/07/2018 on all working days between 10 A.M. to 4 P.M. on payment of a non-refundable cost of Tender of Rs. 500/- which shall be payable in the form of a Demand Draft drawn in favour of NIFT, Srinagar.

Tender fee (to be attached with tender form if downloaded from website) along with EMD draft should be put in the technical bid envelope. In case if it is submitted along with financial bill, the same will be rejected.

The tender document is not transferable to any other person. The tender document can also be downloaded from the NIFT's official website www.nift.ac.in/srinagar. The tenderers who have downloaded the tender document from the website should send a Demand Draft of Rs. 500/- (non refundable) drawn in favour of National Institute of Fashion Technology, Srinagar towards the cost of tender document in Technical Bid.

The tender fee and the EMD draft should be kept in the Technical Bid Cover. The Technical bid and the financial bid should be sealed by the tenderer in separate covers duly super scribed as "**Technical Bid**" and "**Financial Bid**" respectively. Both these sealed covers should then be kept in a bigger cover which should also be sealed & duly super scribed as "**Tender for providing Canteen/Mess Services at NIFT, Srinagar**".

Scope of Work:

1. NIFT's Requirements

A reputed Contractors having experience of at least 02 years running **Canteen/Mess** in a Govt. Sector/PSUs/Educational Institutions including schools & colleges/Private Institutions of repute is eligible to apply who can cater to the needs of Students and Officers/Staff as details given in **Annexure B-I & B-II** of this tender document.

The vendor selected through this tender process will have to cater canteen within 05 days from the date of work order and have to provide services to approx. 100 students and 10 Officers/Faculty Members/Staff Members.

The contractor shall collect the payment directly from the students/staff/faculty/officers for canteen services.

The NIFT will pay only those bills which will be ordered by the NIFT Administration by the way of written order to provide the High Tea/Tea/Cold Drinks/Snacks etc. for official purpose as and when required. Canteen arrangement and services will be provided by the contractor during regular office hours in the academic & admin blocks, Official meetings, which may include tea & snacks, High Tea/Tea/Cold drinks/Juices etc.

I. Facilities Provided by NIFT Srinagar (J&K)

NIFT Srinagar has exclusive space to provide canteen services along with kitchen and dining facilities. The premises can be inspected during any working day from 10.00 AM. to 04.00 PM under prior intimation to Admin Department. Charges of Electricity on actual usage basis will be borne by the contractor. However, water shall be provided by the Institute as part of maintenance changers paid by the vendor.

However, raw materials, food articles, cooking fuel / gas cylinder, cleaning/washing materials/tools / crockery and man power shall have to be arranged by the contractor at his/their own cost. NIFT shall not provide accommodation for manpower engaged by the contractor.

II. **Technical and Qualifying Criteria:**

1. Shop Establishment Valid Certificate.
2. Contractor should have valid FSSAI certificate for running Canteen/Mess Services.
3. Attach experience certificate of last 2 years along with technical bid as proof for providing Canteen/Mess in a Govt. Sector/PSUs/Educational Institutions including schools & colleges/Private Institutions of repute.
4. Contractor should have minimum turnover of Rs. 20 Lakhs each year in the last two years (Please attach audited balance sheet F.Y. 2016 - 17 & 2017-18 audited/unaudited C.A certified along with technical bid).
5. Copy of ITR (FY 2016 - 17 onwards) duly attested by C.A.
6. Undertaking for not ever been blacklisted by the Govt. /Non Govt. Agency as per format provided in the tender document.
7. The GST number either in the name of proprietor or the firm. (Copy should be enclosed along with technical bid.)
8. The Contractor should have valid PAN number either in the name of proprietor or firm. (Copy should be enclosed along with technical bid).
9. A demand draft of Rs.25,000/- (Rupees Twenty Five thousand only) to be deposited as Earnest Money Deposit in favour of "National Institute of Fashion Technology, Srinagar " along with tender.
10. A separate Demand Draft of Rs. 500/- as a non-refundable tender fee in favour of "National Institute of Fashion Technology, Srinagar payable at Srinagar must be enclosed along with the tender document in case of tender document is downloaded.
11. The Technical Bid without complete information and supporting documents shall not be considered for evaluation of the Financial Bid.
12. The Contractor has to fill the **Technical Bid form Annexure B-I and B-II** and provide supporting document mentioned above.
13. All columns must be filled compulsorily.

III. **Quality & Hygiene to be provided by the Contractor:**

1. The contractor shall procure all food and other items to be sold in the canteen of good quality to the satisfaction of the Canteen/Mess Committee constituted by the Institute.

The Canteen/Mess Committee shall have the right to change any brand of material supplied/used for cooking, provided the cost of the same does not exceed the cost of specified brand.
2. The food shall be cooked, stored and served under hygienic conditions. The contractor shall ensure that only freshly cooked food is served and the stale is not recycled. Stale food shall be removed from Canteen premises as soon as possible. Un-refrigerated cooked food, not consumed within three hours in summer months and six hours in winter months, shall deemed to be stale and unfit for consumption.

3. The food preparation shall be wholesome and shall generally cater to the taste of the employees/students.
4. The oil that remains from deep frying at the end of the day shall have to be disposed off and shall not be recycled for the purpose of cooking again.
5. The food shall be cooked and served in clean utensils and no laxity shall be permitted in this regard.
6. The utensils shall have to be maintained sparkling clean at all time.
7. All utensils shall be sterilized each morning before serving any item.
8. The contractor shall pay special attention to maintain the Canteen neat and tidy at all times. For this purpose, the Canteen shall be cleaned thoroughly after each meal regularly by the employees of the contractor.
9. The contractor shall ensure that only hot food is served to the students/employees. Complaint, if any, in this regard shall be viewed seriously.
10. The contractor shall ensure that sufficient man power is deployed at all times for preparation and serving each meal including cleaning, washing and overall upkeep of Canteen assets and premises.
11. The contractor shall also ensure proper room services for the NIFT officials as and when required.
12. The contractor should supply the items at the rates fixed on finalization of tender for the items listed in Annexure B-I & B-II.
13. The Approved rate list should also be displayed at NIFT Canteen mandatorily.
14. The contractor should also follow the brand of raw material as listed in Annexure 'A-III'.

IV. **GENERAL TERMS AND CONDITIONS: -**

1. The contract shall remain valid for a period of One year from the date of its commencement. The contract can be further extended on the same terms and conditions on yearly basis up to 3 years the rights of which is reserved by NIFT. The extensions shall be based on the satisfactory performance of the contract. The contract once awarded can be terminated by either party after giving three months month notice. Nevertheless, NIFT may terminate the contract of the Firm without any notice in case the Firm commits a breach of any of the terms of the contract. NIFT's decision that a breach has occurred will be final and shall be accepted without demur by the Firm.
2. Contractor shall accept terms and conditions mentioned in this tender.
3. The Contractor will be required to pay to the Institute electricity charges on actual basis, for which sub-meters shall be installed. Out of the total bills received by the Institute for electricity consumption, the amount in respect of the units consumed by the Contractor shall be paid by him to the Institute as per average rate of unit consumed by the campus.
4. Refilling of the commercial gas connections will be borne by the contractor.
5. The rates quoted in this bid shall be for the items to be supplied at NIFT Canteen, Contractor shall not be allowed to reduce the items required from the canteen without prior written permission from NIFT. Failure to supply any item at the indicated cost shall be considered a breach of contract and invite action.
6. The rates of items in Annexure B-I & B-II can't exceed the maximum rates fixed. Packaged goods should not be sold more than MRP. In case any bidder is quoting higher amount, the fixed rates shall prevail.

7. Also, vendors shall use recyclable / reusable plates & cups to avoid usage of plastic.
8. Items to be sold in Canteen as per approved list only.
9. The Tenderer will have to enclose D.D. of **Earnest Money Deposit** with **Technical Bid** which will be refundable to unsuccessful bidders.
The Tenderer shall also give an undertaking specifically agreeing to all tender conditions failing which his financial bid shall not be opened.
10. NIFT shall be entitled to take over possession of the premises after expiry of 24 hrs notice with no further correspondence. However, any case of default will be pointed out in writing to him as and when it comes to the notice to enable him to correct and rectify his mistake.
11. Tender shall be submitted in official tender form only, if submitted in any other format the same shall be summarily rejected. No Tenderer shall be issued more than one tender form.
12. Tenders received without prescribed Earnest Money Deposit (**EMD**) and tender fee shall not be considered.
13. The schedules issued with the form of tender listing the menus etc. for Canteen services to be rendered, must not be altered by the Tenderer. Any modifications/alterations of the rate schedules considered necessary by the Tenderer should be in the separate letter accompanying the tender.
14. No paper shall be detached from the tender.
15. The name and address of the Tenderer with rubber stamp shall be clearly written in the space provided and no overwriting, corrections, insertion shall be permitted in any part of the tender unless duly countersigned by the Tenderer. The tender should be filled in and submitted in strict accordance with the instructions laid down herein otherwise the tender is liable to be ignored.
16. The tender is liable to be ignored if complete information is not given therein or if the particulars and data (if any) asked for in the Schedule to the tender are not filled in.
17. Individual signing the tender or other documents connected with the tender must specify whether he signs as:
 - a. A sole proprietor of the concern or constituted attorney of such sole proprietor.
 - b. A partner of the firm if it is a partnership firm, in such case he must have authority to execute contracts on behalf of the firm by virtue of partnership agreement or by a power of attorney duly executed by the partners of the firms.
 - c. Director or Principal Officer duly authorized by the Board of Directors of the company.
18. In case of above a copy of the partnership deed or general power of Attorney, in either case attested by a Notary Public should be furnished or an affidavit on stamp paper duly sworn or affirmed by all the partners admitting execution of the partnership agreement or the general power of Attorney should be furnished. The attested copy of the certificate or registration of firm should be attached along with the tender. In case of partnership firm, where no authority to refer dispute concerning the business of the partnership has been conferred on any partner, the tender and all other related documents must be signed by all the partners of the firm. In case of 15 (C) above the person signing the tender should be authorized by a resolution passed by the Board of Directors and a copy of the resolution attested by the Principal Officer should be attached.

19. A demand draft of Rs.25,000/- (Rupees Twenty Five thousand only) is required to be deposited as an **Earnest Money Deposit** in favour of "National Institute of Fashion Technology, Srinagar" along with tender. The Earnest Money deposit of the successful Tenderer shall be forfeited if the Tenderer.
 - a. Withdraws tender offer before finalization of the same.
 - b. Fails to accept the contract, if his/their tender is accepted by NIFT Srinagar.
 - c. Fails to deposit the Security deposit within stipulated time limit.
 - d. Fails to execute the agreement in the prescribed form within 10 (Ten) days of the receipt of the letter awarding the contract.
 - e. Fails to commence the Canteen Services within **15 (Fifteen) days** of the receipt of the letter awarding the contract.
20. The successful Tenderer has to furnish **Security Deposit** only in the form of demand draft for **Rs. 50,000/-** (Rupees Fifty Thousand only) as refundable in favour of the "National Institute of Fashion Technology, Srinagar ". No interest shall be payable on this deposit. The same will be returned after the successful completion of contract and after adjusting dues if any, of the contractor.
21. The EMD of successful Tenderer can be converted as a part of security deposit upon request and the EMD of unsuccessful Tenderer will be refunded without interest on or before the 30th day after the award of the contract.
22. Late tenders will not be considered. **NIFT reserves the right to accept or reject any or all the offers either fully or partly without assigning any reason.**
23. Telegraphic/fax or conditional tender will not be considered.
24. Gas Cylinder (Commercial) will be arranged by the contractor for continuing the canteen services throughout contract, no separate payment will be made by NIFT for the same.
25. NIFT's decision that a breach has occurred will be final and shall be accepted without demur by the contractor.
26. If at any time during the period of contract, it comes to the notice of the NIFT that the Agency has misled the NIFT by way of giving incorrect/false information, which has been material in the award of Contract to him/her, the contract shall be liable for termination besides other legal action which may be initiated against the Agency or the owner /partners/directors or any person responsible for the affairs of the Agency under law.
27. The contractor will have to provide a list of workers who will be working at NIFT Campus and provide complete details about them. The contractor will also provide police verification and medical report of all his/her workers working within NIFT Campus.
28. The contractor will have to submit an affidavit at the time of signing the agreement indicating that all employees of the contractor are paid the minimum wage as per Minimum Wages Act of the Central Government.
29. The financial bid/s of the technically qualified bidders will only be opened.
30. Contractor may have to serve foods/refreshments from time to time as per requirement of the Institute during various events/programmes against extra payment on actual.
31. Contractor shall abide by all laws of the land including labour laws (ESI, PF, Bonus, Income Tax, Service Tax or any other extra taxes levied by the Govt.) companies Act, Tax deduction liabilities, welfare measures of its employees and all other obligations of the region and also those Laws which are not essentially enumerated and defined herein. Any such claims at a later stage shall be the exclusive responsibility of the Contractor and it shall not involve the centre in any way whatsoever.

32. The contractor will also submit a medical certificate on half yearly basis that all his/her employees handling food are not having any contagious diseases.
33. The contractor will ensure that neat and clean clothes and aprons are used by his/her employees handling food at all times. Every employee so appointed by the contractor shall wear the prescribed uniform. The said uniform shall be provided by the contractor at his own cost. The Canteen workers will bear the Identity Card issued by NIFT, Srinagar Centre during the working hours.
34. The contractor shall not be allowed to keep his/her employees inside NIFT Canteen between 10:30 P.M. to 5:00 A.M. on any day. Essential staff will be provided separate accommodation based on availability.
35. The Canteen shall remain open from 8:30 A.M. to 09:00 P.M. from Monday to Sunday (including Local/National Holiday) on all working days. However, depending on the exigencies, the contractor may be required to keep the Canteen open or close as per requirement of NIFT.
36. The contractor will occupy the space earmarked for canteen and kitchen and shall not occupy the adjacent verandas and open space.
37. The contractor will ensure that his/her employees do not loiter around in the campus. In case of any loss to NIFT caused by the employees of the contractor, the contractor will be responsible.
38. NIFT reserves the right to instruct the contractor to remove any person deployed by the contractor without assigning any reason or notice.
39. The contractor will ensure high standard of cleanliness, hygiene and sanitation in the kitchen and canteen. The contractor will make the arrangements for keeping all eatables in covered showcase, free from flies and insects. Adequate number of dustbins will be provided by the contractor to ensure proper disposal of garbage. There should not be any littering of unused food or any other articles within the canteen. The contractor will also ensure that no used utensils viz Cups, plates are lying in the NIFT campus and these should be removed immediately and frequently.
40. Contractor shall ensure daily removal of canteen garbage from the canteen premises. However, before the garbage is taken out for disposal, the Security Supervisor would need to check it physically in order to ensure that the material being disposed does not contain any useful items.
41. The contractor will ensure that the cooks have proper shave and clipped nails while cooking food and should wear apron and head gear.
42. The contractor will ensure that the cooked and uncooked food is stored properly and no stale food is served. In case of any food poisoning, the contractor will be held solely responsible and will be penalized besides legal action.
43. The raw materials used for cooking can be checked by the Canteen/Mess Committee at any time and if substandard/unauthorized materials are found, the contractor will be penalized at the discretion of NIFT and contractor will have to abide by it. The penalty will include at least Rs.5,000/- per occasion in case if it is found using sub-standard material.
44. The contractor will be required to display the Menu and rate list of all the food articles, soft drinks, tea, coffee and juice etc. sold in the canteen.
45. The contractor should have sufficient equipment & crockery and other items normally required to cater to at least 100 persons at a given time. He should have sufficient utensils, crockery and other infrastructure to provide the service and also for Buffet Lunch/High Tea, as and when required.

46. The contractor should take all safety measures (including fire) while running canteen. He will keep a First- Aid box for the persons deployed to work in canteen.
47. The contractor shall not deploy minor / child labour for the Canteen work.
48. The contractor shall abide by all laws of the land including labour laws, Tax deduction liabilities, welfare measures of its employees and any other statutory obligations.
49. NIFT will deduct Income Tax at source under section 194-C of the Income tax Act, 1961 from the bills of the contractor.
50. The rates for different items shall be as per the list enclosed. The contractor if intends to serve eatables not specified in the enclosed list, the same must be with the approval of rates by the Canteen/Mess committee / NIFT authorities.
51. The Canteen/Mess Committee member(s) may inspect the preparation of food etc. on time to time.
52. In the event of unsatisfactory services rendered by the contractor, the contract may be cancelled by the NIFT. Monetary fine as penalty @ Rs. 1000/- per day will be imposed for every default during the period of contract. If the services do not improve within 03 working days, a monetary fine as penalty of Rs. 5,000/- per day will be imposed for the defaults and this will have to be paid by the contractor within a week on receipt of communication from the NIFT, failing which it will be adjusted against the Security Deposit.
53. No responsibility will be taken by the NIFT for credit sales to students, staff, employees and others, losses or pilferage.
54. No legal right shall vest in the contractor's workers to claim employment or otherwise absorption in NIFT, nor the contractor's workers shall have any right whatsoever to claim the benefit and/or emoluments that may be permissible or paid to the employees of NIFT. The workers will remain the employees of the contractor and this should be the sole responsibility of the contractor to make it clear to his/her workers before deputing them to work at NIFT.
55. The contractor shall not engage the services of any sub-contractor or transfer the contract to any other person. If, it is found at any time that the contractor is unable to provide the canteen services and has sub contracted to any other party, the NIFT has right to terminate the contract and to forfeit all security deposits.
56. Firms submitting tender would be considered to have read & accepted all terms & conditions. No enquiries verbal or written shall be entertained in respect of acceptance or rejection of the tender. The bidder shall in a separate sheet disclose the details of the partners/directors etc. which shall be enclosed with technical bid.
57. The bidder should indicate the names of the firm/firms along with location where they are currently having business with them and which can be seen by the NIFT Officials. A satisfactory report issued by such organization/s must be enclosed with the bid.
58. The contractor shall make good all damage/loss which may be caused by any act or default of the contractor, his agents or servants or workers to any property of the Institute. The NIFT reserves the option to make good the damage or loss by charging the contractor with the expenses.
59. In case of the breach of the terms of the agreement, security deposit of the contractor is liable to be forfeited.

60. Without prejudice to right under any other clause of the contract, the NIFT may in the event of any breach of the conditions on the part of the contractor cancel the contract and charge the contractor with any loss arising from such cancellation.
61. Dispute if any, arising out of the contract shall be settled by mutual discussion or arbitration by sole arbitrator to be appointed by Director, NIFT at Srinagar as per the provisions of the Indian Arbitration and Conciliation Act, 1996 and the rules framed there under. Any Arbitrator appointed shall not have the jurisdiction to pass any interim awards, or to grant interest higher than 8% charged simply on the award amounts or amounts payable to either party. No dispute arising of the execution, implementation or termination of the present contract, as also any other dispute with respect to the present contract be entertained by any court and shall be subject matter of Arbitration under the Indian Arbitration and Conciliation Act, 1996 and rules framed there under.
62. All legal disputes shall be subject to jurisdiction of Srinagar, J&K court only.
63. The contractor shall inform to the administration department of NIFT Srinagar any changes of Canteen workers, if required, made by him along with their police verification and medical report.
64. The contractor shall submit duly signed undertaking enclosed with the tender document.
65. Any act on part of the Contractor to influence anybody in NIFT would make him liable for rejection of his tender.
66. In the event of violation of any contractual or statutory obligations by the Contractor, he/she shall be responsible and liable for the same. Further, in the event of any action, claim, damages, suit initiated against the Institute by any individual, agency or government authority due to acts of the Contractor, the Contractor shall be liable to make good/compensate such claims or damages to the Institute. As a result of the acts of the Contractor, if the Institute is required to pay any damages to any individual, agency or government authority, the Contractor would be required to reimburse such amount to the Institute or the Institute reserves the right to recover such amount from the payment(s) due to the Contractor while settling his/her bills or from the amount of Security Deposit of the Contractor lying with the Institute.
67. The canteen workers shall be issued Identity Cards bearing photographs. The contractor shall provide sufficient sets of Uniforms and pair of shoes to his employees and shall ensure that they wear them all times and maintain them properly.
68. Refilling of gas cylinders including the maintenance of burners shall be the responsibility of the Contractor. On termination of the contract, the Contractor shall return to NIFT's items along with the canteen Furniture / Fixtures / Equipment etc. provided by NIFT to Contractor.
69. The Contractor shall not use the canteen premises for any other activity except for the purpose for which it has been provided for.
70. The payment in respect of official meetings/ conference/ hospitality bills of the Institute submitted in duplicate by the Contractor shall be released on receipt basis. Any supply of food items without proper authorization by the designated authority of NIFT will not be paid for.
71. In case contractor takes advance from the student it will be the responsibility of the contractor to adjust/reimburse in case the student do not avail canteen facility during holiday or during his/her leave period.

72. In case of more than one L-1 vendors, decision for allocation of contract will be done by Competent Authority based on experience, credibility and other criteria deemed fit. **The L-1 will be decided on the basis of total lowest charges of items mentioned in Annexure B I.**
73. The NIFT authorities would constitute a Canteen/Mess Committee consisting of Officer, faculty, staff and students. The Canteen Tenderer will have to follow instructions of the Committee related to Menu, meal frequency, food quality, cleanliness, health & hygiene service & Canteen timings to suit student's community requirements.
74. The Canteen Tenderer shall also provide various kinds of beverages, snacks and eateries in the canteen at such price/quotes as approved by the Canteen/Mess Committee from time to time. In case of failure, all these items would be served on contractor's account and at his risk by making alternative arrangements, which may please be noted.
75. The Canteen services should capture innovative variety and balanced nutrition both for vegetarians and non-vegetarians. Requirement of Canteen services include: (a) Breakfast, Lunch and afternoon snacks with tea/coffee for all students including hostellers and day-scholars, (b) Dinner for hostellers, (c) Breakfast / Lunch etc. to officer/faculty/staff who require such services.
76. The Tenderer should visit the campus and the canteen premise to see the infrastructure before bidding. The Tenderer will be provided the space and infrastructure like tables, chairs, light fittings, fans, water coolers and water supply. Canteen furniture, kitchen utensils, lights i.e. bulb, tubes etc. on monthly maintenance charge basis.
77. Evening dinner on all days including holidays (Saturday, Sunday etc.), morning breakfast, will be served to students at Both Girls and Boys hostels and Lunch on all working days to be served at the Institute without any extra charges.
78. The Tenderer will maintain daily served menu list in proper register and may be certified daily by canteen/Mess committee member authorised for the purpose.
79. In case of student's sickness, hospitalization, etc., the Tenderer shall supply the food in Tiffin at student's hostel as per the recommendations of the authorities without any extra charges.
80. NIFT shall not provide any consumable or non-consumable items including raw materials at the canteen for the purpose of Canteen. And the Contractor shall maintain the equipment's provided by the NIFT in good working condition (as per list of inventory enclosed) and would be responsible for damages caused. He will carry out the repairs without any delay to avoid interruption in services and cost of repairs shall be born fully by the contractor. On termination of agreement, Tenderer will hand over all such equipment / articles in good working condition back to NIFT.
81. NIFT shall provide a list of normal holidays and students vacations in each semester to the Tenderer for assessing and providing Canteen services to the hostellers residing during holidays and vacations.
82. It shall be compulsory for the Canteen Tenderer to take the following hygiene and cleaning measures : (a) Cleaning the kitchen area twice a day, including the store-room, (b) soaking the vessels in hot water at the end of the day, (c) Crockery to be washed with hot water using detergents, (d) thorough cleaning of refrigerators, bottle-coolers and water coolers, once a week, (e) Periodic spraying of insecticides, (f) food quality (g) maintain latest standards of health & hygiene (h) Cleaning the dining tables with detergent and water at the end of the day, (i) Thorough cleaning of wash basins with detergent at the end of the day. In case of failure the contractor

- will liable for legal actions as per the provisions of J& Food safety Rules and other various Act, applicable in this respect.
83. Tenderer shall not sell any cigarette, bidi, pan, alcohol etc. in the canteen and in the NIFT premises, if anyone is found indulging in these activities; the person shall be asked to leave the campus immediately and the Tenderer shall be liable to lose the contract for breach of this condition.
 84. The Tenderer shall make adequate arrangements to serve tea/coffee/cold drinks, etc. to faculty & staff twice a day (in the morning and afternoon) at their work-place without any additional charge. The Tenderer shall also make arrangements to serve snacks/ tea/coffee/cold drinks etc. in the official meetings and conferences.
 85. The Tenderer shall ensure that either he himself or one of his responsible supervisors remains present during breakfast/lunch/dinner services to the students.
 86. The Tenderer shall bring their own tools, cookers, hot boxes, steam boxes, trolleys, equipment, utensils, plates, jugs, etc., in sufficient quantity as needed to maintain the canteen/mess services, in addition to what is provided by NIFT.
 87. The Tenderer shall undertake that any act of omission or commission including theft, by his staff shall be his sole responsibility and further that he would compensate the Institute immediately, any loss or damage or theft occurring on account of his staff individually or collectively.
 88. The Tenderer shall be required to enter in to an agreement for the due performance of the contract with NIFT. It should be stamped with adhesive stamps as required and should be signed before a First Class Magistrate or a Justice of Peace or a Notary Public without fail.
 89. During summer/Winter breaks, caterer will depute at least 5 staff (02 cooks and 3 waiters) to cater the officers and staff members of NIFT.
 90. The tender submitted by the tenderers will remain valid for a period of 90 days from the date of opening of the tender.
 91. Caterer will maintain at least 4 dozens of decent quality crockery set to serve tea/coffee/food to NIFT management, for all official meetings. Caterer should depute at least 2 waiters during such meetings.
 92. Whenever there is any occupancy in the NIFT's guest house, one person from the caterer will attend the guest.
 93. The Tenderer shall not keep the canteen closed without prior permission from the NIFT authority. Any such incident shall be treated as breach of contract and suitable action including penalty shall be taken for the same by NIFT, as it may deem fit.
 94. The contractor shall provide adequate numbers of worker/staff to facilitate serving of Tea/Drinks/Refreshments in Admin & Academic blocks.
 95. The contractor shall provide adequate numbers of workers/staff to catter to various meetings/ functions etc in the campus.
 96. Vendors shall not sell items other than items listed in Annexure- B-I as NIFT Management is committed to provide other facilities such as Milk Parlour or Nestea kiosk etc to the students.

V. **TERMS OF FINANCIAL BIDS:**

1. Bidder for providing Canteen services will be decided at the time of finalization of tender on the basis of lowest rate (Grand Total) quoted for Menu Charges.
2. The contractor has to quote the rate of **Annexure B-I** and **B-II** mandatorily and abide by the brand specification given in **Annexure A-III.**
3. There should not be any calculation & totalling mistake in the Financial Bid. If any mistake is found Competent Authority will have full discretion to accept or reject the Bid.

NATIONAL INSTITUTE OF FASHION TECHNOLOGYSRINAGAR
Name of Work: To run the Canteen/Mess at NIFT, Srinagar, J&K.

TECHNICAL BID

(Technical Bid should be kept in separate sealed cover super scribing "**Technical Bid**" on it).

1.

S.No	Description	To be filled by the Bidder
1	Name of the Tenderer	
2	Details of Tender document cost	(Rs.....) With Draft No.
3	Details of E.M.D.	Rupees Draft No. Issuing Bank

2. Details of Experience in the relevant field, attach copies of experience certificate from the organizations of at least last two years (Attach separate sheet, if required):

S. No.	Period		Organization/Agency	Approx number of Clientele handled/being handled**
	From	To		

** Certificate from the concerned Agency must also be attached

CHECK LIST:

S. No.	Particulars	Mention 'Yes' or 'No'	Page No.
1.	Whether "Technical"& 'Price' bids submitted separately and the respective envelopes super scribed properly.		
2.	Whether Demand Draft of Rs. 500/- (Rupees Five Hundred only), in favour of "NIFT Srinagar" is enclosed as Tender Fee with the tender submitted (Non refundable in any case).		
3.	Whether Demand Draft of Rs. 25,000/- (Rupees Twenty Five Thousand only), in favour of "NIFT Srinagar" is enclosed as EMD with the tender submitted.		
4.	Shop Establishment Valid Certificate.		
5.	Whether certificate/document in support of having experience of minimum 2 years for running canteen/mess in government sector/PSU/Education institutions/private institutions, along with a list of organization (Govt./PSU/reputed MNCs/Organizations) where the contractor is currently providing/provided Mess/Canteen Services is enclosed.		
6.	Whether agrees to pay minimum wages of the central Government to all employees engaged.		
7.	Whether copy of valid PAN Card enclosed.		
8.	Whether copy of latest and last 2 years valid Income Tax Return duly certified by C.A. enclosed.		
9.	Whether registered with FSSAI? Copy of the FSSAI Number		
10.	The annual turnover of the tenderer was minimum Rs. 25 lakhs per annum for the last 02 years.		
11.	Whether agreed & able to arrange for Crockery, utensil, (, Cutlery, etc required for running the canteen smoothly within 15 days) on accepting the work order.		
12.	Whether agreed to abide by all the terms & conditions of this tender.		
13.	Copy of Final accounts duly Certified by CA for the last <u>two</u> Years (to the attached) 2016-17, & 2017-18 (CA certified audited/unaudited)		
14.	Please specify as to whether Tenderer is sole proprietor /Pvt. Ltd./Partnership firm (Name of The partner should be specified in this case). Separately attach details of partnership/company etc. in Accordance with clause 15.		
15.	Whether the firm/Company has ever been blacklisted by any Govt./Non Govt. agency.		
16.	PF and ESI registration (if not applicable, to be given on companies letter head)		
17.	Whether copy of valid GST registration No. is attached.		

Note: (1) The contractor without relevant category of FSSAI certificates shall be summarily rejected

Signature of the Tenderer & Date with Rubber Stamp

UNDERTAKING

I/We.....hereby solemnly agree to abide by the Terms & Conditions and the rates enumerated above.

Any break of the Clause/Clauses will render my/our contract null and void.

I/We have understood completely about this tender document and the terms and conditions therein. I/We agree to sell the eatables/snacks/Tea/High Tea/Juices etc. on the rates mentioned in the tender rate list annexed with. I/We have also understood that I/We have to maintain the high standard, quality and hygiene of all the eatables as mentioned in the rate list of items with the tender.

Dated

Signature of the Contractor

Name of the Contractor _____

(Full signature of the Tenderer with seal of the Agency)

**The Director,
National Institute of Fashion Technology**
NIFT Campus, Rangreth,
Srinagar, J&K.

Ref. your tender No.

Sir/Madam,

1. I/We the undersigned (hereinafter known as "the contractor") hereby apply for grant of contract for running the canteen at NIFT Srinagar at Rangreth.
2. I/We have gone through all the terms and conditions and also the schedule of items as enlisted by you in your notice inviting tender for the subject under reference.
3. I/We, hereby confirm that I/We have understood all the terms and conditions and confirm my/our commitment to abide by them. In case of any discrepancy / dispute or wrong / incorrect nomenclature in the schedule, the decision of NIFT shall be final.
4. I/We also confirm my / our commitment to provide the material as enlisted in the schedule of items with your notice inviting tender under reference.
5. I/We have experience of 02 years providing Canteen / mess in a Govt. Sector/PSUs/Educational Institutions including schools & colleges / Private Institutions of repute.

(a)	
(b)	
(c)	

6. I/We enclose herewith experience certificate duly signed by Principal/Director/Manager of
7. I am/we are enclosing herewith a DD bearing No DatedBank Branchfor Rs. 25,000/-(Rupees Twenty Five Thousand only) drawn in favour of "National Institute of Fashion Technology" payable at "Srinagar". I/We understand that the amount will be forfeited, if the applicant who is awarded the contract refuses to accept the contract.
8. I/We understand that I/We shall have to deposit a security deposit of Rs. 50,000/-(Rupees Fifty Thousand only) as refundable security deposit in favour of NIFT, Srinagar before signing the "Agreement" in case I am/We are awarded the contract. This deposit will not bear any interest and shall be refunded on termination of the contract after adjusting dues, if any.
9. In case the contract is awarded to me/us, I/We shall sign an agreement within 10 days (on a non-judicial stamp paper of prescribed value) of the receipt of the letter awarding the contract.

**Signature of the Tenderer
& Date with Rubber Stamp**

UNDERTAKING

I/We solemnly state that I/We have not so far been black listed by any of the institutions/offices in which I/We have worked/run canteen.

Signature of contractor

(Full signature of the Tenderer with seal of the Agency)

Date:

Place:

Permissible Brands of Consumables

Items	Brand
Salt	Iodized salt such as Tata, Annapurna, Nature Fresh
Spices	MDH, MTR or equivalent quality brands or Agmark brand
Ketchup	Maggi, Kissan, Heinz
Oil Refined oil	such as Sundrop, Nature Fresh, Fortune or equivalent
Pickle	Mother's/ Priyaor/ Tops/Nilons
Atta	Aashirvad, Pillsbury, Nature Fresh/Shakti Bhog
Butter	Amul, Britannia, Mother Dairy, Hutson, Super/Saras
Bread	Harvest/Britannia make / Top & Town / Modern / Avon
Jam	Kissan, Nafed
Milk	Verka, Super/Amul/Saras
Paneer	Amul/Mother Dairy / Super
Tea	Brook Bond, Lipton, Tata
Coffee	Nescafe, Rich, Bru
Biscuits	Britannia, Parle, Good Day, etc.
Ice Cream, Lassi, Curd	Mother Dairy, Amul, Kwality, Cream Bell - all varieties, Top & Town, Vadilal
Mixtures/Chips	Haldiram/Bikaner or any good brand
Mineral Water	Kinley/Bisleri/Aquafina/Rohtang or ISI marked
Besan, Dal	Rajdhani, Shaktibhog or Agmark brand
Rice	Basmati, India Gate or Agmark brand
Cold Drinks	Pepsi, Coke, Thumps Up or any good brand etc.
Juices	Real, Tropicana
Lemon Water	Lemon, Kissan, Hello etc.

Rates of the items to be provided (sold) in Canteen

Sr. No.	Items	Quantity	Max. Rates (including all taxes) (in Rs.)	Rates Quoted by the tenderer (including all taxes) (in Rs.)
TEA/COFFEE/COLD DRINKS/MINERAL WATER				
1.	Tea regular one cup	100 ml	5	
2.	Tea bag tea one cup	100 ml	6	
3.	Coffee one cup	100 ml	12	
4.	Cold Coffee	250 ml	22	
5.	Lassi (sweet)	200 ml	20	
6.	Lassi (salted)	200 ml	20	
7.	Milk plain	250 ml	14	
8.	Milk with Bournvita	250 ml	15	
9.	Milk with Cornflakes	150ml + 50 gm	16	
10.	Mineral Water (any ISI brand)	1 Litre	MRP	
11.	Cold Drinks (Packed Lassi, Pepsi, Coke, Thumps Up etc.)		MRP	
12.	Milk Shake / Fresh Fruit Juice	250 ml	20	
SNACKS				
13.	Veg. sandwich Big	Big Slice (2)	20	
14.	Two Aloo Bonda	100 grams	15	
15.	Two Daal Vada	100 grams	15	
16.	Two Chana Vada	100 grams	15	
17.	Veg Pakora One plate	100 grams	15	
18.	One Egg Boiled	1 Egg	7	
19.	Egg Omelte and two big bread slice / toast	2 Egg	20	
20.	Poori, Sabji	7 Poori, Subji	20	
21.	One Aloo Paratha with pickle	150 grams	15	
22.	Cheese sandwich big	Big Slice (2)	18	
23.	Bread Butter toast (2 piece)	Big Slice (2)	15	
24.	Veg. cutlet (two piece)	100 grams	15	
25.	One Bread Pakora (potato filled)	75 grams	10	
26.	One Paneer Pakora (25 gm paneer)	75 grams	12	
27.	Samosa regular	100 grams	10	
28.	Cheese patty (50 gm cheese)	1 Piece	15	
29.	Veg. patty	1 Piece	15	
30.	2 pcs. Idli sambar/sambar bada	120 grams	20	

Sr. No.	Items	Quantity	Max.Rates (including all taxes) (in Rs.)	Rates Quoted by the tenderer (including all taxes) (in Rs.)
31.	2 pcs. Idli plain with chuttni	120 grams	20	
32.	Poha 1 plate	100 grams	10	
33.	Chana Kulcha	2 Pieces	20	
34.	Grilled cheese sandwich 2 pcs.	200 grams	20	
35.	Plain dosa with sambhar & chutney	200 grams	20	
36.	Masala dosa with sambhar & chutney	200 grams	25	
37.	Paneer kulcha 2 pcs.	2 Pieces	25	
38.	Veg.chowmin (full plate)	400 grams	20	
39.	Veg chowmin (half plate)	200 grams	12	
40.	Spring roll	200 grams	20	
41.	Egg roll (Two Eggs)	250 grams	25	
42.	Uttapam (onion / tomato)	150 grams	25	
43.	Veg. momos one plate (6 pcs.)	200 grams	30	
44.	Small pizza (veg.)	150 grams	35	
45.	Rice with Chana/rajma 1 plate	300 grams	20	
46.	Rice with karhipakora 1 plate	300 grams	20	
47.	Pulaow, chana and curd 1 plate	300 grams	25	
48.	Lemon rice & sambar 1 plate	300 grams	20	
49.	Veg biryani 1 plate	300 grams	20	
50.	Steamed Rice (basmati)	150 grams	15	
51.	Daal or sabzi (regular) 1 plate	150 grams	12	
52.	Curd/raita 1 plate	120 ml	12	
53.	Pineapple raita 120 ml	120 ml	20	
54.	Mix raita	120 ml	20	
55.	Dahibhalle with chuttni 1 plate	150 grams	25	
56.	Rice daal/sambhar 1 plate	300 grams	20	
57.	Daalmakhni (150 gms) with naan /parantha(2)		30	
58.	Paneer curry with rice 1 plate	300 grams	20	
59.	Mix Fruit chat 1 plate	150 grams	20	
60.	Mix Fruit custard (1 plate)	250 grams	25	
61.	Egg (1) curry with rice 1 plate	300 grams	22	
62.	2 Big Bread- with Butter /Jam, Corn Flakes with Milk (200 ml) 1 tea/coffee	Breakfast Combo Pack 1	25	
63.	(200 grams) Veg Noodles with sauce 1 tea/coffee	Breakfast Combo Pack 2	20	
64.	Poha/Upma/Sevaiyan (100 grams) 1 tea/coffee	Breakfast Combo Pack 3	20	

Sr. No.	Items	Quantity	Max.Rates (including all taxes) (in Rs.)	Rates Quoted by the tenderer (including all taxes) (in Rs.)
65.	4 Poori & Sabzi, 2 Jalebi 1 tea/coffee	Breakfast Combo Pack 4	25	
66.	2 Egg Omlet 2 Bread Butter 1 tea/coffee	Breakfast Combo Pack 5	25	
67.	2 ChholeyBhaturay/ 2 PavBhaji 1 tea/coffee	Breakfast Combo Pack 6	25	
68.	2 AlooParantha with Curd 1 tea/coffee	Breakfast Combo Pack 7	25	
69.	1 Tea/Coffee &Pakoda (100)	Snacks Combo Pack 1	15	
70.	1 Tea/Coffee & Samosa (2 pcs)	Snacks Combo Pack 2	20	
71.	1 Tea/Coffee and 2 Batata Vada	Snacks Combo Pack 3	18	
72.	1 Tea/Coffee and 2 Matthi	Snacks Combo Pack 4	18	
73.	1 Tea/Coffee & 1 Bread Pakoda	Snacks Combo Pack 5	18	
74.	Mutton Curry with Four Piece (each piece 30 gms. minimum)		80	
75.	Chicken Curry with Four Piece (each piece 30 gms. minimum)		50	
76.	Egg Curry with two Egg		25	
77.	Lunch / Dinner (Veg /Non-veg) Dal, Rice, Chapati, Sabzi ,Salad, one person (unlimited)	Lunch / Dinner	50	
	Grand Total			

Any other items to be included by the contractor with the prior approval and approved rates by NIFT management. The menu can be changed by the student of the Canteen/Mess Committee and will inform in advance to the Contractor/Canteen Manager and the Contractor Canteen Manager is bound to comply the menu.

Note: The rates of items in **Annexure B-I** can't exceed the maximum rates fixed. Packaged goods should not be sold more than MRP. In case any bidder is quoting higher amount, the fixed rates as above shall prevail. Also, vendors shall use recyclable / reusable plates & cups to avoid usage of plastic. Only above items will be sold in Canteen. Selling of new items will be allowed only with express approval of NIFT Management Srinagar.

Annexure 'B-II'

In addition to the above, some other items may also be quote by the contractor. (As and when required) These items must be supplied as specific order.

Sr. No.	Particular	Maximum Rate Limit in Rs.	Rate Quoted by the Tenderer in Rs.
1.	<p style="text-align: center;">High Tea</p> <ul style="list-style-type: none"> • Roasted Kaju (15 grams) • 2 piece Gulab Jamun/Rasgulla/2 Kaju Burfi • Pakora (Paneer/Gobhi/Vegetable (100 grams) etc.) • Pastry (Blackforest/Chocolate/Vanilla/Strawberry) • Kandvi/Dhokla • Wafers (uncle chips, lays etc.) • Juices/ Tea/ Coffee • Assorted Biscuits 	100	
2.	<p style="text-align: center;">Snacks</p> <ul style="list-style-type: none"> • Pakora (Paneer/Gobhi/Vegetable (100 grams) etc.) • Wafers (uncle chips, lays etc.) • Tea/ Coffee/Soft drinks • Assorted Biscuits 	30	
3.	<p>Veg. /Non-Veg. Breakfast/Lunch/Dinner (Buffet) (Unlimited)</p> <ul style="list-style-type: none"> • Two Vegetables(One Seasonal Vegetable(200 grams) • One Shahi Paneer/MalaiKofta/Mushroom/Paneer Mutter (200 grames) etc. • Daal Fri(200 grams) • Pullav/Jeera Rice (200 grams) • Chapatti/Tandoori, Roti/Nan/Puri(4 No.) • Salad • Pappad • Pickle • Raita/Plain Curd/Dahi Bhalla(100 grams) • Sweet dish 	125	

Note: The rates of items in **Annexure B-II** can't exceed the maximum rates fixed. Packaged goods should not be sold more than MRP. In case any bidder is quoting higher amount, the fixed rates as above shall prevail. Also, vendors shall use recyclable / reusable plates & cups to avoid usage of plastic. Items to mentioned above will be only sold in the Canteen. Selling of any items will be allowed only with the express approval of NIFT Management Srinagar.

**Signature of the Tenderer
& Date with Rubber Stamp**

FINANCIAL BID

The vendors may before filling the financial bid may note that the vendor is being selected as the basis of following:

1. That the vendor is agreeable to provide the desired items/ at the rates fixed by NIFT.
2. That the vendor is agreeable to provide canteen facilities and items listed in the tender.
3. That the vendor at no point of time will increase the rates (except in case of MRP items on their revision).
4. That the vendor is ready to bear electricity charges on consumption basis.

Consequent upon accepting the above I/We M/s _____ quote the charges for Canteen as per Annexure B-I :-

Grand Total of items mentioned at Annexure B-I in words Rupees
_____ .

If there is any variation between rates quoted in Numbers & Words, the lowest value among the two will be considered.

The vendor will be selected on qualification of Technical Criteria and on acceptance of all the terms of Tender in general and all the five terms of financial bid in particulars and the highest quotes for the canteen taken together.

**Signature of the Tenderer
& Date with Rubber Stamp**